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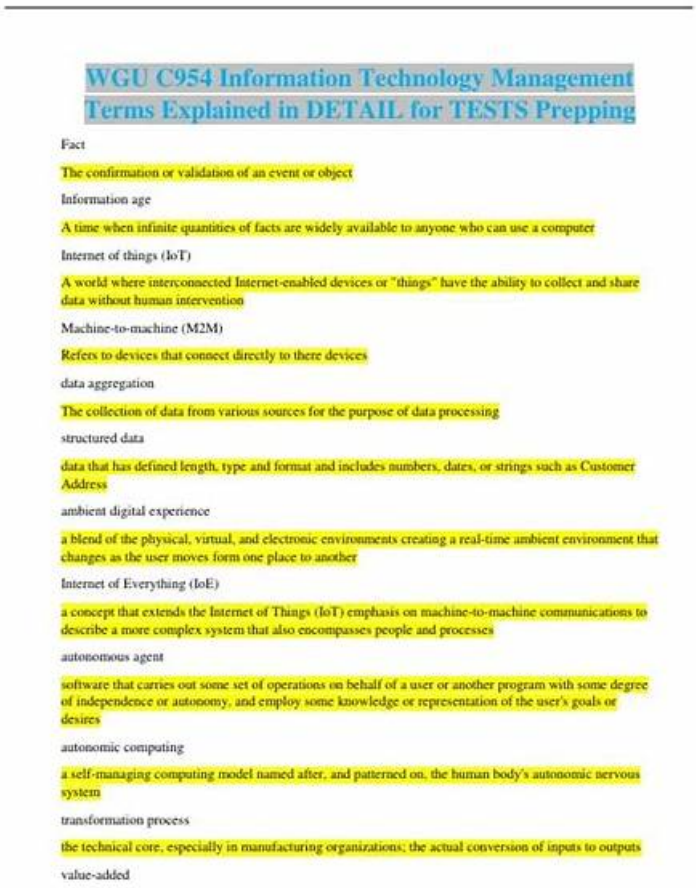

WGU C954 Information Technology Management Terms Explained in DETAIL for TESTS Prepping

Fact

The confirmation or validation of an event or object

Information age

A time when infinite quantities of facts are widely available to anyone who can use a computer

Internet of things (IoT)

A world where interconnected Internet-enabled devices or "things" have the ability to collect and share data without human intervention

Machine-to-machine (M2M)

Refers to devices that connect directly to there devices

data aggregation

The collection of data from various sources for the purpose of data processing

structured data

data that has defined length, type and format and includes numbers, dates, or strings such as Customer Address

ambient digital experience

a blend of the physical, virtual, and electronic environments creating a real-time ambient environment that changes as the user moves form one place to another

Internet of Everything (IoE)

a concept that extends the Internet of Things (IoT) emphasis on machine-to-machine communications to describe a more complex system that also encompasses people and processes

autonomous agent

software that carries out some set of operations on behalf of a user or another program with some degree of independence or autonomy, and employ some knowledge or representation of the user's goals or desires

autonomic computing

a self-managing computing model named after, and patterned on, the human body's autonomic nervous system

transformation process

the technical core, especially in manufacturing organizations; the actual conversion of inputs to outputs

value-added

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WGU Information Technology Management QGC1 Sample Questions (Q134-Q139):

NEW QUESTION # 134
What is a goal of IT compliance programs?

- A. To align IT practices with laws and standards
- B. To reduce audits by limiting documentation
- C. To automate daily IT tasks for efficiency
- D. To focus compliance on cutting operational costs

Answer: A

Explanation:
The goal of IT compliance programs is to ensure that organizational IT operations align with external laws, regulatory requirements, and industry standards. Compliance frameworks (such as SOX, HIPAA, PCI DSS, or GDPR) define how organizations must manage data, privacy, and security. Achieving compliance demonstrates responsible practices and mitigates legal and financial risks.
Option B: Incorrect-compliance requires more documentation and transparency, not less.
Option C: Incorrect-compliance is not primarily about cost cutting.
Option D: Incorrect-automation may support compliance, but efficiency is not the core compliance goal.
Thus, the primary goal is alignment of IT practices with laws and standards.
Reference:
WGU Information Technology Management - IT Governance and Compliance, section on Compliance Programs and Goals.

NEW QUESTION # 135
Which software development approach builds a small-scale representation or working model of the system to ensure it meets the user and business requirements?

- A. Iterative
- B. Prototyping
- C. Waterfall
- D. Rational unified process (RUP)

Answer: B

Explanation:
* Prototyping in Software Development:
* Prototyping involves creating a working model of the system to validate that it meets user and business requirements.
* It is an iterative approach where users interact with the prototype and provide feedback for improvements.
* Why Other Options Are Incorrect:
* Option A (Waterfall):Follows a linear approach without iterative feedback.
* Option B (RUP):A structured iterative approach but not focused solely on prototyping.
* Option C (Iterative):While iterative development involves cycles, it does not specifically focus on building prototypes.
References:
* Prototyping and Agile Development Practices - Agile Alliance
* "Prototyping in Systems Development" - IEEE

NEW QUESTION # 136
Which phase of the waterfall methodology is executed immediately prior to the implementation phase?

- A. Testing
- B. Development
- C. Analysis

- D. Maintenance

Answer: A

Explanation:
In the Waterfall methodology, the phases flow sequentially:
Requirements → 2. Analysis → 3. Design → 4. Development → 5. Testing → 6. Implementation → 7. Maintenance.
The Testing phase comes immediately before Implementation, where the system is validated, bugs are fixed, and readiness is confirmed before deployment.
Option A: Analysis occurs much earlier in the process.
Option C: Development precedes testing, not implementation.
Option D: Maintenance comes after implementation.
Thus, the correct phase immediately before implementation is Testing.
Reference:
WGU Information Technology Management - Systems Development Methodologies, section on Waterfall Model.

NEW QUESTION # 137
What is the definition of the accountability vs. ownership paradox?

- A. An evaluation of where a business is headed, what it wants to achieve, and how it will support its objectives
- B. The ability to use a uniquely enterprise view to create business process change
- C. A situation in which a company's CIO is responsible for the outcomes of technology implementations but does not have the power to change ' business processes
- D. A situation in which the CEO is concerned they might be overlooking a digital disrupter that competitors have surely discovered

Answer: C

Explanation:
Definition of the Accountability vs. Ownership Paradox:
This paradox arises when a CIO is held accountable for the results of technology initiatives but lacks authority over critical business processes or decisions that impact those results.
It reflects a misalignment between responsibility and control.
Impact on Organizations:
Leads to inefficiencies and miscommunications between IT and other business units.
Creates barriers to achieving organizational goals due to lack of cohesive decision-making authority.
Incorrect Options Analysis:
A: This describes strategic planning, not the paradox.
B: Relates to organizational change, but does not capture the accountability dilemma.
D: Refers to concerns about competitive disruption, unrelated to the paradox.
and Documents of Information Technology Management:
"CIO Accountability Frameworks" (Forrester Research).
ITIL Governance Practices: Bridging Accountability Gaps (Axelos).

NEW QUESTION # 138
How do small and medium enterprise (SME)-focused enterprise resource planning (ERP) systems help small businesses?

- A. They simplify budgets by reducing reporting.
- B. They provide core functions at low cost.
- C. They automate growth strategy design.
- D. They deliver advanced forecasting.

Answer: B

Explanation:
SME-focused ERP systems provide small and medium businesses with essential business functions such as finance, HR, inventory, and sales at a lower cost compared to large-scale ERP solutions. This allows SMEs to gain the benefits of integration and automation without the high expense of enterprise-level systems.
Option A: Incorrect-ERP systems enhance reporting, not reduce it.

Option B: Incorrect-ERP does not design growth strategies, it supports operations.
Option D: Incorrect-advanced forecasting is more of a high-level analytics function, not the primary SME ERP focus.
Thus, SME-focused ERP systems primarily help by providing core functions at low cost.
Reference:
WGU Information Technology Management - ERP Applications, section on SME ERP Systems.

NEW QUESTION # 139
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