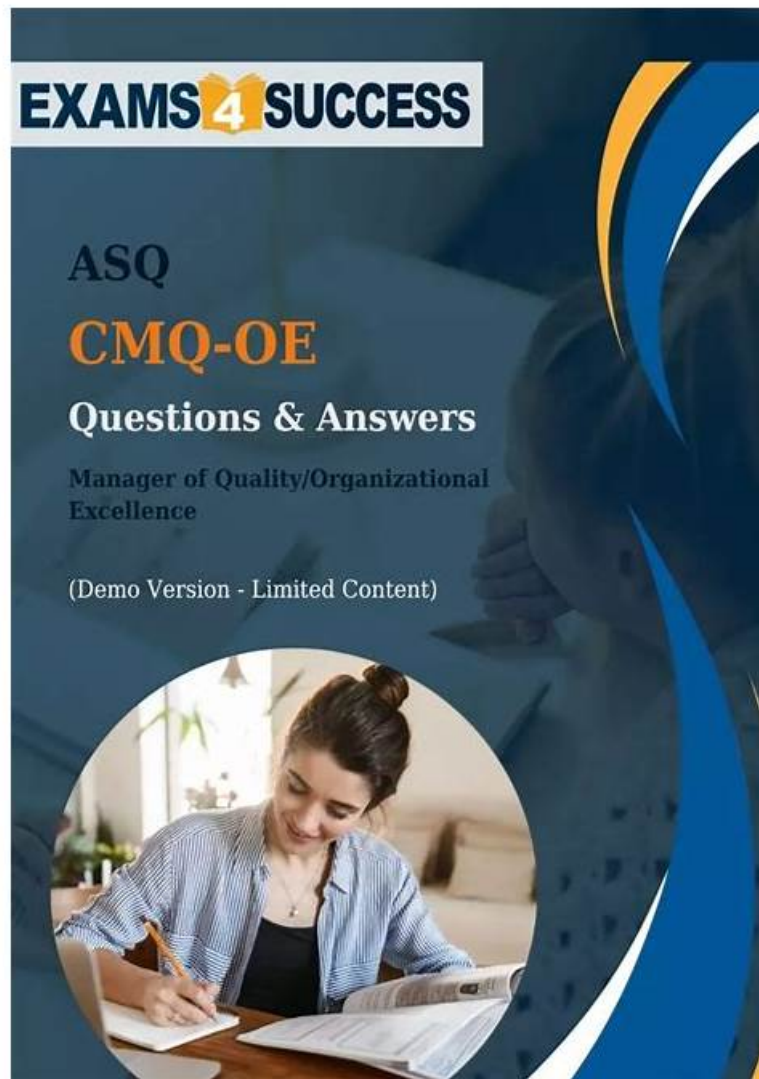


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Preparation Materials for CMQ/OE Validation

You can succeed in passing the ASQ CMQ/OE exam if you follow an organized preparation routine and combine different training options that will help you develop the necessary skills. For example, you can try some of the following preparation options described below:

- **Certified Manager of Quality/Organizational Excellence Question Bank**

This material has the ID, which is QBCMQUE2020ASQ, and it is delivered in a virtual format. It includes hundreds of questions that will help you consolidate your knowledge of the tested topics and get used to the exam structure. Thus, you can simulate the test anytime, from the comfort of your home. The target audience for this e-learning material is formed of specialists or practitioners. Once you opt for this question bank, you will have access to the three sets of 165 items each for one year. After each exam simulation, you will receive the results immediately. This way, you will know exactly which areas

you need to focus on. As for the prerequisites for this resource, the vendor recommends that the candidates should have experience in quality management. Finally, access to this question bank is possible if you pay a fee of \$119. In case you are a member of ASQ, then you will have to pay just \$109.

- **ASQ Certified Manager of Quality/Organizational Excellence Handbook, Fifth Edition**

This handbook has been written by **Sandra L. Furterer and Douglas C. Wood** and published in 2021. You can buy it for \$105 in case you are an ASQ member, or for \$150 if you are a non-member of this organization. This edition has been updated with the latest topics included in the ASQ CMQ/OE Body of Knowledge. Therefore, you will learn about the quality management concepts, terminology, and principles. You will also learn about the benefits that come with its application and the best practices available on the market. Also, the book is well-organized and can serve as a daily guide when you want to gain professional expertise in quality management-related topics. Besides, it includes different examples that have been adapted to the current business environment. So, it will be easier for you to apply the theoretical notions in a real-world situation.

- **Certified Manager of Quality/Organizational Excellence Certification Preparation**

This training is delivered in a face-to-face format and targets any candidate who wants to take the ASQ CMQ/OE exam. Overall, this course has a duration of three days. During this period, you will be exposed to different theoretical notions and practical situations that will reinforce the knowledge you have gathered so far for the ASQ CMQ/OE test. At the end of this class, you will also receive all the materials taught during training and also a copy of the fourth edition of the handbook dedicated to the ASQ CMQ/OE exam. You should consider this session as a refresher for the actual test as it doesn't cover all the topics included in the Body of Knowledge of the actual test. So, you should complement it with additional training resources if you want to get the passing score from the first attempt. Finally, the list price for this training is \$1,649. In case you are a member of ASQ, you will pay only \$1,349.

The Certified Manager of Quality/Organizational Excellence (CMQ-OE) is a certification exam conducted by the American Society for Quality (ASQ) for individuals aiming to obtain the affiliated CMQ-OE designation that identifies and verifies specialists that initiate and lead organizational improvement processes across a variety of service and industrial settings.

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In this fast-changing world, the requirements for jobs and talents are higher, and if people want to find a job with high salary they must boost varied skills which not only include the good health but also the working abilities. But if you get the CMQ-OE certification, your working abilities will be proved and you will find an ideal job. We provide you with CMQ-OE Exam Materials of high quality which can help you pass the CMQ-OE exam easily. It also saves your much time and energy that you only need little time to learn and prepare for CMQ-OE exam.

What is the duration of the CMQ-OE Exam

- Length of Examination: 4 hour 30 minutes
- Format: Multiple choices, multiple answers
- Number of Questions: 165

ASQ Certified Manager of Quality/Organizational Excellence Exam Sample Questions (Q177-Q182):

NEW QUESTION # 177

Rank in order, from first to last, the following steps in the supplier certification process.

1. Monitor performance
2. Develop criteria and process
3. Report results and award certification
4. Evaluate suppliers

- A. 1, 3, 4
- B. 2, 4, 3, 1

- C. 4, 1, 2, 3
- D. 4, 2, 1, 3

Answer: B

Explanation:

The supplier certification process involves several steps to ensure that suppliers meet the required standards and contribute to organizational excellence. Here's a detailed explanation of each step:

* **Develop criteria and process:** Before evaluating suppliers, it's essential to establish clear criteria and a well-defined process for certification. This step involves defining the quality requirements, performance metrics, and other relevant factors that suppliers must meet. Criteria may include quality standards, delivery timelines, cost-effectiveness, and compliance with regulations.

* **Evaluate suppliers:** Once the criteria are established, evaluate potential suppliers based on these criteria.

Assess their capabilities, track record, financial stability, and overall performance. Supplier evaluation helps identify reliable partners who can consistently meet quality expectations.

* **Report results and award certification:** After evaluating suppliers, compile the assessment results. This report should highlight strengths, weaknesses, and areas for improvement. Based on the evaluation, award certification to suppliers who meet or exceed the established criteria. Certification signifies that the supplier is qualified and reliable.

* **Monitor performance:** Certification is not a one-time event. Continuously monitor supplier performance to ensure ongoing compliance with standards. Regular reviews, audits, and performance metrics help maintain quality and address any deviations promptly.

Remember that effective supplier certification contributes to overall organizational excellence by ensuring a reliable supply chain and consistent quality.

References:

* ASQ Certified Manager of Quality/Organizational Excellence

* The ASQ Certified Manager of Quality/Organizational Excellence

NEW QUESTION # 178

In selecting among different projects, the time value of money is considered for which of the following reasons?

- I. To perform a cost-benefit analysis
- II. To prioritize investments
- III. To predict cash flow
- IV. To reduce operating costs

- A. III and IV only
- B. I, II, and III only
- **C. I and II only**
- D. I, II, III, and IV

Answer: C

NEW QUESTION # 179

Which of the following methods is used to listen to customers to learn exactly what they want and then, using a logical system, determine how best to fulfill those needs with available resources?

- A. Quality planning and analysis
- **B. Quality function deployment**
- C. Quality assurance
- D. Quality control

Answer: B

Explanation:

Quality Function Deployment (QFD) is a structured approach that helps organizations translate customer needs and requirements into specific product or service features. It involves cross-functional teams working together to identify customer requirements, prioritize them, and align them with design, manufacturing, and other processes. QFD ensures that customer needs are considered throughout the product development or service improvement process, resulting in better alignment between customer expectations and organizational capabilities.

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NEW QUESTION # 180

Which of the following activities describes the team leader's role in a team-based organisation?

- A. Reinforcing behavioral changes by rewarding active team members
- B. Providing training to team members
- C. Negotiate additional organizational resources
- **D. Ensuring that the team's decisions and plans are communicated outside the team**

Answer: D

Explanation:

As a Certified Manager of Quality/Organizational Excellence (CMQ/OE), the team leader plays a crucial role in team-based organizations. Let's break down the options:

* Negotiate additional organizational resources: While resource negotiation is essential, it is not specific to the team leader's role. It may involve other organizational roles as well.

* Reinforcing behavioral changes by rewarding active team members: This responsibility is more aligned with team management and motivation. While important, it does not directly address communication outside the team.

* Ensuring that the team's decisions and plans are communicated outside the team: This is a critical function of the team leader. Effective communication ensures that decisions, progress, and plans are shared with stakeholders, other departments, or higher management. It helps maintain transparency and alignment.

* Providing training to team members: Training is essential, but it is not the primary responsibility of the team leader. Training may be conducted by specialized trainers or subject matter experts.

Therefore, the most relevant activity for the team leader's role is ensuring that the team's decisions and plans are communicated outside the team. This ensures coordination, alignment, and organizational awareness.

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ASQ Certified Manager of Quality/Organizational Excellence Handbook, Fifth Edition. Sandra L. Furterer and Douglas C. Wood. Published 2021231 Certified Manager of Quality/Organizational Excellence (CMQ/OE) Body of Knowledge (BoK)3 ASQ Certified Manager of Quality/Organizational Excellence1 CMQ/OE Certification Insert4

NEW QUESTION # 181

In preparation for strategic planning, organizations should look closely at their industry to determine:

- I. The amount of excess capacity.
- II. Which competitors might join forces and become a greater threat.
- III. How employees perceive competitor advertisements.
- IV.

What changes in regulatory requirements are likely to occur.

- **A. I, II, and IV**
- B. II and III
- C. I, II, III, and IV
- D. I and II

Answer: A

NEW QUESTION # 182

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