

Health-Cloud-Accredited-Professional認定内容、 Health-Cloud-Accredited-Professionalダウンロード



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>> Health-Cloud-Accredited-Professional認定内容 <<

Salesforce Health-Cloud-Accredited-Professionalダウンロード & Health-Cloud-Accredited-Professional試験関連赤本

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Salesforce Health Cloud Accredited Professional 認定 Health-Cloud-Accredited-Professional 試験問題 (Q47-Q52):

質問 # 47

An insurance organization wants to be able to track specialties and sub-specialties related to practitioner to use in provider search. Which would they store these relationships? (Choose three).

- A. Healthcare provider Taxonomy
- B. Care specialty
- C. Care Taxonomy
- D. Healthcare provider specialty
- E. Care provider facility specialty

正解: A、B、E

解説:

Reference and details below.

質問 # 48

A Payer Service Cloud org uses Accounts and contacts to model Health Insurance Members. While all teams within the organization Work with all members, only some teams require HC capabilities. What is the recommended best practice for modeling members in HC for this organization?

- A. Use the individual model with HC
- B. Account Record Types for existing members can remain as-is. Future members should be created as Person Accounts.
- C. Model as Person Accounts, whether they are using HC capabilities or not.
- D. Only groups needing HC capabilities need to use Person Accounts.

正解: C

解説:

According to the Health Cloud Implementation Guide, the recommended best practice for modeling members in Health Cloud for a payer service cloud org that uses accounts and contacts to model health insurance members is to model them as person accounts, whether they are using Health Cloud capabilities or not. Person accounts are a type of account that combines account and contact information in a single record. They are suitable for representing individual consumers in healthcare and life sciences. Using person accounts for all members can simplify data management and avoid data duplication. Only groups needing Health Cloud capabilities need to use person accounts is not a recommended best practice, as it can create inconsistency and complexity in data modeling. Account record types for existing members can remain as-is is not a recommended best practice, as it can limit the functionality and integration of Health Cloud features. Using the individual model with Health Cloud is not a valid option, as the individual model is not supported by Health Cloud.

質問 # 49

A consultant is implementing clinical assessments to track intake for a hospital leveraging the Discovery Framework. Which three functions is the consultant able to leverage with Health Cloud?

Choose 3 answers

- A. Question Bank
- B. Branching
- C. Scoring
- D. Encrypted Text
- E. Image Analysis

正解: A、B、C

解説:

The Discovery Framework in Salesforce Health Cloud allows for the implementation of dynamic clinical assessments to track patient

intake and evaluate their condition. These capabilities streamline the assessment process in hospitals.

Key Functions of the Discovery Framework:

Branching:

Provides conditional logic to display specific follow-up questions based on patient responses.

Ensures that only relevant questions are shown, improving efficiency and patient experience.

Question Bank:

Offers a repository of pre-built, reusable questions that can be used across multiple assessments.

Simplifies the creation of new assessments by leveraging existing question sets.

Scoring:

Automatically calculates scores based on patient responses, enabling providers to evaluate risk levels, severity, or outcomes efficiently.

Integrates with care plans to trigger interventions based on assessment results.

Why Other Options Are Not Applicable:

A . Image Analysis: While useful in healthcare, this is not a core function of the Discovery Framework.

B . Encrypted Text: Security and encryption are essential but not specific to clinical assessments.

Implementation Steps:

Configure the Discovery Framework in Salesforce Health Cloud to create assessments using the Question Bank.

Apply Branching Logic to streamline the flow of questions during intake.

Enable Scoring to evaluate results and trigger follow-up actions or workflows.

Reference:

Discovery Framework Overview

Clinical Assessments in Health Cloud

質問 # 50

Which Health Cloud feature helps ensure compliance with Health Insurance Portability and Accountability Act (HIPAA) regulations?

- A. Real-time monitoring and alerts
- **B. User authentication and access control**
- C. Data visualization and analytics
- D. Social media integration

正解: B

解説:

The requirement is to identify the Health Cloud feature that helps ensure compliance with the Health Insurance Portability and Accountability Act (HIPAA), which governs the protection of Protected Health Information (PHI). HIPAA compliance requires robust security measures, including access controls and data protection. Let's evaluate the options.

* Option A: Data visualization and analytics

* Explanation: Data visualization and analytics in Health Cloud provide insights into patient data and care coordination but do not directly address HIPAA compliance requirements like securing PHI or controlling access. These features are more about operational efficiency than security.

: Salesforce Health Cloud Admin Guide, "Analytics and Dashboards," states, "Data visualization and analytics help providers gain insights but do not include security features for HIPAA compliance." Option B: Real-time monitoring and alerts Explanation: Real-time monitoring and alerts in Health Cloud track patient conditions or system events (e.g., missed appointments). While useful for care delivery, they do not directly enforce HIPAA's security requirements, such as access control or encryption of PHI.

Reference: Salesforce Health Cloud Admin Guide, "Monitoring and Alerts," notes, "Real-time monitoring supports care coordination but is not designed for HIPAA security compliance." Option C: User authentication and access control Explanation: User authentication and access control are critical Health Cloud features that ensure only authorized users can access PHI, a core requirement of HIPAA. Health Cloud leverages Salesforce's robust security model, including role-based access, profiles, permission sets, and multi-factor authentication (MFA), to protect sensitive data. The Salesforce Security Guide explicitly links these features to HIPAA compliance.

Step-by-Step Explanation:

User Authentication: Health Cloud requires users to authenticate via secure methods (e.g., username /password, MFA) to access the system.

Access Control: Administrators configure roles, profiles, and permission sets to restrict access to PHI based on the principle of least privilege.

Auditing: Health Cloud supports audit trails to track access and changes to PHI, ensuring traceability.

Compliance: These features align with HIPAA's requirements for administrative safeguards (e.g., access management) and technical safeguards (e.g., authentication).

Reference:

Salesforce Security Guide, "HIPAA Compliance," states, "Salesforce Health Cloud supports HIPAA compliance through user authentication, access controls, and audit capabilities to protect PHI." Salesforce Health Cloud Admin Guide, "Security and Compliance," notes, "User authentication and access control ensure that only authorized personnel access sensitive patient data, aligning with HIPAA requirements." Option D: Social media integration Explanation: Social media integration is not a Health Cloud feature and is irrelevant to HIPAA compliance.

Sharing PHI on social media would violate HIPAA regulations, and Health Cloud does not support such functionality.

Reference: Salesforce Security Guide, "Best Practices for PHI," warns, "PHI must not be shared on unsecured platforms, including social media, to comply with HIPAA." Why Option C is Correct: HIPAA mandates strict controls on who can access PHI, and user authentication and access control in Health Cloud directly address this by ensuring secure, role-based access to sensitive data. These features are foundational to Salesforce's HIPAA compliance strategy, as outlined in the Security Guide.

Additional Considerations:

Shield Platform Encryption: While not listed as an option, Health Cloud can use Shield Platform Encryption to further protect PHI, complementing access controls.

Audit Trails: The Salesforce Security Guide highlights audit trails as part of HIPAA compliance, which work alongside authentication and access controls.

Reference Summary:

Salesforce Security Guide: HIPAA compliance and user authentication/access control.

Salesforce Health Cloud Admin Guide: Security and compliance features.

Salesforce Architect Resources: Security best practices for HIPAA.

質問 # 51

As part of a post-visit summary, a client wants to send patients information documenting their visit and care plan. A patient advocate will select from templates to create personalized documents to send.

Which tool should a developer use to provide the necessary functionality?

- A. Contract Lifecycle Management
- **B. OmniStudio Document Generation**
- C. Health Cloud Email Manager
- D. Salesforce PDF Generator

正解: B

解説:

Step-by-Step Explanation:

* Requirement Analysis:

* The client wants to send patients a personalized summary document after their visit, including their care plan.

* The process involves selecting from templates and generating patient-specific content.

* Tool Comparison:

* Health Cloud Email Manager:

* Used for composing and sending emails, not for generating documents from templates.

* Salesforce PDF Generator:

* While Salesforce can generate PDFs from reports, it does not offer flexible, template-based document generation suited for post-visit summaries or complex care plans, especially with dynamic fields.

* OmniStudio Document Generation:

* Specifically designed to enable dynamic, template-based document creation in Health Cloud and other Salesforce verticals.

* Allows users to select templates, merge patient/case data, and generate PDFs or DOCX that can be sent to patients or caregivers.

* Supports integration within Health Cloud flows, empowering users (like a patient advocate) to initiate document generation with a few clicks.

* Contract Lifecycle Management:

* Focused on legal contracts and workflows, not patient summaries or care plans.

* Exact Extracts and References from Salesforce Docs:

* Extract from OmniStudio Standard Guide:

"OmniStudio Document Generation lets you generate dynamic documents from templates, such as care plans, patient summaries, or correspondence. Templates can be pre-built and allow for the insertion of Health Cloud data fields, enabling the creation of personalized documents for patients or members."

-OmniStudio Document Generation Overview

* From Health Cloud Admin Guide, under Patient Correspondence:

"Patient advocates can use OmniStudio Document Generation to select templates and create personalized care documents for patients based on their Health Cloud data."

-Reference: Administer Health Cloud - Document Generation

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