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Valid Salesforce-AI-Specialist Torrent & Salesforce-AI-Specialist Test Question

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Salesforce Certified AI Specialist Exam Sample Questions (Q138-Q143):

NEW QUESTION # 138

Universal Containers wants to incorporate CRM data as well-formatted JSON in a prompt to a large language model (LLM). What is an important consideration for this requirement?

- A. Apex code can be used to return a JSON formatted merge field.
- B. JSON format should be enabled in Prompt Builder Settings.
- C. "CRM data to JSON" checkbox must be selected when creating a prompt template.

Answer: A

Explanation:

- * Context of the Question
- * Universal Containers (UC) wants to send well-formatted JSON data in a prompt to a large language model (LLM).
- * The question is about an important technical or design consideration for including CRM data as JSON in that prompt.
- * Why Apex Code for JSON Formatting?
 - * Apex to Generate JSON: Salesforce does not have a simple "checkbox" or single setting to "convert CRM data to JSON." Typically, to structure data as JSON in a template, you either:
 - * Use an Apex class that queries or processes the data, then returns a JSON string.
 - * Use a Flow or formula approach (though complex data structures often require Apex).
 - * No Built-In 'Enable JSON Format in Prompt Builder': Prompt Builder doesn't have a toggle that automatically transforms data into JSON.
- * Conclusion The practical solution to pass CRM data in JSON format to an LLM is to use Apex code (or a specialized Flow approach) to produce a JSON string, which the prompt can then merge and pass along. Hence, Option B is correct.

Salesforce AI Specialist References & Documents

- * Salesforce Documentation: Working with JSON in Apex Describes how to serialize and deserialize data using Apex for integration or AI prompts.
- * Salesforce AI Specialist Study Guide Emphasizes the need for custom logic (often in Apex) when complex data transformations (like JSON formatting) are required.

NEW QUESTION # 139

An AI Specialist configured Data Masking within the Einstein Trust Layer.

How should the AI Specialist begin validating that the correct fields are being masked?

- A. Enable the collection and storage of Einstein Generative AI Audit Data on the Einstein Feedback setup page.
- B. Use a Flow-based resource in Prompt Builder to debug the fields' merge values using Flow Debugger.
- **C. Request the Einstein Generative AI Audit Data from the Security section of the Setup menu.**

Answer: C

Explanation:

To begin validating that the correct fields are being masked in Einstein Trust Layer, the AI Specialist should request the Einstein Generative AI Audit Data from the Security section of the Salesforce Setup menu. This audit data allows the AI Specialist to see how data is being processed, including which fields are being masked, providing transparency and validation that the configuration is working as expected.

- * Option B is correct because it allows for the retrieval of audit data that can be used to validate data masking.
- * Option A (Flow Debugger) and Option C (Einstein Feedback) do not relate to validating field masking in the context of the Einstein Trust Layer.

References:

- * Salesforce Einstein Trust Layer Documentation: https://help.salesforce.com/s/articleView?id=sf.einstein_trust_layer_audit.htm

NEW QUESTION # 140

Which use case is best supported by Salesforce Einstein Copilot's capabilities?

- A. Enable data scientists to train predictive AI models with historical CRM data using built-in machine learning capabilities.
- B. Enable Salesforce admin users to create and train custom large language models (LLMs) using CRM data.
- **C. Bring together a conversational interface for interacting with AI for all Salesforce users, such as developers and ecommerce retailers.**

Answer: C

Explanation:

Salesforce Einstein Copilot is designed to provide a conversational AI interface that can be utilized by different types of Salesforce users, such as developers, sales agents, and retailers. It acts as an AI-powered assistant that facilitates natural interactions with the system, enabling users to perform tasks and access data easily. This includes tasks like pulling reports, updating records, and generating personalized responses in real time.

- * Option A is correct because Einstein Copilot brings a conversational interface that caters to a wide range of users.
- * Options B and C are more focused on developing and training AI models, which are not the primary functions of Einstein Copilot.

References:

* Salesforce Einstein Copilot Overview:https://help.salesforce.com/s/articleView?id=einstein_copilot_overview.htm

NEW QUESTION # 141

Universal Containers (UC) has implemented Generative AI within Salesforce to enable summarization of a custom object called Guest. Users have reported mismatches in the generated information.

In refining its prompt design strategy, which key practices should UC prioritize?

- A. Create concise, clear, and consistent prompt templates with effective grounding, contextual role-playing, clear instructions, and iterative feedback.
- B. Submit a prompt review case to Salesforce and conduct thorough testing in the playground to refine outputs until they meet user expectations.
- C. Enable prompt test mode, allocate different prompt variations to a subset of users for evaluation, and standardize the most effective model based on performance feedback.

Answer: A

Explanation:

For Universal Containers (UC) to refine its Generative AI prompt design strategy and improve the accuracy of the generated summaries for the custom object Guest, the best practice is to focus on crafting concise, clear, and consistent prompt templates. This includes:

- * Effective grounding: Ensuring the prompt pulls data from the correct sources.
- * Contextual role-playing: Providing the AI with a clear understanding of its role in generating the summary.
- * Clear instructions: Giving unambiguous directions on what to include in the response.
- * Iterative feedback: Regularly testing and adjusting prompts based on user feedback.
- * Option B is correct because it follows industry best practices for refining prompt design.
- * Option A (prompt test mode) is useful but less relevant for refining prompt design itself.
- * Option C (prompt review case with Salesforce) would be more appropriate for technical issues or complex prompt errors, not general design refinement.

References:

* Salesforce Prompt Design Best Practices:https://help.salesforce.com/s/articleView?id=sf_prompt_design_best_practices.htm

NEW QUESTION # 142

Universal Containers needs to provide insights on the usability of Agents to drive adoption in the organization. What should the AI Specialist recommend?

- A. Agent Studio Analytics
- B. Agent Analytics
- C. Agentforce Analytics

Answer: B

Explanation:

* Agent Analytics: This tool is specifically designed to provide usability insights for Salesforce agents. It tracks metrics like adoption rates, task completion times, and efficiency levels, helping organizations identify areas where agents excel or need additional support.

* Agentforce Analytics: This term does not correspond to a recognized Salesforce feature.

* Agent Studio Analytics: This is unrelated to analyzing agent usability, as it primarily supports customization or development features rather than providing analytics for adoption.

Thus, Agent Analytics is the correct recommendation as it offers actionable insights to drive agent adoption and productivity.

NEW QUESTION # 143

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