

# 2026 Google The Best Generative-AI-Leader: Google Cloud Certified - Generative AI Leader Exam Exams Collection



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## Google Generative-AI-Leader Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Google Cloud's Generative AI Offerings: This section of the exam measures the skills of Cloud Architects and highlights Google Cloud's strengths in generative AI. It emphasizes Google's AI-first approach, enterprise-ready platform, and open ecosystem. Candidates will learn about Google's AI infrastructure, including TPUs, GPUs, and data centers, and how the platform provides secure, scalable, and privacy-conscious solutions. The section also explores prebuilt AI tools such as Gemini, Workspace integrations, and Agentspace, while demonstrating how these offerings enhance customer experience and empower developers to build with Vertex AI, RAG capabilities, and agent tooling.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Techniques to Improve Generative AI Model Output: This section of the exam measures the skills of AI Engineers and focuses on improving model reliability and performance. It introduces best practices to address common foundation model limitations such as bias, hallucinations, and data dependency, using methods like retrieval-augmented generation, prompt engineering, and human-in-the-loop systems. Candidates are also tested on different prompting techniques, grounding approaches, and the ability to configure model settings such as temperature and token count to optimize results.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Business Strategies for a Successful Generative AI Solution: This section of the exam measures the skills of Cloud Architects and evaluates the ability to design, implement, and manage enterprise-level generative AI solutions. It covers the decision-making process for selecting the right solution, integrating AI into an organization, and measuring business impact. A strong emphasis is placed on secure AI practices, highlighting Google's Secure AI Framework and cloud security tools, as well as the importance of responsible AI, including fairness, transparency, privacy, and accountability.</li></ul>

Topic 4	<ul style="list-style-type: none"> <li>• Fundamentals of Generative AI: This section of the exam measures the skills of AI Engineers and focuses on the foundational concepts of generative AI. It covers the basics of artificial intelligence, natural language processing, machine learning approaches, and the role of foundation models. Candidates are expected to understand the machine learning lifecycle, data quality, and the use of structured and unstructured data. The section also evaluates knowledge of business use cases such as text, image, code, and video generation, along with the ability to identify when and how to select the right model for specific organizational needs.</li> </ul>
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### Google Cloud Certified - Generative AI Leader Exam Sample Questions (Q18-Q23):

#### NEW QUESTION # 18

An organization wants to understand trends in customer interactions, identify common issues, gauge customer sentiment, and improve the overall customer experience across both their automated chatbot interactions and live agent support. They need a tool that can analyze their existing conversational data to gain actionable business intelligence. What component of Google's Customer Engagement Suite best addresses this need?

- A. Conversational Insights
- B. Conversational Agents
- C. Agent Assist
- D. Google Cloud Contact Center as a Service

#### Answer: A

Explanation:

The requirement is clearly focused on analytics and business intelligence derived from existing conversational data, specifically to understand trends and sentiment.

Conversational Insights is the dedicated component within Google's Customer Engagement Suite (which includes Contact Center AI) whose primary function is to analyze large volumes of interaction data (transcripts from chat, calls, etc.). It uses AI and Natural Language Processing (NLP) to extract valuable patterns, identify root causes of issues, and measure customer sentiment and agent performance. This analysis generates the actionable insights necessary for strategic planning and overall customer experience improvement.

Google Cloud Contact Center as a Service (CCaaS) (A) is the full platform for managing all channels and agents, but it's the system, not the analytical tool.

Agent Assist (B) is a real-time tool used by live agents for suggestions during a conversation; it is a productivity tool, not a retrospective analytics tool.

Conversational Agents (C) are the chatbots or virtual assistants used for automation, not the tool for analyzing their performance and the raw data.

(Reference: Google Cloud documentation on the Customer Engagement Suite states that Conversational Insights is the tool used for conversational analytics to surface business intelligence from historical customer interaction data, including sentiment and trend analysis.)

#### NEW QUESTION # 19

The office of the CISO wants to use generative AI (gen AI) to help automate tasks like summarizing case information, researching threats, and taking actions like creating detection rules. What agent should they use?

- A. Code agent

- B. Security agent
- C. Data agent
- D. Customer service agent

**Answer: B**

Explanation:

Given the tasks involve researching threats and creating detection rules, the most appropriate and specialized agent would be a Security agent. This type of agent would be pre-configured or easily adaptable to understand security-specific contexts, data, and actions within a CISO's domain.

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**NEW QUESTION # 20**

What are core hardware components of the infrastructure layer in the generative AI landscape?

- A. TPUs and GPUs
- B. Tools and services for building AI models
- C. Pre-trained models
- D. User interfaces

**Answer: A**

Explanation:

The Generative AI landscape is often broken down into several functional layers: Applications, Agents, Platforms, Models, and Infrastructure.

The Infrastructure Layer is the foundation, providing the physical and virtual computing resources necessary to run and train the large models. These resources include servers, storage, networking, and most importantly, the specialized hardware accelerators required for high-volume, parallel computation.

The core hardware components are the Graphics Processing Units (GPUs) and the custom-designed Tensor Processing Units (TPUs) (A). These accelerators are optimized for the massive matrix operations fundamental to deep learning and Gen AI model training and inference.

Options B (User interfaces) and D (Tools and services) refer to the Application and Platform layers, respectively.

Option C (Pre-trained models) refers to the Model layer.

The physical hardware underpinning these abstract layers are the TPUs and GPUs.

(Reference: Google Cloud Generative AI Study Guides state that the Infrastructure Layer provides the core computing resources needed for generative AI, including the physical hardware (like servers, GPUs, and TPUs) and the essential software needed to train, store, and run AI models.)

**NEW QUESTION # 21**

A company is defining their generative AI strategy. They want to follow Google-recommended practices to increase their chances of success. Which strategy should they use?

- A. Bottom-up strategy
- B. Multi-directional strategy
- C. Rapid implementation strategy
- D. Top-down strategy

**Answer: D**

Explanation:

Google Cloud often recommends a "top-down" approach for generative AI strategy. This means starting with clear business objectives and leadership alignment on how generative AI can solve critical business problems, rather than simply experimenting from the bottom up without a clear strategic direction.

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**NEW QUESTION # 22**

A company collects customer feedback through open-ended survey questions where customers can write detailed responses in their own words, such as 'The product was easy to use, and the customer support was excellent, but the delivery took longer than

expected." What type of data is this?

- A. Unstructured data
- B. Quantitative data
- C. Structured data
- D. Labeled data

#### Answer: A

Explanation:

Data is typically classified into two main types: structured and unstructured.

Structured data is highly organized, formatted for a predefined data model, and easily searchable in tabular form (e.g., columns and rows in a database, like customer names, order IDs, or star ratings).

Unstructured data lacks a pre-defined format or organization.

The customer feedback described is a detailed, free-text response written in the customer's own words. This qualitative data, whether it is an email, an essay, or a long-form survey response, does not fit into fixed fields and requires advanced Natural Language Processing (NLP) or Generative AI techniques to extract meaning. Since the text is non-tabular and has no inherent structure enforced by the collection method, it is correctly classified as Unstructured Data.

Quantitative data (D) refers to numerical values that can be counted or measured. Labeled data (C) is data that has been tagged with a meaningful output category, which this raw feedback has not yet received.

(Reference: Google's Generative AI Study Guides define Unstructured Data as data that does not have a predefined structure or data model, such as text documents, images, audio, and video. Free-text responses in a survey are a primary example of unstructured data.)

#### NEW QUESTION # 23

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