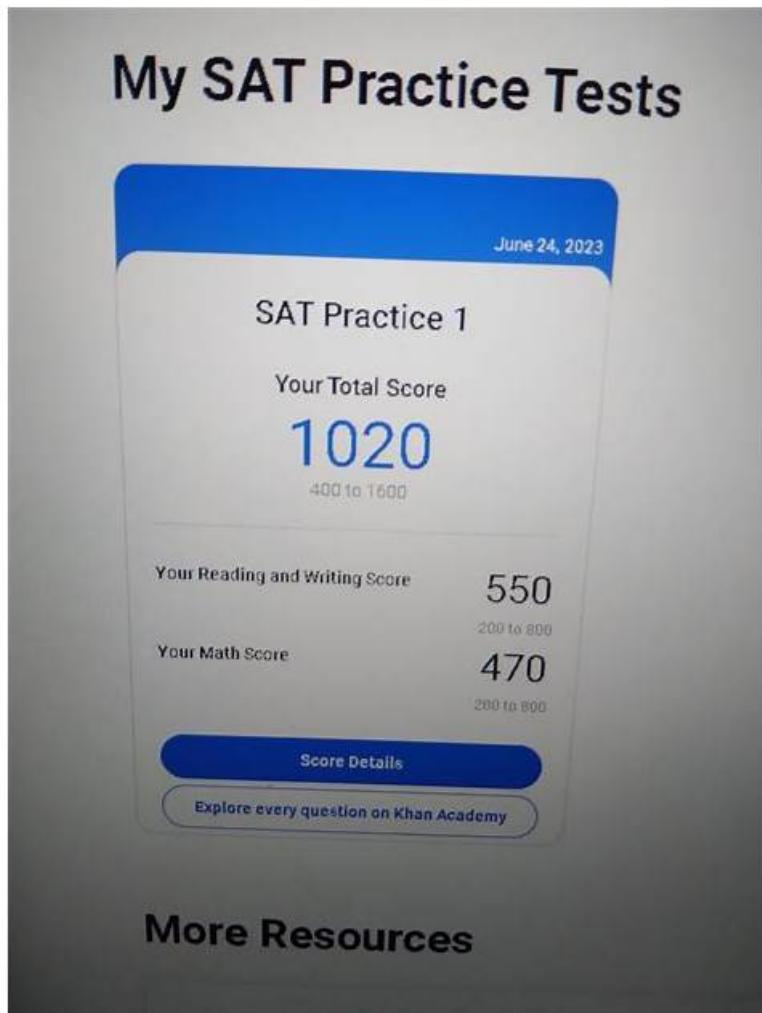


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WGU Information Technology Management QGC1 Sample Questions (Q158-Q163):

NEW QUESTION # 158

Which step involves validating a user's identity before allowing access to a system or resource?

- A. Accounting
- B. Confidentiality
- C. Authorization
- D. **Authentication**

Answer: D

Explanation:

Authentication is the process of validating a user's identity before granting access to a system or resource.

Examples include passwords, biometrics, and multifactor authentication.

Option A (Confidentiality): Ensures data is only accessible to authorized users, not the identity check itself.

Option B (Authorization): Occurs after authentication, determining what resources a verified user may access.

Option C (Accounting): Tracks user activity for auditing purposes.

Thus, the step that validates identity is Authentication.

Reference:

WGU Information Technology Management - Security Principles, section on AAA Framework (Authentication, Authorization, Accounting).

NEW QUESTION # 159

Which open-source operating system provides a rich environment for high-end workstations and network servers?

- A. Android OS
- B. MS-DOS
- C. Windows
- D. **Linux**

Answer: D

Explanation:

Linux is an open-source, Unix-like operating system widely used for servers, cloud computing, and high-performance workstations. It offers flexibility, security, and customization, making it the preferred choice for enterprise and web hosting environments.

:

Nemeth, E., Snyder, G., Hein, T. R., & Whaley, B. (2017). Unix and Linux System Administration Handbook. Pearson.

NEW QUESTION # 160

What is a consequence of offshore outsourcing?

- A. Increased management overhead
- B. **Time zone coordination issues**
- C. Offshore growth challenges
- D. Longer feedback cycles

Answer: B

Explanation:

A common consequence of offshore outsourcing is the challenge of working across different time zones. This can complicate real-time collaboration, slow down communication, and require adjustments in meeting schedules.

Option A: Vague and not a direct consequence.

Option C: While management overhead may increase, time zone coordination is a more universal and immediate issue.

Option D: Feedback cycles may be affected, but time zone issues are the root cause.

Thus, the main consequence is time zone coordination issues.

Reference:

WGU Information Technology Management - Global IT Outsourcing, section on Offshore Outsourcing Challenges.

NEW QUESTION # 161

What should an IT leader consider when creating a presentation that will be delivered to the board of directors?

- A. Focus on problems rather than solutions
- B. Brevity is key because of time constraints
- **C. Know the audience and speak to their level of knowledge**
- D. Be thorough and provide all the technical details

Answer: C

Explanation:

Importance of Audience Awareness for IT Leaders:

When presenting to the board of directors, it is critical to tailor the content to their level of technical understanding and focus on strategic implications rather than technical details.

The board typically focuses on business outcomes, risks, and opportunities, not technical minutiae.

Key Considerations:

Highlight how IT initiatives align with business goals and deliver value.

Use concise, clear, and non-technical language while ensuring key points are well-supported with data.

Incorrect Options Analysis:

A . Provide all technical details: The board is more interested in business-level insights.

B . Focus on problems: Solutions and strategic outcomes are more relevant to the board.

C . Brevity: While being concise is important, it should not come at the cost of clarity or relevance.

and Documents of Information Technology Management:

"Effective Communication Strategies for IT Leaders" (Harvard Business Review).

ITIL Leadership and Communication Practices (Axelos).

NEW QUESTION # 162

What is a benefit of globalization?

- A. Increased competition
- B. Adherence to regulatory requirements
- **C. Access to new talent pools**
- D. Costs associated with operating in new geographic areas

Answer: C

Explanation:

* Definition of Globalization Benefits:

* Globalization allows organizations to expand their operations globally, gaining access to diverse markets and resources, including new talent pools from different regions.

* Key Benefit:

* Accessing new talent pools enables businesses to tap into a diverse workforce with varied skills, fostering innovation and improving operational efficiency.

* Incorrect Options Analysis:

* A. Costs associated with new geographic areas: This is a challenge, not a benefit.

* B. Adherence to regulatory requirements: This is an obligation, not a benefit.

* C. Increased competition: This is a consequence of globalization, but not a direct benefit.

References and Documents of Information Technology Management:

* "Global Workforce Management" (Harvard Business Review).

* ITIL Global IT Strategy Framework (Axelos).

NEW QUESTION # 163

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