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CIPS L5M10 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Analyse the Role and Activities of Logistics Management: This section of the exam measures the skills of Logistics Managers and covers the essential concepts, functions, and strategic importance of logistics within modern supply chains. It explains what logistics is, how its key elements work together—such as transportation, warehousing, inventory, packaging, information flow, and security—and how these components support procurement, production, distribution, after-sales processes, and product disposal. The section explores how logistics integrates with broader supply chain management and introduces the idea of total logistics and total cost thinking, showing how multimodal transport and pipeline inventory contribute to efficiency. Candidates must understand how logistics creates competitive advantage by aligning operations with business strategy, managing customer service levels, measuring service quality, and recognizing its financial impact. This heading also evaluates the increasing role of technology in logistics, including barcoding, RFID, e-fulfilment systems, warehouse management systems, automated data capture, and the integration of digital tools across the logistics network.
Topic 2	<ul style="list-style-type: none"> Understand Capacity Planning and Control in Logistics Management: This section of the exam measures the skills of Operations Planners and focuses on the techniques and systems used to manage capacity, demand, and resource planning across logistics activities. It explains how organizations balance planning with real-time control, adjust to fluctuating demand, and schedule workloads effectively. Candidates are expected to understand capacity concepts, constraints, demand forecasting, capacity measurement, and different planning approaches such as level planning, chase demand strategies, and demand management methods. The section also examines the use of technology in capacity planning, particularly Materials Requirements Planning (MRP), MRP II, ERP systems, master production scheduling, inventory data, and bills of materials, while recognizing the limitations of these tools. Finally, it covers the role of reverse logistics, emphasizing the handling of customer returns, the development of return policies, and how returned items are reintegrated into the supply chain.

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CIPS Logistics Management Sample Questions (Q43-Q48):

NEW QUESTION # 43

Jack bought a washing machine from a UK retailer. After 1 year, a fault develops that stops it from working. Under UK legislation can Jack return the item?

- A. Yes - if this is within the warranty period
- B. Yes - if he has attempted to fix the item himself and cannot fix it
- C. No - a customer has a maximum of 14 or 30 days to return the item
- D. No - as he has used the item

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Under the Consumer Rights Act 2015, if a product develops a fault within its warranty period, the customer has the right to repair, replacement, or refund. Attempting self-repair voids warranty protection. The 14-30-day "cooling-off period" applies to unused, distance-purchased goods only.

(Reference: CIPS L5M10 Study Guide, Consumer legislation and returns, p. 200)

NEW QUESTION # 44

Red Lettuce Ltd is a manufacturer of screwdrivers. It uses a finite loading approach in its work centres. What does this mean?

- A. Each work centre is given a target number of items to produce
- B. Each work centre produces items to a specific budget
- C. The amount of work given to each work centre is limited to a specific amount
- D. Demand for work may vary from work centre to work centre

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Finite loading assigns work to production centres only up to their available capacity and processing time. It ensures that the workload remains realistic and prevents overloading any resource. By contrast, infinite loading ignores capacity limits and assigns all work regardless of availability, leading to backlogs or bottlenecks.

(Reference: CIPS L5M10 Study Guide, Production planning - finite vs. infinite loading, p. 120)

NEW QUESTION # 45

Demand for a product can be classified as either dependent or independent. Which of the following companies produces a dependent demand item?

- A. An online clothing retailer
- B. An ice cream van operating from April to September
- C. A company that produces tyres for cars

- D. A dairy farm producing organic milk

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Dependent demand refers to items whose demand is directly derived from another product's production-e.

g., tyres depend on car production volumes. In contrast, demand for end products such as ice cream or clothing is independent, influenced by consumer behaviour rather than other production outputs.

(Reference: CIPS L5M10 Study Guide, Dependent vs. independent demand concepts, p. 114)

NEW QUESTION # 46

Oracle and SAP are examples of which type of system?

- A. JIT
- B. MRP
- **C. ERP**
- D. SCM

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Enterprise Resource Planning (ERP) platforms integrate multiple enterprise functions (e.g., finance, procurement/supply, manufacturing, HR, customer service) into a single system and database. Oracle and SAP are cited as leading ERP vendors.

(Reference: CIPS L5M10 Study Guide, ERP overview and scope, p.

73)

NEW QUESTION # 47

A Transport Management System (TMS) comprises several functions. Which of the following is NOT one of these?

- A. Transport execution
- B. Measurement and reporting
- **C. Fleet maintenance**
- D. Planning and decision-making

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Core TMS functions typically include: planning & decision-making (e.g., carrier/route selection), transport execution (e.g., tendering, dispatch), transport follow-up/visibility, and measurement & reporting (KPIs).

Fleet maintenance is generally a separate fleet/asset management function, not a standard TMS core function.

(Reference: CIPS L5M10 Study Guide, TMS functions, p. 91)

NEW QUESTION # 48

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