

# WGU Information-Technology-Management PDF Dumps file

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30. **Ethernet Card:** Provides the computer with a unique 48-bit address called a MAC (media access control) address. No two Ethernet cards have the same address.
31. **Extract, Transform, and Load:** Tools that are used to standardize data across systems and allow the data to be queried.
32. **File Allocation Table (FAT):** A table of contents that directs the read/write arm of the hard drive to the location where data exist and accesses the data upon the user's request.
33. **Firewall:** Specialized hardware and software that ensures that only authorized personnel can access and use an organization's intranet.
34. **Foreign Key:** A field in a database table that provides a link between two tables in a relational database.
35. **Gantt Chart:** A type of bar chart that illustrates a project schedule.
36. **Graphical User Interface (GUI):** The visual system of computer screen designs that allow a user to interact with an electronic device.
37. **Hardware:** The physical part of the computer.
38. **Hypertext Markup Language (HTML):** The major markup language used to create web pages.
39. **Hypertext Transfer Protocol (HTTP):** Protocol used to define how messages are formatted and transmitted on the internet.
40. **IT Managers:** IT managers are in charge of software application development teams that develop, design, program, and test software applications.
41. **Identity Theft:** A crime concerning the unlawful practice of assuming another individual's identity.
42. **Information Security Analysts (ISA):** ISAs are responsible for protecting all sensitive information within an organization.
43. **Information Technology:** The study, design, development, implementation, support, and management of computer-based information systems, particularly software and hardware.
44. **Infrastructure:** The underlying foundation or basic framework for an organization or project.
45. **Internet Fraud:** Refers to any fraudulent activity in an online setting. Internet fraud can occur through email systems, message boards, chat rooms, or websites.

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## WGU Information Technology Management QGC1 Sample Questions (Q197-Q202):

### NEW QUESTION # 197

How might global population growth impact IT leaders?

- A. By supporting the rapid expansion of digital infrastructures
- B. By restricting access to conserve existing resources
- C. By focusing on routine system upkeep instead of expanding
- D. By delaying upgrades until population trends stabilize

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Global population growth increases the number of people who need access to technology, communication, data, and digital services. For IT leaders, this trend translates into a need to expand digital infrastructures quickly and strategically to support more users, more devices, and more data.

Key implications of population growth for IT leadership include:

Planning for greater capacity in networks, storage, and computing power.

Scaling systems to support increased internet usage, online services, and applications.

Extending digital access to new regions, communities, and markets.

Ensuring infrastructure can handle greater demand, traffic, and load while maintaining performance and reliability.

Why the other options are not aligned with typical IT leadership responses:

B . By restricting access to conserve existing resources - Limiting access conflicts with organizational and societal goals to expand connectivity and inclusion.

C . By delaying upgrades until population trends stabilize - Waiting would create capacity shortfalls and service issues; IT leaders typically plan ahead of demand.

D . By focusing on routine system upkeep instead of expanding - Routine maintenance remains important, but population growth pushes leaders to prioritize expansion and scalability, not just upkeep.

Therefore, global population growth most directly impacts IT leaders by supporting and driving the rapid expansion of digital infrastructures, making A the correct answer.

### NEW QUESTION # 198

Which software development approach builds a small-scale representation or working model of the system to ensure it meets the user and business requirements?

- A. Prototyping
- B. Waterfall
- C. Rational unified process (RUP)
- D. Iterative

**Answer: A**

### NEW QUESTION # 199

A director of software development observes friction between various team members. How should the director alleviate team friction?

- A. Create a culture of showing appreciation

- B. Nurture competition among team members
- C. Provide a public forum for anonymous feedback
- D. Ask each team member to provide weekly feedback via email

**Answer: A**

Explanation:

Understanding Team Friction:

Team friction often arises due to a lack of communication, recognition, or conflicting goals.

Building a positive work culture where team members feel valued can reduce friction and improve collaboration.

Creating a Culture of Appreciation:

Regularly acknowledging contributions fosters trust and teamwork.

It encourages positive behavior and strengthens team bonds.

Why Other Options Are Incorrect:

Option A: Weekly feedback is useful but does not address the root causes of friction.

Option C: Nurturing competition can exacerbate conflicts and harm collaboration.

Option D: Anonymous feedback might provide insights but does not directly alleviate friction.

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"Building Effective Teams" - Harvard Business Review

Employee Engagement and Team Culture Strategies - Gallup

### NEW QUESTION # 200

Which term describes an iterative design approach that builds a model of a system to ensure it meets user and business requirements?

- A. Loose coupling
- B. Rapid application development (RAD)
- C. Joint application development (JAD)
- **D. Discovery prototyping**

**Answer: D**

Explanation:

Definition of Discovery Prototyping:

Discovery prototyping is an iterative design approach that builds a working model or prototype of a system to gather feedback and ensure it meets user and business requirements.

The goal is to refine the system iteratively based on feedback before full development begins.

Key Characteristics:

Helps identify gaps between user expectations and design early in the process.

Reduces risks of rework and enhances user satisfaction.

Incorrect Options Analysis:

A . Rapid Application Development (RAD): Focuses on faster delivery of applications through iterative development but not solely on prototyping.

B . Joint Application Development (JAD): Refers to collaborative sessions for gathering requirements, not iterative prototyping.

D . Loose Coupling: Refers to software design principles, not prototyping.

and Documents of Information Technology Management:

"Iterative Design and Prototyping Best Practices" (Gartner).

ITIL Systems Design Guidelines (Axelos).

### NEW QUESTION # 201

Which activity is an example of operational decision-making in an organization?

- A. Evaluating investment opportunities
- B. Designing corporate policies
- C. Setting long-term strategic goals and objectives
- **D. Managing schedules and daily workflows**

**Answer: D**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Operational decision-making focuses on short-term, day-to-day activities that keep the organization running efficiently. These decisions are typically structured, routine, and concern the execution of existing processes, such as staffing, work assignments, and scheduling.

Managing schedules and daily workflows is a classic operational-level activity because it involves:

Assigning tasks to staff for the current or upcoming shifts

Adjusting workflows to handle daily workload changes

Ensuring that routine operations proceed according to plan

Option B (Evaluating investment opportunities) is associated with tactical or strategic financial decisions, not daily operations.

Option C (Designing corporate policies) is part of tactical or strategic governance, focused on rules and guidelines that shape behavior across the organization.

Option D (Setting long-term strategic goals and objectives) clearly reflects strategic decision-making, focusing on the direction of the organization over years.

Therefore, managing schedules and daily workflows is the correct example of operational decision-making.

## NEW QUESTION # 202

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