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Practice Exam

6. You're an Org Owner trying to determine which organizations your company works with in Slack Connect channels. What is the best way to gather this information?

A. Review the Slack Connect section of your Slack sidebar.
 B. Review the Slack Connect connections in the org admin dashboard.
 C. Search for Slack Connect channels in the channel management dashboard.
 D. Export the list of Slack Connect channels from the analytics dashboard.

Answer : A

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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.
Topic 2	<ul style="list-style-type: none"> Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.
Topic 3	<ul style="list-style-type: none"> Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.
Topic 4	<ul style="list-style-type: none"> Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.
Topic 5	<ul style="list-style-type: none"> Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.

Valid Salesforce-Slack-Administrator Test Duration, Learning Salesforce-Slack-Administrator Mode

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Salesforce Certified Slack Administrator Sample Questions (Q82-Q87):

NEW QUESTION # 82

At which point in the process should you claim your relevant domains for your Enterprise Grid organization?

- A. Never. Slack will automatically claim the domains for you when you purchase Enterprise Grid.
- B. Before purchasing Enterprise Grid. It is important to claim domains while still on the free plan.
- C. Any time. Workspaces created prior to domain claiming will be shut down automatically.
- **D. As soon as possible. This feature is not retroactive, so workspaces created prior to claiming the domain will continue to exist as standalone workspaces.**

Answer: D

Explanation:

According to Slack's best practices:

"Claim your domains as soon as possible. This process is not retroactive - workspaces created before claiming domains will continue to exist independently unless manually migrated." Thus, prompt domain claiming ensures better control and prevents users from unintentionally creating ungoverned workspaces.

(Reference: Slack Administration Study Guide - Domain Management in Enterprise Grid)

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NEW QUESTION # 83

You're a Primary Org Owner for a bank's Slack Enterprise Grid.

Your compliance team is concerned that customer service employees may accidentally share sensitive information like account numbers.

What recommendation should you make?

- A. Designate one admin per channel to monitor and report sensitive data to the compliance team.
- B. Build a bot that will message members and ask them to remove sensitive customer data in the event that it is shared.
- **C. Integrate with a Data Loss Protection (DLP) provider to remove sensitive data shared in Slack.**
- D. Install an eDiscovery app to log all message content in the channel, and maintain a record of all sensitive content shared.

Answer: C

Explanation:

Slack's compliance and security guidance states:

"A Data Loss Prevention (DLP) integration actively monitors Slack messages and files for sensitive information, and can block, quarantine, or delete data according to your compliance policies." eDiscovery (A) archives content but doesn't prevent exposure. Bots (C) are reactive, not proactive. Manual monitoring by admins (D) is inefficient and error-prone.

(Reference: Slack Administration Study Guide - Integrating DLP Solutions with Slack)

NEW QUESTION # 84

In Large Inc's Enterprise Grid design, each business unit has its own workspace, and everyone is also a member of the Global workspace. The Sales team at Large Inc are slow adopters of Slack and have been using email instead of Slack to communicate with peers.

Which of these strategies should the Sales team AVOID using to connect cross-functionally more effectively with Slack?

- A. Create an org-wide #help-sales channel where cross-functional partners can turn to Sales with questions and requests for help.
- B. Create a #customer-feedback channel for Sales to convey customer concerns to the Product and Engineering teams.
- C. Create an org-wide #sales-wins channel so that account representatives can share updates on new customers and celebrate big deals.
- D. Move their channels into the Global workspace and convert the default channels to private, to ease the Sales team's fears about privacy.

Answer: D

Explanation:

Moving sales channels into the Global workspace and making default channels private would:

- * Create confusion and friction in adoption.
- * Reduce transparency and cross-functional collaboration.

Slack documentation highlights:

"Workspaces should be structured to align naturally with how teams operate. Making core channels private may limit discoverability and collaboration, which contradicts Slack's goals for connection and transparency." Options B, C, and D promote transparency and collaboration, which is the intended use of Slack across cross-functional teams.

(Reference: Slack Administration Study Guide - Change Management and Slack Adoption Strategies)

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NEW QUESTION # 85

You're an Org Owner for your organization's Slack Enterprise Grid instance. Your organization has a number of Slack Connect channels used to communicate with your network of vendors. You're concerned that non-approved vendors will attempt to communicate with members of your organization without the proper vetting by your procurement team.

Which setting should you enable to prevent this from happening?

(Select the best answer.)

- A. Disable the Use Slack Connect with free teams option so that only paid workspaces can access your Slack Connect channels.
- B. Restrict Slack Connect to a specific workspace so that only users who have access to that workspace can also access your Slack Connect channels.
- C. Set up the custom messaging in Guidelines for using Slack Connect with the policy for communicating with approved vendors only.
- D. Adjust the Slack Connect for direct messages settings so that only org Admins and Org Owners can send and accept direct messages (DMs) from outside organizations.

Answer: D

NEW QUESTION # 86

Britt is a Workspace Admin who created a public channel called #bread-buds for co-workers who enjoy bread-making.

The company has had new team members join, and the conversation has become more general about all types of carbohydrates.

Britt decides it's time to expand the channel. Rather than rename it, Britt creates a new channel #carbohydrate-chats to be inclusive and start fresh with activity. At the same time, Britt wants to keep #bread-buds so the team can reference baking instructions that have been gathered over the past few years, but she doesn't want anyone posting in it.

What should Britt do?

- A. Convert #bread-buds to private, archive it, and direct everyone to #carbohydrate-chats.
- B. Post a message in #bread-buds redirecting everyone to #carbohydrate-chats, and archive #bread-buds.
- C. Remove all members from #bread-buds, and invite them to #carbohydrate-chats.
- D. Delete #bread-buds, reference its messages as needed, and direct everyone to #carbohydrate-chats.

Answer: A

NEW QUESTION # 87

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