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Peoplecert ITIL-4-DITS ITIL 4 Leader: Digital & IT Strategy Exam 1



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The ITIL 4 Leader: Digital & IT Strategy Exam certification exam is aimed at IT leaders, managers, and senior executives who are responsible for leading digital and IT strategy initiatives in their organizations. ITIL-4-DITS exam is also suitable for IT professionals who are aspiring to become IT leaders and who want to enhance their knowledge and skills in the field of digital and IT strategy. ITIL 4 Leader: Digital & IT Strategy Exam certification is an excellent way for IT professionals to demonstrate their expertise in digital and IT strategy and to differentiate themselves in a competitive job market.

Peoplecert ITIL-4-DITS (ITIL 4 Leader: Digital & IT Strategy) Exam is an advanced level certification that is designed for IT professionals who wish to demonstrate their expertise in digital and IT strategy. ITIL 4 Leader: Digital & IT Strategy Exam certification is part of the ITIL 4 framework and is an essential qualification for individuals who are responsible for developing and implementing digital strategies in their organizations. The ITIL 4 Leader: Digital & IT Strategy certification focuses on providing candidates with an in-depth understanding of digital and IT strategy, as well as the skills and knowledge required to develop and implement effective digital strategies.

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The ITIL-4-DITS certification exam is a comprehensive exam that covers a wide range of topics, including the development of digital and IT strategies, the alignment of business objectives with IT strategies, risk management, governance, and compliance. ITIL-4-DITS exam is designed to assess the candidate's ability to apply the ITIL 4 framework to real-world scenarios and demonstrate their understanding of key concepts.

The ITIL-4-DITS certification exam is designed to help IT professionals understand the key concepts and principles of digital and IT strategy. It covers topics such as digital transformation, IT governance, risk management, service management, and more. The goal of the certification exam is to help IT professionals become more effective leaders in their organizations by providing them with the skills and knowledge needed to drive successful digital and IT strategies.

PeopleCert ITIL-4-DITS Exam is a challenging exam that requires a deep understanding of the ITIL 4 framework and its applications in digital and IT strategy development. ITIL-4-DITS exam consists of 40 multiple-choice questions, and test-takers have 90 minutes to complete it. To pass the exam, test-takers must score at least 70% on the exam.

## Reliable ITIL-4-DITS Test Syllabus | ITIL-4-DITS Official Cert Guide

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### Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q22-Q27):

#### NEW QUESTION # 22

What should leaders of digital organizations focus on when educating shareholders about changes in strategy?

- A. Ensuring that shareholders understand changes to the financial value of the organization
- B. Ensuring that shareholders will be able to implement new or modified plans
- C. Teaching shareholders about entrepreneurship, and the history of innovation
- D. Ensuring that shareholders can continue to meet the leaders' outsourcing needs

**Answer: A**

#### NEW QUESTION # 23

An external service provider is developing a new strategy for delivering social media services. The success of new services depends on high levels of customer satisfaction achieved through the highest level of support to users.

As part of an internal analysis, which factor is MOST important to consider to ensure that the service provider has the capability to provide the service?

- A. Well-trained service desk staff with a broad set of skills
- B. Employment laws affecting service provider staff
- C. Knowledge and understanding of potential innovative technology
- D. A mixed demographic of users with varied levels of IT skills

**Answer: C**

#### NEW QUESTION # 24

An organization is planning to provide existing services to a new market. The demand for the organization's services in the market is high and the potential customers have a good understanding of the value that can be created with the services. However, the new market has specific and strict regulations on how customer data must be handled.

Which is the BEST strategy to meet the demand in this market?

- A. Create new business and operating models to address the specific requirements of the new market
- B. Increase the amount of equipment, people, and other resources to deliver the services to the new market
- C. Copy the current operating model and adapt it to meet the additional regulations for the new market
- D. Replace the existing services or products with new or updated services or products for the new market

**Answer: A**

#### NEW QUESTION # 25

An organization has identified three initiatives to support a digital transformation strategy:

1. Upgrading technology
2. Adopting new software development approaches
3. Changing the structure of teams and departments

The project, management office has been tasked with Identifying and developing the business case(s) needed to review these

initiatives Which is the BEST approach to take when creating the business case(s)?

- A. Create one single business case that provides justification for all three initiatives
- **B. Create three different business cases providing justification for each Initiative**
- C. Create one business case for the technology upgrade, and another for the remaining Initiatives
- D. Create one business case for the organizational change, and another for the remaining Initiatives

**Answer: B**

#### NEW QUESTION # 26

An organization is entering a new market with a range of services. Similar services already exist in the market, and the demand is high.

Which is the BEST approach to pricing and charging for the services in the new market?

- A. Establish long-term contracts with fixed prices to help secure future Income
- B. Ensure service costs are clear to the consumers to help regulate prices
- **C. Adjust competitive prices for the market and competition**
- D. Adopt a short-term Increase in the pricing and margins

**Answer: C**

Explanation:

Adjusting competitive prices for the market and competition is about setting prices that reflect the value of the services, the demand and supply in the market, and the prices of similar or substitute services offered by competitors. This can help attract customers, increase sales, and gain market share. Reference: ITIL 4 Leader: Digital and IT Strategy, page 81

#### NEW QUESTION # 27

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