

Pass Guaranteed 2026 Salesforce Plat-Admn-301: Accurate Trusted Salesforce Certified Platform Administrator II Exam Resource



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Passing the Salesforce Certified Platform Administrator II (Plat-Admn-301) exam can be a challenging task, especially if you have a tight schedule. You need comprehensive exam questions to prepare well for the exam. In this article, we will introduce you to GuideTorrent Salesforce Plat-Admn-301 Exam Questions that offer relevant and reliable exam materials for your Salesforce Certified Platform Administrator II (Plat-Admn-301) exam preparation.

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Salesforce Plat-Admn-301 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Data and Analytics Management: This section of the exam measures skills of Salesforce Data Analyst and covers data quality assessment, data enrichment, and duplicate management. It explains how to choose appropriate reporting and analytics tools for advanced requirements, including custom report types, snapshots, formulas, joined reports, and dashboard configurations. It also covers methods for connecting external data sources using big objects, external objects, data warehouses, data lakes, and Salesforce Connect. Finally, it describes the suitable tools and methods for importing data, including Data Loader, Data Import Wizard, and external IDs.

Topic 2	<ul style="list-style-type: none"> • Process Automation: This section of the exam measures skills of Salesforce Consultant and covers choosing the right automation tools to solve complex business problems. It focuses on understanding the capabilities and limitations of declarative tools, identifying the right troubleshooting methods, and applying automation correctly within Salesforce's order of execution. This section emphasizes designing efficient, scalable automation using workflow tools, flows, and other declarative features.
Topic 3	<ul style="list-style-type: none"> • Cloud Applications: This section of the exam measures skills of Salesforce Consultant and covers the standard Salesforce capabilities that support sales and service operations. It includes features such as products, price books, schedules, orders, quotes, and the tools that help with forecasting and territory management. The section also describes how to create Salesforce Knowledge articles, manage entitlements, support service workflows, and enable interactions through chat, case feed, Omni-Channel, console apps, and Experience Cloud sites. It also introduces the broader Salesforce suite that extends core platform functionality.
Topic 4	<ul style="list-style-type: none"> • Objects and Applications: This section of the exam measures the skills of a Salesforce Business Analyst and covers selecting appropriate object and application-level solutions to meet business needs. It focuses on identifying when to use master-detail relationships, lookups, junction objects, related lists, record types, Schema Builder, and Object Creator. The section also includes improving UI and user experience using App Manager, Lightning App Builder, Dynamic Forms, standard Lightning components, console apps, and tools like the Lightning page analyze button.
Topic 5	<ul style="list-style-type: none"> • Security and Access: This section of the exam measures the skills of Salesforce Administrator and covers how record-level access, field access, and sharing models impact data visibility across the system. It focuses on understanding controlled-by-parent relationships, territory management, role hierarchies, and access to reports, dashboards, and email folders. It also includes comparing custom profiles, permission sets, and delegated administration, along with evaluating different authentication methods. The section also addresses the structure of business models such as person accounts, standard accounts, contacts, and contact-to-multiple-account relationships.

Salesforce Certified Platform Administrator II Sample Questions (Q39-Q44):

NEW QUESTION # 39

A user accidentally created a duplicate opportunity and is unable to delete the duplicate record. What should an administrator do to troubleshoot this issue?

- A. Advise the user to mark the duplicate opportunity Closed Lost and keep it in the system.
- B. Run a report of all opportunities to identify other possible duplicates.
- C. Change the user's profile to System Administrator so they have full permissions to delete object records.
- **D. Check the user profile permissions on the Opportunity object to see if they have permission to delete.**

Answer: D

Explanation:

The user profile permissions on the Opportunity object is the item that the administrator should review to find out why the user is unable to delete the duplicate record. The user profile permissions determine what users can do with records and objects in Salesforce, such as creating, editing, deleting, viewing, or sharing. In this case, the administrator should check if the user has the Delete permission on the Opportunity object, which allows them to delete opportunity records that they own or have access to. If not, the administrator can either grant them this permission or delete the record for them. References: https://help.salesforce.com/s/articleView?id=sf.admin_general_permissions.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.admin_object_permissions.htm&type=5

NEW QUESTION # 40

What should an administrator do to keep secure fields protected in email templates'?

- A. Set up an approval process for email alerts.
- B. Remove the fields from the email.
- **C. Use classic encrypted fields.**

- D. Implement GDPR.

Answer: C

Explanation:

To ensure that secure fields remain protected in email templates, administrators should remove the fields from the email. Email templates can expose sensitive information if they contain fields with secure data. By excluding these fields, administrators can prevent unauthorized access to sensitive information through email communication.

* Removing Secure Fields from Email Templates:

* When creating or updating email templates, administrators should carefully assess the fields included and remove any that contain sensitive information, such as encrypted fields or fields that contain Personal Identifiable Information (PII).

* This approach ensures that secure information is not unintentionally shared via email, aligning with best practices for data security and minimizing exposure risks.

* Implications of Including Secure Data in Emails:

* Secure fields, particularly those that contain sensitive or confidential information, should be restricted from emails to avoid potential data breaches.

* Email communication often lacks the same security controls as the Salesforce platform, making it essential to limit the sharing of sensitive data.

Incorrect options:

* Implement GDPR: While GDPR compliance ensures proper data handling practices, it does not directly prevent secure fields from being included in emails.

* Set up an approval process for email alerts: An approval process can control the sending of email alerts but does not inherently protect secure fields within the email content.

* Use classic encrypted fields: Encrypted fields add a layer of security for data at rest within Salesforce but do not provide specific protections for data included in email templates. Moreover, encrypted fields cannot be referenced in email templates.

In conclusion, the most effective way to ensure that secure fields are not exposed through email templates is to remove these fields from the template altogether, avoiding the inclusion of sensitive data in email communications.

Reference: As per Salesforce's best practices for handling secure data, email templates should avoid referencing secure fields to prevent unauthorized data exposure.

NEW QUESTION # 41

Which two tools should an administrator use to required data to be entered in a field and improve data quality on a record in Salesorce?

Choose 2 answers

- A. validation Rules
- B. Workflow Rules
- C. Page Layouts
- D. Dashboards

Answer: A,C

Explanation:

Validation rules and page layouts are two tools that can be used to require data to be entered in a field and improve data quality on a record in Salesforce. Validation rules are a way to enforce data quality and integrity by checking the values of fields before a record is saved and displaying an error message if the values do not meet the specified criteria. Page layouts are a way to control the layout and organization of fields, buttons, related lists, and other components on a record page. Page layouts can also make fields required so that users must enter a value before saving a record.

NEW QUESTION # 42

AW Computing continues to grow and has concerns about the volume of sensitive data being stored in its org. The administrator suggests utilizing Salesforce Shield.

What should the team consider before Implementing Salesforce Shield?

- A. Paused flows can cause data to be saved in an unencrypted state.
- B. Einstein Lead Scoring is available on encrypted fields.
- C. Encrypted felcz art j-ab e to be referenced in flows.
- D. Shield Platform Encryption can be used with custom metadata types.

Answer: A

Explanation:

Paused flows can cause data to be saved in an unencrypted state because when a flow pauses, Salesforce saves its state and any data it has collected in a flow interview object, which is not encrypted by Shield Platform Encryption. References:

https://help.salesforce.com/s/articleView?id=sf.security_pe_considerations_flows.htm&type=5

NEW QUESTION # 43

Cloud Kicks has two record-triggered flows on the same object. One flow creates a child record when criteria are met. The second record-triggered flow is based on criteria to check if the child record exists and updates a field. The field on the child record that needs to be updated is still null after the second record trigger.

What should the administrator do to resolve this issue?

- A. flows into schedule flows and have them update the field.
- B. Make a new record-triggered flow on the child object to update the field on the parent record.
- C. Combine the two flows into one with checks to see which part of the flow needs to be run.
- D. Have the record-triggered flows fire on create or edit to update the field.

Answer: C

Explanation:





Flows are tools that automate business processes by collecting data and performing actions in your org or an external system. Flows can be triggered by various events such as record creation, updates, or invocations from other processes or flows. Flows can also have decision elements that evaluate conditions and determine which path to follow in the flow. By combining the two flows into one with decision elements, the administrator can ensure that the flow runs in the correct order and updates the field on the child record after it is created by the first flow. References: https://help.salesforce.com/s/articleView?id=sf.flow_concepts.htm&type=5 https://help.salesforce.com/s/articleView?id=sf.flow_ref_elements_decision.htm&type=5

NEW QUESTION # 44

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