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Guidewire ClaimCenter-Business-Analysts Exam Syllabus Topics:

Topic	Details
Topic 1	• Claim Processes and Maintenance: This section focuses on end-to-end claims processes, organizational structure setup, line of business coverage configuration, claim intake procedures, and ongoing claim maintenance activities.
Topic 2	• InsuranceSuite Analyst Fundamentals: This domain covers InsuranceSuite platform fundamentals including user interface, data model, application logic, integration mechanisms, and hands-on workshop exercises for practical application.
Topic 3	• Claim Center Financials Transactions: This section covers financial controls including payment approvals and holds, contact and vendor management, service request handling, and security framework with permissions and access control lists.
Topic 4	• Claim Center Data Model and Adjudication: This domain examines ClaimCenter's data model architecture, claim setup, adjudication processes, financial terminology and concepts, and payment creation procedures.
Topic 5	• Quality Analyst Basics: This domain covers quality assurance fundamentals including driving quality throughout development, integrating quality from inception, risk assessment and mitigation, test strategy selection, and defect management processes.

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New ClaimCenter-Business-Analysts Exam Notes & Reliable ClaimCenter-Business-Analysts Test Voucher

With a vast knowledge in the field, BraindumpsIT is always striving hard to provide actual, authentic Guidewire Exam Questions so that the candidates can pass their ClaimCenter Business Analyst - Mammoth Proctored Exam (ClaimCenter-Business-Analysts) exam in less time. BraindumpsIT tries hard to provide the best ClaimCenter Business Analyst - Mammoth Proctored Exam (ClaimCenter-Business-Analysts) dumps to reduce your chances of failure in the ClaimCenter Business Analyst - Mammoth Proctored Exam (ClaimCenter-Business-Analysts) exam. BraindumpsIT provides an exam scenario with its Guidewire ClaimCenter-Business-Analysts practice test (desktop and web-based) so the preparation of the ClaimCenter Business Analyst - Mammoth Proctored Exam (ClaimCenter-Business-Analysts) exam questions becomes quite easier.

Guidewire ClaimCenter Business Analyst - Mammoth Proctored Exam Sample Questions (Q16-Q21):

NEW QUESTION # 16
At Succeed Insurance, new personal auto claims involving a fatality are assigned to a High Complexity Auto group made up of Adjusters with at least eight years of experience dealing with the issues and emotions commonly found in claims involving fatalities. Fatality claims typically take 18 to 24 days to complete. The assigned Business Analyst (BA) will document the assignment rule for this requirement in User Story Card Assign Claims Exposures and Activities for a Personal Auto Claim - Foundational. The existing tab UI Validation & Business Rules shown below is not a good fit for assignment rules, so a new tab will be added to the Story Card.
Which two sets of columns should the new tab include to accurately capture the assignment rule requirements? (Choose two.)

- A. Comments, Wave or Release, Requirement Number
- B. Name of DV or LV, Field or Filter, Rules or Links to Master Business Rules Spreadsheet
- C. Global Assignment Rule, Default Group Assignment Rule, Exit Type
- D. Entity, Line of Business, Rule Conditions, Rule Actions
- E. Error or Warning?, Base Product/New/Modified, Acceptance Criteria

Answer: A,D

Explanation:
When documenting Assignment Rules (or any business logic) in a User Story Card or a separate Business Rules spreadsheet, the Business Analyst must capture specific metadata that allows developers to implement the logic correctly in Gosu (Guidewire's programming language).
* Option D (Entity, Line of Business, Rule Conditions, Rule Actions):This is the core logical definition of the rule.
* Entity:Defines what object is being assigned (e.g., Claim, Exposure, Activity).
* Line of Business:Specifies the scope (e.g., Personal Auto).
* Rule Conditions:Captures the "IF" logic (e.g., "IF Loss Cause = Fatality AND LOB = Personal Auto").
* Rule Actions:Captures the "THEN" logic (e.g., "THEN Assign to Group: High Complexity Auto").
* This structure mimics the actual implementation pattern in Guidewire Studio (Rule Sets).
* Option E (Comments, Wave or Release, Requirement Number):These are standard project management and traceability columns required foranyrequirements artifact.
* Requirement Number:Links the specific rule row back to the high-level business requirement.
* Wave or Release:Indicates when this specific rule needs to be deployed.
* Comments:Provides context or clarification for the developer.
Why other options are incorrect:
* Option A:These columns ("Name of DV or LV", "Field or Filter") are specific toUI Validation(the tab currently shown in the image). They describe screen widgets and validation errors, not backend assignment logic.
* Option B:While "Global Assignment Rule" and "Default Group Assignment Rule" are valid Guidewire concepts, listing them ascolumnsis not the standard way to document a list of requirements. Usually, the ruletypewould be a single column, but "Exit Type" is a technical implementation detail (part of the rule set execution) rather than a business requirement column.
* Option C:"Error or Warning?" is specific to Validation Rules (stopping a user from proceeding), not Assignment Rules (routing a work item).
Next Step:Would you like me to generate a sample "Assignment Rule" table structure that shows exactly how this Fatality claim rule

would be entered into the columns described in Option D?

NEW QUESTION # 17

A catastrophe has been created in ClaimCenter for Tropic Storm Dorian. Succeed Insurance requires that all claims resulting from the storm be attributed to that catastrophe when they are entered in ClaimCenter. The completion target is within three (3) days of claim creation and should be escalated if it is not completed within five (5) days.
Which required element for a business activity rule is missing?

- A. Actions
- B. RuleCondition
- C. AppliesTo
- D. TriggerEntity

Answer: A

Explanation:
A complete Business Rule (specifically one designed to generate an Activity) consists of a Context (Trigger /Entity), a Condition (Logic), and an Action (Execution).
* Missing Element: Actions (Option A):The scenario describes thetrigger("when they are entered"), the intent/condition("resulting from the storm"), and theparametersof the resulting activity (Target: 3 days, Escalation: 5 days). However, it fails to specify theActiondetails required to execute the rule:
specifically,whothe activity should be assigned to (The Assignee) and the specific instruction tocreate the activity instance. Without defining the Action (e.g., "Create Activity 'Review Catastrophe' and Assign to Claim Owner"), the rule cannot function.
* Why other options are present:
* TriggerEntity (B):Implied as the Claim (since the text says "whenthey[claims] are entered").
* RuleCondition (C):While "resulting from the storm" is vague, it represents the business condition. TheAction(assignment) is the most glaring omission preventing the workflow from reaching a user.
* AppliesTo (D):This generally refers to the root entity (Claim), which is identified.

NEW QUESTION # 18

To optimize business process workflow, an insurer has spent a great deal of effort on estimating the amount of effort required to complete various types of work... They are also aware that certain situations may require specialized expertise and want to incorporate this in their decision making.
All claims and exposures are entered using only the ClaimCenter new claim wizard. Once entered, the work should be automatically distributed fairly to those properly suited, as determined by the company's knowledge of each worker's skill set.
Which two assignment mechanisms, alone or together, will achieve their goal? (Choose two.)

- A. Supervisor assignment
- B. FNOL queues
- C. User attribute
- D. Weighted workload
- E. Round-robin

Answer: C,D

Explanation:
To meet the dual requirements of "specialized expertise" and "fair distribution based on effort," the Business Analyst should utilize User Attributes and Weighted Workload assignment rules.
* User Attributes (Option B):This feature handles the "specialized expertise" requirement.
Administrators can tag users with specific attributes (e.g., "Bilingual," "Heavy Equipment Expert," "Litigation Specialist"). Assignment rules can then be configured to filter the pool of potential assignees toonlythose who possess the matching attribute for the specific claim type.
* Weighted Workload (Option D):This feature handles the "fair distribution" and "amount of effort" requirement. Unlike Round-robin (which treats all claims as equal), Weighted Workload assigns a
"weight" (effort points) to the claim and tracks the "load factor" (current capacity) of the user. The system assigns the new work to the user with the lowest relative workload, ensuring that adjusters handling difficult, high-effort claims are not overwhelmed with the same volume as those handling simple claims.
Why other options are incorrect:
* Round-robin (A):Distributes work purely cyclically (1-2-3-1-2-3) without regard for the user's current workload or the

complexity of the claim.
* FNOL Queues (C):This is a "pull" mechanism where work sits in a bucket until someone grabs it, rather than the "automatic distribution" (push) requested.
* Supervisor Assignment (E):This is manual, not automatic.

NEW QUESTION # 19
Succeed Insurance had an embarrassing event last month that had potential legal ramifications. One of their Customer Service Representatives (CSR) shared details of a celebrity's personal auto claim on social media.
Fortunately for Succeed, the celebrity decided not to pursue legal actions as long as Succeed agreed to resolve the potential for future occurrences within the next 30 days.
Succeed executives immediately reacted to the situation by establishing new guidelines regarding claim security. The Business Analyst (BA) assigned to the project researched ClaimCenter base product capabilities and held several requirements gathering sessions designed to document their strategy. The new requirements indicate that only authorized users should be looking at celebrity claims.
Which two features should be used to meet the new requirements? (Choose two.)

- A. Create an access profile for each claim security level
- B. Specify the claim security types
- C. Hide secure claim information fields
- D. Assign authority profiles to authorized users
- E. Create a rule that tracks who has viewed secure claims

Answer: A,B

Explanation:
To restrict access to sensitive claims (such as those involving celebrities) so that "only authorized users" can view them, a Business Analyst must utilize the Claim Security features in Guidewire.
* Specify Claim Security Types (Option A):The first step is to define the classification of the claim.
The system uses the ClaimSecurityType typelist. The BA would add a new typekey (e.g., "Celebrity" or "High Profile") or use an existing one (e.g., "Sensitive") to flag these specific claims.
* Create/Assign Access Profiles (Option E):Access control in Guidewire is managed throughAccess Profiles(sometimes referred to within Role configurations). An Access Profile maps specificSecurity Levels(like the "Celebrity" type defined above) to permissions. To meet the requirement, the BA defines an Access Profile that grants "View" permission for the "Celebrity" security type and assigns this profileonlyto the authorized users (or roles). Users without this specific Access Profile will be unable to search for or view the claim.
Why other options are incorrect:
* Authority Profiles (B):In Guidewire terminology, "Authority" refers strictly toFinancial Authority (limits on reserves and payments), not data access visibility.
* Hide secure fields (C):This refers toField Level Security(masking specific data like a Tax ID). The requirement is to restrict access to theentire claim, not just specific fields.
* Tracking rules (D):While "Claim Access Auditing" (tracking history) is often enabled for sensitive claims, it is a detective control, not a preventive one. The requirement specifies that unauthorized users should not be looking at the claim at all, which requires the Access Profiles (preventive control).

NEW QUESTION # 20
When creating a new Personal Auto claim, Succeed Insurance would like to identify when Rideshare is the primary use for a vehicle. A Business Analyst (BA) thinks that Primary Use already exists as a typekey on the Vehicle Details screen.
What are two ways the BA can confirm whether this field is configured in ClaimCenter and, if it is, which values are available in the typelist? (Choose two.)

- A. Open Guidewire Studio for ClaimCenter > Navigate to the Vehicle Details screen > Locate the Primary Use field to view its typelist.
- B. Log in to ClaimCenter > Create a new Personal Auto claim > Navigate to Vehicle Details > Use keyboard shortcut CTRL + F to find information about the fields on the screen.
- C. Access the Data Dictionary > Click the Data Entities link > Open the PrimaryUse entity from left-hand pane to view field details on the right pane.
- D. Access the Guidewire ClaimCenter Application Guide > Go to section on Personal Auto Object Model which lists available entities.

Answer: A,C

Explanation:
To verify the configuration of a specific field and its available values (typelist) within a specific implementation (like Succeed Insurance), a Business Analyst must consult the sources that reflect the current, actual system configuration, not just the out-of-the-box documentation.
* Option A (Data Dictionary):TheData Dictionaryis the definitive, generated documentation of the running application's data model. It lists allEntities(such as Vehicle) and theirTypekeys(such as PrimaryUse). By navigating to the Data Dictionary, a BA can confirm if the field exists in the database schema and view the specificTypelistvalues (e.g., "Rideshare", "Commuting", "Pleasure") associated with it. This is a primary tool for BAs to understand the data structure.
* Option D (Guidewire Studio):Guidewire Studiois the Integrated Development Environment (IDE) used to configure the application. It contains the "Source of Truth" for all configuration files. A BA (or a developer assisting them) can open thePage Configuration (PCF)files to see the Vehicle Details screen definition or open theTypelistfiles (.tti/.ttx) directly to see exactly which values are defined and active.
Why other options are incorrect:
* Option B (Application Guide):The Application Guide documents theBase (Out-of-the-Box)product features. It does not contain customer-specific customizations or extensions. If "Primary Use" or
"Rideshare" were added or modified by Succeed Insurance, the Application Guide would not reflect this.
* Option C (UI Inspection with CTRL+F):While logging into the application allows a user to see the dropdown on the screen, the shortcutCTRL + Fis merely the browser's "Find" function. It searches visible text on the page but does not provide configuration metadata, hidden values, or definitive proof of the underlying data model structure. The correct shortcut for inspecting widget properties in Guidewire is Alt + Shift + I (Location Info), but even that is less efficient for viewing a full typelist than the Data Dictionary or Studio.

NEW QUESTION # 21
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