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ISTQB的CT-UT考試認證一直都是IT人士從不缺席的認證，因為它可以關係著他們以後的命運將如何。ISTQB的CT-UT考試培訓資料是每個考生必備的考前學習資料，有了這份資料，考生們就可以義無反顧的去考試，這樣考試的壓力也就不用那麼大，而PDFExamDumps這個網站裏的培訓資料是考生們最想要的獨一無二的培訓資料，有了PDFExamDumps ISTQB的CT-UT考試培訓資料，還有什麼過不了。

ISTQB CT-UT 認證考試是一個檢驗IT專業知識的認證考試。PDFExamDumps是個能幫你快速通過ISTQB CT-UT 認證考試的網站，很多參加ISTQB CT-UT 認證考試的人花費大量的時間和精力，或者花錢報補習班，都是為了通過ISTQB CT-UT 認證考試。PDFExamDumps可以讓你不需要花費那麼多時間，金錢和精力，PDFExamDumps會為你提供針對性訓練來準備ISTQB CT-UT認證考試，僅需大約20個小時你就能通過考試。

>> 新版CT-UT考古題 <<

CT-UT考試證照，新版CT-UT題庫上線

現在有許多IT培訓機構都能為你提供ISTQB CT-UT 認證考試相關的培訓資料，但通常考生通過這些網站得不到詳細的資料。因為他們提供的關於ISTQB CT-UT 認證考試資料都比較寬泛，不具有針對性，所以吸引不了考生的注意力。

ISTQB CT-UT 考試大綱：

主題	簡介
主題 1	<ul style="list-style-type: none">• Selecting Appropriate Methods: This domain helps Test Managers make decisions on which usability evaluation methods to apply depending on project context, resources, and maturity. It discusses criteria for selecting usability, user experience, and accessibility evaluation methods suited to different stages of development and organizational needs, including agile development scenarios.

主題 2	<ul style="list-style-type: none"> User Surveys: This part assesses the ability of Usability Test Analysts to design and use surveys to gather user feedback on software usability. It describes how to prepare user surveys, select appropriate questionnaires, and analyze survey responses to measure user satisfaction and other quality attributes from the user's perspective.
主題 3	<ul style="list-style-type: none"> Basic Concepts: This section measures the skills of Usability Analysts and covers fundamental definitions and ideas related to usability, user experience, and accessibility. It explains what usability means in terms of effectiveness, efficiency, and satisfaction within software products. User experience concepts related to emotions, perceptions, and responses before, during, and after use are included. It also addresses accessibility, focusing on usage by people with diverse abilities.
主題 4	<ul style="list-style-type: none"> Risks in Usability, User Experience and Accessibility: This domain assesses the ability of Risk Analysts to identify and analyze common risks that can affect usability, user experience, and accessibility. It differentiates between product risks—such as users being unable to use a product effectively—and project risks, including lack of expertise or insufficient usability evaluation processes. Understanding these risks helps in planning effective usability testing and evaluation.

最新的 Usability Testing CT-UT 免費考試真題 (Q27-Q32):

問題 #27

Which of the following is the correct distinction between formative and summative usability evaluation?

- A. Summative evaluations mostly rely on experts, formative evaluations require users
- B. Summative evaluations mostly rely on user tests, formative evaluations require experts
- C. Summative evaluations focus on improvement, formative evaluations assess the outcome
- D. Summative evaluations assess the outcome, formative evaluations focus on improvement**

答案: D

解題說明:

Formative usability evaluation is conducted during the development process to identify usability problems and improve the product iteratively. It is diagnostic and improvement-focused. Summative evaluation, on the other hand, is done after development to assess the final product's usability, measuring how well it meets defined usability goals. Therefore, the correct distinction is that formative evaluation focuses on improvement, and summative evaluation assesses the outcome. This distinction aligns with widely accepted models such as those defined by ISO 9241-210 and usability.gov.

References:

ISO 9241-210:2019 - Human-Centered Design for Interactive Systems

Usability.gov: Usability Evaluation Basics

Nielsen Norman Group: Formative vs Summative Usability Testing

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問題 #28

Which of the following statements about usability test scripts is wrong?

- A. It contains post-session interview questions.
- B. It contains pre-session interview questions.
- C. It contains answers to the test questions.**
- D. It is a checklist used by the moderator of a usability test.

答案: C

解題說明:

A usability test script is a structured document used by the moderator to ensure consistency across test sessions. It typically includes pre-session briefing text, pre- and post-session interview questions, and the specific usability tasks to be performed. However, it does not include answers to the test questions, as usability tests focus on observing user behavior and performance—not testing users' knowledge. Providing answers would bias results and invalidate findings. Thus, option D is incorrect and the best choice.

References:

問題 #29

Which of the following elements are addressed by the WCAG?

- i. Resizability of text
- ii. Visually appealing design
- iii. Text alternatives
- iv. Keyboard accessibility
- v. Mouse input

- A. i, iii, iv & v are true, ii is false
- B. iv & v are true, i, ii & iii are false
- C. i, ii, & iii are true, iv & v are false
- D. i & iii are true, ii, iv & v are false

答案: A

解題說明:

The Web Content Accessibility Guidelines (WCAG) provide standards to ensure websites are accessible to people with disabilities.

They specifically address:

- i. Text resizability (SC 1.4.4),
- iii. Text alternatives for non-text content (SC 1.1.1),
- iv. Keyboard accessibility (SC 2.1.1),
- v. Device independence, which includes not relying solely on mouse input.

Visually appealing design (ii) is not an accessibility requirement and is thus not a WCAG focus. The correct answer is D: i, iii, iv & v are true; ii is false.

References:

WCAG 2.1 Guidelines by W3C (w3.org/WAI/WCAG21)

ISO/IEC 40500:2012 - WCAG 2.0

W3C: Understanding WCAG Success Criteria

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問題 #30

Your last 20-pages usability test report wasn't received well by the developers; only two of the 25 usability problems have been fixed. This time, you want to stick to the best practices in order to obtain better acceptance by the development team.

What are you going to do differently this time?

- A. Include contact details of the test participants so that the development team can contact them in case they have questions
- B. Make the report more detailed and longer
- C. Add the low-priority findings you didn't include in the first report
- D. Include positive findings in the report, not only usability problems

答案: D

解題說明:

Usability test reports are more effective when they are balanced and include not only problems but also what worked well. Including positive findings increases credibility, encourages the development team, and helps them understand what should remain unchanged. Option B violates privacy and ethical standards. Option C may dilute focus, and D could worsen the problem by making the report less accessible. Thus, the best practice supported by usability.gov and Nielsen Norman Group is to include both positive and negative findings.

References:

Usability.gov: Reporting Usability Findings

Nielsen Norman Group: Writing Usability Reports that Developers Will Read ISO 25062 - Usability Test Report Format

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問題 #31

A "usability requirement" is:

- A. A requirement on the usability of a component or system
- B. A requirement how to conduct a usability test
- C. A requirement needed for a usability tester
- D. A requirement needed to define the size of a mobile phone used in a usability test

答案： A

解題說明：

A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.

Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance.

References:

ISO 9241-11:2018 - Usability: Definitions and Concepts

ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements

問題 #32

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