

# 2026 Test PEGACPDC25V1 Prep: Certified Pega Decisioning Consultant 25 - Trustable Pegasystems PEGACPDC25V1 Practice Braindumps



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Earning the Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) exam credential is undoubtedly a big achievement. No matter how hard the Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) test of this certification is, it serves the important purpose to validate skills in the Pegasystems industry. Once you crack the Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) exam, a whole new career scope opens up for you. Candidates for the Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) exam dumps usually don't have enough time to study for the test. To prepare successfully in a short time, you need a trusted platform of real and updated Certified Pega Decisioning Consultant 25 (PEGACPDC25V1) exam dumps.

## Pegasystems PEGACPDC25V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Customer Engagement Optimization: Addresses change management, revision management, GenAI brand voice, and action update processes.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Actions and treatments: Focuses on defining and managing customer actions for web and outbound channels.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Contact policy and volume constraints: This domain covers managing contact policies to limit how often customers receive communications, focusing on controlling action exposure and volume in outbound channels while configuring appropriate tracking periods.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Decision strategies: Focuses on building decision strategies with business logic to power the decisioning engine.</li></ul>

Topic 5	<ul style="list-style-type: none"> <li>Engagement policies: Addresses creating engagement policies, strategies, and customer journeys that govern contact timing and frequency.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>Next-Best-Action concepts: Covers one-to-one engagement fundamentals, contact center optimization, always-on outbound strategies, and next-best-action optimization.</li> </ul>

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### Pegasystems Certified Pega Decisioning Consultant 25 Sample Questions (Q69-Q74):

#### NEW QUESTION # 69

As a decisioning architect, you are setting up the action hierarchy for MyCo. Select the correct action hierarchy level for each of the hierarchy items identified.


#### Answer Area

Hierarchy Item	Action Hierarchy Levels		
	Business Issue	Group	Action
Free 4G upgrade	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retention	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tablets	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Change address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Answer:**

Explanation:

Answer Area



Hierarchy Item	Action Hierarchy Levels		
	Business Issue	Group	Action
Free 4G upgrade	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Retention	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Tablets	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Change address	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### NEW QUESTION # 70

What does a dotted line from a "Group By" component to a "Filter" component mean?

- A. To evaluate the "Group By" component, the "Filter" component is evaluated first.
- B. There is a one-to-one relationship between the "Group By" and the "Filter" components.
- C. Information from the "Group By" is copied over to the "Filter" component.
- **D. A property from the "Group By" is referenced by the "Filter" component.**

**Answer: D**

Explanation:

A dotted line from a "Group By" component to a "Filter" component means that a property from the "Group By" is referenced by the "Filter" component. For example, if you group customers by age and then filter them by average spending, you need to reference a property from the "Group By" component, such as .pxSegment, in the "Filter" component. A dotted line does not indicate a one-to-one relationship, an evaluation order, or a copying of information between components

### NEW QUESTION # 71

MyCo, a telecom company, wants to introduce a new group of offers called Tablets for all customers. As a decisioning architect, which two valid actions do you create? (Choose Two)

- **A. Tablet operating system**
- B. Netflix subscription for 12 months
- **C. 5% discount on the price**
- D. Tablet serial number

**Answer: A,C**

### NEW QUESTION # 72

U+ Bank wants to offer a Gold credit card to customers who have an annual income of more than USD150000. What do you configure in the Next-Best-Action Designer to achieve this outcome?

- A. Audience
- B. Customer segment
- C. Prioritization formula
- **D. Engagement policy condition**

**Answer: D**

Explanation:

An engagement policy condition is a rule that determines whether a customer is eligible, applicable, or suitable for an offer. You can use engagement policy conditions to filter customers based on their attributes or behaviors. In this case, the bank wants to offer a Gold credit card to customers who have an annual income of more than USD150000, so creating an engagement policy condition

based on the income attribute is the best option. Verified References: [Pega Decisioning Consultant | Pega Academy]

### NEW QUESTION # 73

U+ Bank, a retail bank, has purchased Pega Customer Decision Hub. The bank currently uses an external tool to design email content and a third-party email service provider to send emails to its customers.

As a decisioning architect, how do you recommend the bank implements this requirement?

- A. Create an external email treatment and use Customer Decision Hub to design the email.
- **B. Create an external email treatment and use an external tool to design the email.**
- C. Create an internal email treatment and import the email content HTML.
- D. Create an internal email treatment and use Customer Decision Hub to design the email.

**Answer: B**

Explanation:

To implement this requirement, you need to create an external email treatment and use an external tool to design the email. An external email treatment is a type of treatment that allows you to use a third-party email service provider to send emails to your customers. You can configure the external email treatment with the name of the provider, the authentication details, and the template ID that corresponds to the email content that you design using an external tool. This way, you can leverage your existing tools and processes for sending emails, while still using Customer Decision Hub to select the best actions and treatments for your customers.

Verified Reference: Pega Academy - Decisioning Consultant - Creating external treatments

### NEW QUESTION # 74

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