

# Free PDF Quiz Latest Cisco - 800-150 - Supporting Cisco Devices for Field Technicians Guide



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## Cisco 800-150 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Cisco Infrastructure and Collaboration Infrastructure: This section of the exam measures the skills of a Collaboration Engineer and focuses on Cisco infrastructure devices, endpoints, and collaboration technologies. It introduces network devices, collaboration endpoints like IP phones and video systems, and explains on-premises collaboration deployments using tools like Cisco Unified Communications Manager. It also covers how video systems integrate into collaboration environments and highlights Cisco's cloud services for enterprise communication, including Webex Meetings, Webex Teams, and hosted collaboration solutions.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>• Cisco Software: This section of the exam measures the skills of a Network Engineer and discusses Cisco's software systems and licensing. It explains the difference between IOS install and bundle modes and gives an overview of different licensing models. Students learn how to manage Cisco software images, including backing up, transferring, and installing images via FTP, TFTP, or USB. It also covers how to handle configuration files to keep devices running properly and ensure smooth upgrades or replacements.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Cisco UCS and Data Center Architecture: This section of the exam measures the skills of a Data Center Engineer and introduces Cisco's UCS and data center solutions. It explains the devices found in a data center, including switches, UCS servers, and director switches, and describes different server deployment models. Students will also learn about virtualization components like virtual machines, hypervisors, cloud computing concepts, and deployment models. The section covers how Cisco UCS devices fit into campus networks, edge locations, and data centers, and explains the key components and connections used in UCS architecture.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Common Service Tasks and Tools: This section of the exam measures the skills of a Technical Support Engineer and focuses on tasks commonly needed to manage Cisco devices. It explains how devices boot up, introduces common Cisco IOS commands, and identifies tools for file management. It shows how to confirm physical connections, remotely access devices, and connect to the console port. It also covers how to capture the status of a device, recover passwords, and replace devices by using proper tools. Students are also taught how to find serial numbers on Cisco equipment to assist with support and maintenance activities.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• Networking Foundations: This section of the exam measures the skills of a Network Engineer and covers the basic building blocks of computer networking. It explains different types of networks like local area networks and wireless networks, and introduces lightweight wireless LANs. It describes the layers of communication models like the OSI model and TCP</li> <li>• IP stack, and explains how data moves across networks. It also discusses the physical cabling used in networks, such as Ethernet and fiber optics. Students will learn about network switching, IP addressing, subnetting, and routing at Layer 3. The section also introduces Cisco's campus network devices, data center switches, UCS servers, and collaboration devices, describing their roles and functions in the network.</li> </ul>

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## Cisco Supporting Cisco Devices for Field Technicians Sample Questions (Q24-Q29):

### NEW QUESTION # 24

What is the purpose of the pre-service checklist in the endpoint replacement process?

- A. To verify the current configuration settings of the endpoint
- B. To gather information about the replacement unit
- C. To test the functionality of the existing endpoint
- D. To ensure all necessary tools and personnel are available

**Answer: D**

Explanation:

Apre-service checklistis a procedural step followed before replacing an endpoint. Its primary purpose is to confirm that all

resources, tools, documentation, and personnel are in place to execute the replacement efficiently and without delays. It helps avoid service interruptions and ensures a smooth replacement by ensuring that every necessary component and action is accounted for ahead of time.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Maintenance and RMA Procedures

#### NEW QUESTION # 25

Which step must be taken to minimize data traffic impact when replacing a fabric interconnect?

- A. Remove all cable connections at once.
- B. Power down both fabric interconnects simultaneously.
- C. Disable high availability before replacement.
- **D. Use the fabric evacuation procedure on the subordinate fabric interconnect.**

**Answer: D**

Explanation:

When replacing a fabric interconnect in a Cisco Unified Computing System (UCS), the recommended procedure to minimize traffic disruption is to use the fabric evacuation procedure on the subordinate fabric interconnect. This ensures that traffic is redirected to the other (active) fabric interconnect, allowing the system to maintain connectivity while one interconnect is replaced.

- \* High availability should remain enabled to preserve redundancy.
- \* Powering down both interconnects would cause a complete outage.
- \* Disconnecting cables without graceful evacuation can result in traffic loss.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Maintenance and RMA Procedures

#### NEW QUESTION # 26

What are two indicators that a network interface card must be replaced? (Choose two.)

- **A. Consistent link down status**
- B. Inability to save configurations
- C. Boot failures
- **D. Connectivity problems**
- E. Frequent system crashes

**Answer: A,D**

Explanation:

A Network Interface Card (NIC) is essential for device connectivity. Two common symptoms indicating that a NIC may be faulty and require replacement are:

- \* Connectivity problems (Option A): Devices may fail to communicate with the network, showing no IP address assignment or inability to ping/connect to other devices.
- \* Consistent link down status (Option D): The link LED may stay off or frequently go down, even when connected to a functioning switch port with a known-good cable.

Other options like configuration issues (Option B) or system crashes (Option E) might be due to software or unrelated hardware components, and boot failures (Option C) typically point to motherboard or storage faults.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Cisco Equipment and Related Hardware

#### NEW QUESTION # 27

Which two configuration parameters are most critical to ensure optimal performance when configuring a network port for a newly installed IP phone in an enterprise environment? (Choose two.)

- A. Link aggregation
- **B. VLAN assignment**
- C. QoS classification
- D. Spanning Tree Protocol
- **E. Power over Ethernet**

**Answer: B,E**

Explanation:

When configuring a network port for a newly installed IP phone, two critical parameters to ensure optimal performance are:

\* VLAN Assignment: Assigning the correct VLANs is essential for segregating voice and data traffic.

Typically, a separate voice VLAN is configured to prioritize voice traffic and enhance security.

\* Power over Ethernet (PoE): PoE allows the switch to supply power to the IP phone over the same Ethernet cable used for data transmission. This eliminates the need for separate power supplies and simplifies installation.

\* While QoS classification (Option E) is important for prioritizing voice traffic, it is typically configured at a broader network level.

Link aggregation (Option B) and Spanning Tree Protocol (Option C) are more relevant to network redundancy and loop prevention, respectively, and are not directly critical for the initial configuration of an IP phone port.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Device Configuration and Verification

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## NEW QUESTION # 28

Which function does the Stack Port 1 serve on a Cisco Meraki switch?

- A. It provides a dedicated uplink to the Meraki cloud for management.
- B. It connects to the Stack Port 2 of the previous switch in a stack configuration.
- C. It connects to the Stack Port 2 of the next switch in a stack configuration.
- **D. It serves as a high-speed interconnect for clustered switches.**

**Answer: D**

Explanation:

On Cisco Meraki switches, Stack Port 1 (along with Stack Port 2) is used to form a physical stacking connection between multiple switches. These stack ports are dedicated high-speed interconnects that enable multiple switches to operate as a single logical switch. The stacking topology depends on the number of switches, but Stack Port 1 serves as one side of this high-speed inter-switch communication channel - not for management or cloud access.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Cisco Equipment and Related Hardware

## NEW QUESTION # 29

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