

Pass Guaranteed MB-240 - Microsoft Dynamics 365 Field Service Functional Consultant Authoritative Free Updates



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Earning the Microsoft MB-240 certification can be beneficial for professionals who work with Microsoft Dynamics 365 Field Service. Microsoft Dynamics 365 Field Service Functional Consultant certification can demonstrate to employers and customers that a candidate has the skills and knowledge necessary to configure and manage Field Service applications effectively. Additionally, certified professionals may be eligible for higher salaries and more advanced job opportunities. Overall, the Microsoft MB-240 Exam is an essential step for any functional consultant looking to specialize in Field Service applications in Microsoft Dynamics 365.

Microsoft MB-240 Certification Exam is designed for Dynamics 365 Field Service Functional Consultants who have a deep understanding of the Dynamics 365 Field Service application. Microsoft Dynamics 365 Field Service Functional Consultant certification exam tests the candidate's proficiency in configuring, managing, and implementing Dynamics 365 Field Service solutions. MB-240 exam is intended for individuals who work with customers to identify their business needs and implement solutions that meet those needs.

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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q135-Q140):

NEW QUESTION # 135

You are a Dynamics 365 for Field Service Administrator. You configure Route Scheduling Optimization (RSO) and publish the schedule.

One of your schedulers indicates two of their resources are not getting work orders assigned.

You need to determine reasons why the two resources are not assigned work orders through RSO.

Which three options should you choose? Each correct answer presents a complete solution.

- A. Start Location and End Location fields are not the same.
- B. Work Hours is not properly configured for days being optimized.
- C. The Work Location field is not set to Onsite.
- D. Scheduling Method is not set to Optimize.
- E. Optimize Schedule field is not set to Yes.

Answer: A,D,E

Explanation:

Section: Schedule and dispatch work orders

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/rso-configuration>

NEW QUESTION # 136

Your company is preparing to deploy the Dynamics Field Service with Mobile Application.

Your manager asks you to ensure that the Booking Statuses will match with the current business process the field technicians are following.

As the Field Service Administrator, you review the documentation and discover that the out-of-the-box BookingStatuses will meet your company's needs.

What is the order of the Booking Statuses for the five out-of-the box booking status fields? To answer, move the five out-of-the-box booking status fields to the answer area and arrange them in the correct order.

Answer:

Explanation:

- 1 - Scheduled - A work order has been assigned to a resource.
- 2 - Travelling - The resource is travelling to the service location.
- 3 - In Progress - The work order is in progress.
- 4 - On Break - The resource is on a break.
- 5 - Complete - The work order is complete.

NEW QUESTION # 137

You are a Contoso, Ltd. dispatcher for Dynamics 365 Field Service application.

A technician's mobile phone is having difficulties, and the Field Service Mobile app will not open.

The technician is headed to a work site and needs directions.

How can you provide the technician with directions?

- A. Click on Get Driving Directions from the Work Order record.
- B. Click Geo Code from the Work Order record.
- C. Click Geo Code from the Booking record.
- D. Click on Get Driving Directions from the Actions menu on the Schedule Board.

Answer: D

NEW QUESTION # 138

You are a Dynamics 365 Field Service Administrator Your organization wants to use Incident Types with Work Orders.

You need to create and configure Incident Types based on the provided scenarios.

Which Incident Type feature should you use with each scenario? To answer, drag the appropriate Incident Type feature to the appropriate scenario. Each feature may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

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