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Earning the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) exam credential is undoubtedly a big achievement. No matter how hard the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) test of this certification is, it serves the important purpose to validate skills in the ServiceNow industry. Once you crack the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) exam, a whole new career scope opens up for you. Candidates for the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) exam dumps usually don't have enough time to study for the test. To prepare successfully in a short time, you need a trusted platform of real and updated Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) exam dumps.

The CIS-HAM exam is designed to test the expertise of professionals in the implementation and management of ServiceNow HAM solutions. CIS-HAM exam measures the individual's ability to configure and administer ServiceNow HAM, including asset discovery, asset management, lifecycle management, and reporting. Certified Implementation Specialist - Hardware Asset Management certification is ideal for IT professionals, including ServiceNow administrators, developers, and consultants, who are responsible for deploying and managing HAM solutions for their organizations.

The CIS-HAM certification exam is designed to test the knowledge and skills of professionals in implementing and managing ServiceNow HAM solutions. CIS-HAM exam covers topics such as HAM data model and schema, discovery and inventory management, software asset management, and contract management. Candidates are expected to have a solid understanding of HAM best practices and be able to implement them in a ServiceNow environment.

Individuals who pass the CIS-HAM Certification Exam are recognized as experts in hardware asset management using ServiceNow platform. Certified Implementation Specialist - Hardware Asset Management certification is valuable for professionals who are seeking to advance their career in the IT asset management field. It also provides a competitive advantage in the job market and increases the individual's earning potential. Certified Implementation Specialist - Hardware Asset Management certification is valid for two years and can be renewed by passing the recertification exam.

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## ServiceNow Certified Implementation Specialist - Hardware Asset

## Management Sample Questions (Q12-Q17):

### NEW QUESTION # 12

What happens to the associated assets when you cancel a transfer order line on a transfer order?

- A. All assets on the transfer order are released, but their state remains Pre-allocated
- B. A transfer order line cannot be cancelled once it is in a state of Ready for fulfillment
- C. The asset(s) on the order line are released, but their state remains Pre-allocated
- D. All assets on the transfer order are released and they can be attached to another transfer order
- E. The asset(s) on the order line are released and they can be attached to another transfer order

**Answer: E**

Explanation:

A transfer order is a document that records the movement of assets from one location to another<sup>1</sup>.

A transfer order line is a record that specifies the quantity and type of assets to be transferred<sup>1</sup>.

When you cancel a transfer order line, the associated assets are released from the transfer order and their state changes from Pre-allocated to Available<sup>1</sup>.

The released assets can then be attached to another transfer order or used for other purposes<sup>1</sup>. Reference:

Transfer orders - Product Documentation: Rome - ServiceNow

### NEW QUESTION # 13

You may adjust a contract when it is in which of the following states? (Choose two.)

- A. Expired
- B. Active
- C. Extended
- D. Canceled
- E. Renewed

**Answer: A,B**

### NEW QUESTION # 14

What core table requires migration when extending ITSM Asset Management with Hardware Asset Management?

- A. alm\_asset
- B. alm\_hardware
- C. No migration is required
- D. cmdb\_model\_category

**Answer: A**

Explanation:

The core table that requires migration when extending ITSM Asset Management with Hardware Asset Management is the alm\_asset table<sup>1</sup>.

The alm\_asset table stores the records of all the assets in the system, regardless of their type or class<sup>1</sup>.

When you activate the Hardware Asset Management plugin, a migration script runs that converts the existing asset records in the alm\_asset table to hardware asset records in the alm\_hardware table<sup>2</sup>.

The alm\_hardware table is a child table of the alm\_asset table that stores the records of the hardware assets only<sup>2</sup>.

The migration script also updates the references and relationships of the migrated assets to the new table<sup>2</sup>.

The migration script runs only once and does not affect the future creation or update of asset records<sup>2</sup>. Reference:

Asset table - Product Documentation: San Diego - ServiceNow

Hardware Asset Management - Product Documentation: Tokyo - ServiceNow

### NEW QUESTION # 15

Which are valid hardware model lifecycle phases?

Choose 3 answers

- A. General Availability
- B. End of Life
- C. Pre-release
- D. Beta
- E. Upgrade
- F. End of Subscription

**Answer: A,B,C**

Explanation:

According to the ServiceNow Hardware Asset Management documentation, hardware model lifecycle phases are the stages that a hardware model goes through from its introduction to the market to its retirement. The valid hardware model lifecycle phases are:

\*Pre-release: The hardware model is not yet available for purchase, but it is planned to be released in the future.

\*General Availability: The hardware model is available for purchase and supported by the manufacturer.

\*End of Life: The hardware model is no longer available for purchase or supported by the manufacturer.

\*Disposal: The hardware model is disposed of or recycled.

### NEW QUESTION # 16

What is the third tier of the capability blueprint?

- A. Practical management
- B. Strategic conformance
- C. Financial management
- D. Operational integration
- E. Trustworthy data

**Answer: E**

Explanation:

The capability blueprint is a framework that helps organizations assess their current and desired state of hardware asset management maturity<sup>1</sup>.

The blueprint consists of five tiers, each representing a different level of capability and value<sup>1</sup>.

The third tier is trustworthy data, which means having a single source of truth for hardware asset data that is accurate, complete, and normalized<sup>12</sup>.

Trustworthy data enables better decision making, compliance, and risk management for hardware assets<sup>12</sup>.

To achieve trustworthy data, organizations need to implement processes and tools for data discovery, reconciliation, normalization, and enrichment<sup>12</sup>. References:

The value of Hardware Asset Management - ServiceNow

Hardware Asset Management - ServiceNow

### NEW QUESTION # 17

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