

完璧-便利なISO-9001-Lead-Auditor日本語対策問題集 試験-試験の準備方法ISO-9001-Lead-Auditor日本語受 験攻略



ちなみに、Pass4Test ISO-9001-Lead-Auditorの一部をクラウドストレージからダウンロードできま
す：https://drive.google.com/open?id=1MHOQVJ7EaH_S6Y6IwUk1iLPW5BwfHQrl

我々はISO-9001-Lead-Auditor問題集の英語版と日本語版を開発しています。英語版と日本語版の内容が同じです
が、言葉だけ違います。ISO-9001-Lead-Auditor問題集に英語試験と日本語試験を準備する受験者たちは気楽に試
験に合格することができます。それに、我々のPECBのISO-9001-Lead-Auditor日本語版問題集を購入するなら、
英語版をおまけにさし上げます。

PECB ISO-9001-Lead-Auditor 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none">• Preparing an ISO 9001 audit: This topic covers sub-topics related to preparing a quality management system audit.
トピック 2	<ul style="list-style-type: none">• Managing an ISO 9001 audit program: This topic evaluates your abilities to establish and managing a QMS audit program.

トピック 3	<ul style="list-style-type: none"> Quality management system (QMS) requirements: It assesses your abilities to point out and explain different requirements for a quality management system based on ISO 9001.
トピック 4	<ul style="list-style-type: none"> Closing an ISO 9001 audit: The topic focuses on concluding a QMS audit and conducting audit follow-up activities.
トピック 5	<ul style="list-style-type: none"> Conducting an ISO 9001 audit: It evaluates your skills to conduct a QMS audit.

>> ISO-9001-Lead-Auditor日本語対策問題集 <<

試験の準備方法-更新する ISO-9001-Lead-Auditor日本語対策問題集試験- 効率的な ISO-9001-Lead-Auditor日本語受験攻略

学習資料が時代に遅れないようにしながら、ISO-9001-Lead-Auditor学習の質問をより専門的にするために多数の専門家を選択しました。もちろん、必要な情報を取得するためにすべてを行っており、より迅速に進めることができます。また、ISO-9001-Lead-Auditor試験トレーニングプロフェッショナルからいつでもサポートを受けることができます。私たちは、ISO-9001-Lead-Auditorテストガイドの専門家の助けを借りて、確実に非常に良い経験を得ることを確信できます。優れた材料と方法は、より少ない労力でより多くの成果を上げるのに役立ちます。ISO-9001-Lead-Auditorテストガイドを選択して、成功に近づきましょう！

PECB QMS ISO 9001:2015 Lead Auditor Exam 認定 ISO-9001-Lead-Auditor 試験問題 (Q224-Q229):

質問 # 224

A person who provides specific knowledge or expertise to the audit team during the audit is known as a /an:

- A. Guide.
- B. Observer.
- C. Technical expert.

正解: C

解説:

Comprehensive and Detailed In-Depth Explanation:

A technical expert is someone with specialized knowledge that helps the audit team understand specific technical aspects of the auditee's processes.

Clause References:

* ISO 19011:2018, Clause 7.3.4 - Use of Technical Experts:

* Technical experts support the audit team with specialized knowledge but do not perform the audit themselves.

Why is the Correct Answer B?

* A technical expert is needed when auditors lack deep expertise in specific areas, such as engineering, software, or medical devices.

* They assist in interpreting complex technical requirements but do not act as auditors.

Why are the Other Options Incorrect?

* A (Observer) # Observers do not contribute expertise; they only watch the audit (e.g., trainees).

* C (Guide) # Guides help with logistics but do not provide technical expertise.

Reference:

ISO 19011:2018, Clause 7.3.4 - Use of Technical Experts

質問 # 225

State the correct sequence of events in the certification process for an organisation to obtain third-party accredited certification to ISO 9001.

State the correct sequence of events in the certification process for an organisation to obtain third-party accredited certification to ISO 9001.

Event	
1	
2	
3	
4	

To complete the sequence, click on the blank section you want to complete so that it is highlighted in red, and then click on the applicable text from the options below. Alternatively, drag and drop the options to the appropriate blank section.

Conduct certification audit stages

Accredit Certification Body

Award ISO 9001 certificate

Programme initial certification audit

正解:

解説:

Reference: ISO 9001:2015 Clause 9.2 emphasizes the planning of audits and their scheduling to achieve desired results.

Step 2: Conduct Certification Audit Stages The certification process includes a two-stage audit.

Stage 1 Audit: Review of documentation to verify readiness and understanding of the Quality Management System (QMS).

Stage 2 Audit: A detailed evaluation of the implementation and effectiveness of the QMS against ISO 9001 requirements. Reference: Clause 8.1 of ISO 9001:2015 discusses operational planning and control, which includes the preparation for audit activities.

Step 3: Award ISO 9001 Certificate After successfully completing the certification audits and resolving any identified non-conformities, the certification body awards the ISO 9001 certificate. This certificate demonstrates that the organization's QMS meets the ISO 9001 standard. Reference: Clause 10 of ISO 9001:

2015 focuses on continual improvement and conformity, which leads to the certification issuance.

Step 4: Accredited Certification Body Certification bodies must be accredited to ensure they meet international standards for certification. Accreditation is conducted by bodies like UKAS (United Kingdom Accreditation Service) or ANAB (ANSI National Accreditation Board), ensuring the credibility and global acceptance of the certification process. Reference: Clause 7.1.5 of ISO 9001 covers resource monitoring, which supports the integrity of the certification process.

By following these steps, organizations can ensure an effective and compliant certification process, achieving ISO 9001 certification.

質問 # 226

Scenario 5: Mechanical-Electro (ME) Audit Stages

Mechanical-Electro, better known as ME, is an American company that provides mechanical and electrical services in China. Their services range from air-conditioning systems, ventilation systems, plumbing, to installation of electrical equipment in automobile plants, electronic manufacturing facilities, and food processing plants.

Due to the fierce competition from local Chinese companies and failing to meet customer requirements, ME's revenue dropped significantly. In addition, customers' trust and confidence in the company decreased, and the reputation of the company was damaged.

In light of these developments, the top management of ME decided to implement a quality management system (QMS) based on ISO 9001. After having an effective QMS in place for over a year, they applied for a certification audit.

A team of four auditors was appointed for the audit, including Li Na as the audit team leader. Initially, the audit team conducted a general review of ME's documents, including the quality policy, operational procedures, inventory lists, QMS scope, process documentation, training records, and previous audit reports.

Li Na stated that this would allow the team to maintain a systematic and structured approach to gathering documents for all audit stages. While reviewing the documented information, the team observed some minor issues but did not identify any major nonconformities. Therefore, Li Na claimed that it was not necessary to prepare a report or conduct a meeting with ME's representatives at that stage of the audit. She stated that all areas of concern would be discussed in the next phase of the audit.

Following the on-site activities and the opening meeting with ME's top management, the audit team structured an audit test plan to verify whether ME's QMS conformed to Clause 8.2.1 (Customer Communication) of ISO 9001.

To do so, they gathered information through group interviews and sampling. Li Na conducted interviews with departmental managers in the first group and then with top management. In addition, she chose a sampling method that sufficiently represented customer complaints from both areas of ME's operations.

The team members were responsible for the sampling procedure. They selected a sample size of 4 out of 45 customer complaints received weekly for electrical services and 2 out of 10 complaints for mechanical services.

Afterward, the audit team evaluated the evidence against the audit criteria and generated the audit findings.

According to scenario 5, Li Na conducted group interviews with departmental managers and top management by herself. Is this in accordance with audit best practices?

- A. Yes, only the audit team leader should conduct group interviews.
- **B. No, two auditors should be present in case of group interviews.**
- C. Yes, the auditee's top management is always interviewed by the audit team leader only.

正解： B

解説：

Comprehensive and Detailed In-Depth Explanation: According to ISO 19011:2018, Clause 6.4.6 (Conducting Interviews), group interviews should be conducted with at least two auditors to ensure objectivity and accuracy.

* This prevents bias or misinterpretation of responses.

* It allows for cross-validation of information.

* It ensures that the audit results remain objective and impartial.

Since Li Na conducted the group interviews alone, she did not follow audit best practices. The correct approach would have been to have another auditor present during the interviews.

質問 # 227

In the context of a third-party certification audit, how can the auditor demonstrate confidentiality? Select two.

- A. Share audit conclusions with competitor organisations.
- B. Discuss sensitive personal information with the guides appointed by the auditee.
- C. Remove audit evidence without the permission of the auditee.
- **D. Confirm the confidentiality arrangements with the auditee regarding the use of mobile devices/cameras.**
- **E. Adhere to the CQI Professional Code of Conduct.**

正解： D、 E

解説：

In a third-party certification audit, auditors are responsible for maintaining confidentiality as part of their professional duties. Here's how they can demonstrate it:

* A. Adhere to the CQI Professional Code of Conduct: The CQI (Chartered Quality Institute) Code of Conduct outlines ethical principles, including confidentiality. Auditors must adhere to professional standards, ensuring sensitive information is protected and not disclosed improperly.

* B. Confirm the confidentiality arrangements with the auditee regarding the use of mobile devices

/cameras: Before using mobile devices or cameras, auditors must seek explicit permission from the auditee and agree on confidentiality terms, preventing unauthorized recording or sharing of sensitive information.

Options C, D, and E involve breaching confidentiality and are not acceptable practices in an ISO 9001:2015 certification audit.

Sharing sensitive information, removing evidence without consent, or discussing it with unauthorized parties violates audit principles and the standard's confidentiality requirements.

質問 # 228

Scenario 7: POLKA is a car manufacturing company based in Stockholm, Sweden. The company has around 14,000 employees working in different sectors which help with the design, painting, assembling, and test drives of the final product. The company is widely known for its qualitative products and affordable prices. In order to retain their reputation, POLKA implemented a quality management system (QMS) based on ISO 9001.

Before applying for certification, the company decided to conduct an internal audit to check whether there are any nonconformities in their QMS and if the requirements of ISO 9001 are being fulfilled. The top management appointed Sean, the internal auditor, as the team leader of the internal audit team. Sean required from the top management to have unrestricted access to the employees and executives of POLKA and to the documented information. Furthermore, Sean required to establish a team with a large number of auditors, considering the size and the complexity of the organization. The top management of POLKA agreed with Sean's requirements.

The top management, in cooperation with Sean, assigned 10 more employees to the audit team. Following that, Sean planned the audit activities and assigned the roles and responsibilities to each auditor. They began by interviewing employees of different manufacturing departments to check whether they are aware of the process of the QMS implementation. While conducting these activities, one of the auditors asked Sean for permission to audit the department in which he worked on a daily basis, as he was very familiar with the processes of the department.

Along the way, the teams findings showed that the staff were trained, documented information was updated, and the QMS fulfilled the requirements of ISO 9001. The internal audit took three weeks to complete, and on the last week the audit team held a final meeting. The team shared their results and together drafted the audit report. This report was submitted to the top management of the company. The report was maintained as documented information, and was available to the relevant interested parties.

Based on the scenario above, answer the following question:

Sean requested unrestricted access to the employees, executives, and documented information of POLKA. Is this in accordance with audit best practices?

- A. Yes, but the internal auditor should make such a request to the CEO directly as only the CEO of the company can approve such a request
- **B. Yes, unrestricted access for the internal auditor should be provided by the company**
- C. No, such requests are acceptable only if a third-party audit is being conducted

正解: B

解説:

Comprehensive and Detailed In-Depth Explanation:

According to ISO 19011:2018, Clause 5.3.2 (Access to Information), internal auditors must have unrestricted access to: Employees and executives for interviews and observations.

Documented information to verify compliance with ISO 9001.

This ensures a transparent and objective audit process. The CEO's approval (B) is not required unless restricted information is involved.

Reference:

ISO 19011:2018, Clause 5.3.2 (Access to Information)

質問 # 229

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あなたの目標はとても高いですから、あなたに色々なヘルプをあげられる資料が必要です。Pass4Test PECBのISO-9001-Lead-Auditor試験問題集はあなたが自分の目標を達成することを助けられます。Pass4Test PECBのISO-9001-Lead-Auditor問題資料は高度に認証されたIT領域の専門家の経験と創造を含めているものです。当社の製品は、すべての可能性のある問題を試させられます。受験生の皆様に問題の100パーセント真実な解答を提供することを保証します。

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