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Saviynt Certified Advanced IGA Professional (Level 200) Sample Questions (Q30-Q35):

NEW QUESTION # 30

In which system does the request fulfillment happen while integrating ServiceNow using Saviynt App for ServiceNow?

- A. Saviynt
- B. Saviynt or ServiceNow, based on the configuration
- C. ServiceNow
- D. None of the above

Answer: B

Explanation:

In Saviynt-ServiceNow integration using the Saviynt App for ServiceNow, the request fulfillment location is flexible and depends on how the integration is configured. This is why Option C is correct.

Saviynt supports different integration patterns with ServiceNow. In one model, ServiceNow acts as the front-end request system, while Saviynt handles the fulfillment (provisioning, approvals, and access governance).

In another model, ServiceNow can handle certain fulfillment steps depending on how workflows, APIs, and ticketing configurations are defined.

For example, if the integration is configured such that ServiceNow creates a request and passes it to Saviynt, then Saviynt performs fulfillment. Alternatively, if certain fulfillment logic or orchestration is handled within ServiceNow workflows or ITSM processes, then ServiceNow may drive parts of the fulfillment process.

This flexibility allows organizations to align the integration with their operational model, whether centralized in Saviynt or distributed with ServiceNow. Therefore, fulfillment is not restricted to a single system and is determined by configuration and architectural design choices.

NEW QUESTION # 31

A target application exposes REST APIs and you need Saviynt to perform imports as well as provisioning and deprovisioning. Which connector approach is the most appropriate?

- A. Dataset Configuration
- B. SMTP Configuration
- C. Active Directory Connector
- D. REST Connector

Answer: D

Explanation:

The correct answer is B. REST Connector. Saviynt documentation explains that REST integration is intended for applications whose data and lifecycle actions are available through REST endpoints. It states that the REST integration enables organizations to gain visibility, manage the user lifecycle, and govern access for data available in the REST application or REST endpoint. That directly matches the question, which requires imports plus provisioning and deprovisioning for an API-driven target system.

Saviynt's REST connector documentation also notes that provisioning and deprovisioning are supported when the connection is configured correctly. This makes the REST connector the standard choice when the target system does not use an out-of-the-box native connector but does provide usable REST APIs. The other options do not fit the requirement. Active Directory Connector is specific to AD use cases, SMTP Configuration is only for email delivery, and Dataset Configuration is an administrative data-structuring feature rather than an application integration method. In Saviynt Level 200 terms, when an application is API-first and lifecycle actions must be automated, the REST connector is the appropriate design decision.

NEW QUESTION # 32

Which statement correctly describes the two major ServiceNow integration modes supported by Saviynt?

- A. ServiceNow as a Managed Application is used only for SAV roles; ServiceNow as a Ticketing System is used only for password sync.
- B. Both modes are the same and serve identical purposes.
- **C. ServiceNow as a Managed Application supports import, provisioning, and deprovisioning; ServiceNow as a Ticketing System supports ticket-based ITSM integration.**
- D. ServiceNow as a Managed Application is only for branding and labels; ServiceNow as a Ticketing System is only for analytics.

Answer: C

Explanation:

The correct answer is A . Saviynt documentation describes two major ServiceNow integration models:

ServiceNow as a Managed Application and ServiceNow as a Ticketing System . The managed application model is used for application-style integration, including reconciliation or import and provisioning or deprovisioning activities. The ticketing system model is used when ServiceNow functions as the ITSM workflow and ticket platform connected to Saviynt request processing. This distinction is repeatedly emphasized in the ServiceNow integration overview documentation.

Saviynt further notes that integration with ServiceNow is required to perform reconciliation, provisioning, and deprovisioning tasks, and separately documents ServiceNow as a ticketing system for request-related use cases. That means the two modes are complementary but not identical. Option D is therefore wrong because the modes serve different architectural purposes. Options B and C are incorrect because branding, analytics- only usage, SAV-role-only usage, and password-sync-only behavior do not describe the documented ServiceNow integration patterns. For Level 200 exam preparation, this is a high-value distinction: choose Managed Application when ServiceNow is the governed target system, and Ticketing System when ServiceNow is the ITSM workflow engine around Saviynt processes

NEW QUESTION # 33

Which option can be used in the REST Connector to perform attribute mapping between target application and EIC?

- A. CreateAccountEntJSON
- B. UpdateAccountJSON
- C. ImportAccountEntJSON
- **D. CreateAccountJSON**

Answer: D

Explanation:

In Saviynt EIC REST connector configurations, attribute mapping between Saviynt and the target application is primarily handled during provisioning operations such as account creation and updates. Among the given options, CreateAccountJSON is the correct configuration where attribute mapping is explicitly defined for provisioning new accounts in the target system.

CreateAccountJSON (Option C) contains the payload structure and field mappings that determine how Saviynt attributes (such as username, email, department, etc.) are translated into the target application's API request format. Administrators define mappings using placeholders and transformation logic to ensure correct data flow from Saviynt to the external system.

Option A (ImportAccountEntJSON) is used for reconciliation (importing accounts and entitlements), not provisioning. Option B (CreateAccountEntJSON) is not a standard REST connector configuration in Saviynt.

Option D (UpdateAccountJSON) is used for modifying existing accounts, but the primary and most commonly referenced mapping configuration for attribute mapping is defined in CreateAccountJSON during initial provisioning.

Thus, CreateAccountJSON is the correct answer for attribute mapping between EIC and the target application.

NEW QUESTION # 34

An EIC Administrator wants to retrieve a report of users and their assigned SAV Roles. What are the ways in which it can be achieved? (Multi-Select)

- A. Using enhanced query
- **B. Create analytics with the SQL Query to get the data and select the checkbox 'Send Email As Attachment' in analytics configuration**
- **C. Create an analytics with the SQL Query to get the data and export as CSV/Excel**
- **D. Run a SQL Query to retrieve the data in Data Analyzer**

