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Microsoft MS-721 Certification Exam is designed to validate the skills and knowledge of professionals who specialize in

collaboration and communication systems engineering. MS-721 exam covers a range of topics, including planning and designing communication systems, implementing and configuring communication technologies, troubleshooting and maintaining communication systems, and ensuring the security and reliability of communication systems.

Microsoft Collaboration Communications Systems Engineer Sample Questions (Q203-Q208):

NEW QUESTION # 203

You have a Microsoft Teams Phone deployment.

You have two users that must receive calls for one another.

You need to ensure that each user can customize notifications while receiving calls for the other user.

What should you use?

- A. call park and retrieve
- **B. call delegation**
- C. group call pickup
- D. call forwarding
- E. a calling policy

Answer: B

Explanation:

Call delegation allows one user to act on behalf of another for call-related activities, such as answering or placing calls. In this scenario, both users need to receive calls for one another, and call delegation is the feature that facilitates this.

With call delegation, each user can customize how they are notified when they receive a call for the other person, providing the flexibility you require. For example, users can set custom ringtones or adjust notification preferences specific to calls they handle on behalf of the other user.

Call delegation also allows the primary user to assign delegates, giving them control over who can manage calls on their behalf.

NEW QUESTION # 204

Your company has an on-premises deployment of Microsoft Skype for Business Server 2015 with CU8 that is configured for hybrid connectivity. You are migrating to Microsoft Teams Phone. A Direct Routing trunk is used for PSTN connectivity. The company requires that phone number assignments be performed in Active Directory.

You plan to create a call queue that will service users both on-premises and in the cloud.

You need to create and assign a resource account for the call queue. The call queue must be able to reach users regardless of which platform they are on.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

- 1 - From the Skype for Business Server Management Shell,...
- 2 - Assign the resource account to the call queue during the call queue setup.
- 3 - From Org-wide settings in the Microsoft Teams admin center, select Resource accounts, and then select Add.

NEW QUESTION # 205

You have a Microsoft Teams Phone deployment.

You need to recommend a Teams device that meets the following requirements:

- Displays a single-button layout that forwards calls to a specific user

- Supports video by default for the calls

- Displays a custom message

Which type of device should you recommend?

- **A. Teams display**
- B. SIP Gateway
- C. Teams panels

- D. Teams phone

Answer: A

Explanation:

Teams displays are designed to facilitate easy call handling, often featuring customizable buttons that can be programmed to forward calls to a specific user with just one touch. This meets the requirement for a single-button layout.

Teams displays are equipped with built-in cameras and microphones, enabling video calling out of the box. This aligns perfectly with the need for video support for calls.

Teams displays can show custom messages on their screens, allowing organizations to communicate information, alerts, or any messages tailored to the users or context. This feature is crucial for displaying a custom message as per the requirement.

NEW QUESTION # 206

Your company plans hosts a Microsoft Teams live event for a specific group of people.

As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:

Invite attendees

Moderate Q&A

Start and stop the live event

What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

Reference:

<https://www.uvm.edu/it/kb/article/teams-live-events/>

NEW QUESTION # 207

From Voice in the Microsoft Teams admin center, you select Operators and add an operator.

You need to enable users for Microsoft Teams Phone.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

Explanation:

Graphical user interface, text, application Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/operator-connect-configure>

NEW QUESTION # 208

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