

Features Of Web-based Salesforce Salesforce-Slack-Administrator Practice Exam



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">App Administration: This section evaluates the skills of Slack Administrators in managing applications within Slack. Candidates will summarize the value of interoperability for both decision-makers and end-users while learning to use Workflow Builder for automating tasks.
Topic 2	<ul style="list-style-type: none">User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.
Topic 3	<ul style="list-style-type: none">Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.
Topic 4	<ul style="list-style-type: none">Channel and User Group Administration: This section measures the skills of Salesforce Administrators in setting up and managing Slack channels. Candidates will learn when to use channels versus direct messages or group DMs, as well as when to opt for public or private channels.

>> Exam Salesforce-Slack-Administrator Material <<

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Salesforce Certified Slack Administrator Sample Questions (Q180-Q185):

NEW QUESTION # 180

Kathleen is a Workspace Owner who leads the marketing department at a mid-sized company in Pune, India. She keeps receiving new campaigns at her desk to review and approve, but she has never heard of these initiatives. Many of her colleagues are equally confused. She has a few key public channels where she has explained to her team that marketing conversations should take place, so she wonders where her team is communicating. Upon investigation, she discovers that users are creating their own unique channels for each marketing campaign. Subsequently, important employees have been excluded, duplicate projects exist, and information is fragmented.

To enhance transparency and collaboration, Kathleen emphasizes that users should discuss projects together in the agreed-upon channels, as they often involve the same people.

Which settings and permissions should Kathleen change to reinforce this message?

- A. Change the channel management permission for creating private and public channels to Workspace Admins/Owners only.
- B. Change the invitations permission to require Workspace Admins/Owners approval.
- C. Change the channel management permission for managing posting permissions in all channels to Everyone.
- D. Change the setting for join and leave messages, so they do not show in channels when employees come and go.

Answer: A

Explanation:

Slack's best practice for controlling fragmentation of discussions is:

"Restrict who can create public and private channels to Workspace Admins and Owners to maintain governance and reduce channel sprawl." This ensures that projects stay visible in agreed-upon channels and minimizes unnecessary duplication.

(Reference: Slack Administration Study Guide - Channel Management Governance)

NEW QUESTION # 181

You're an Org Admin for an organization with an Enterprise Grid plan. You receive a list of several full members who will be leaving the organization in 5 days, with the instruction to deactivate their accounts after their departure.

What is the best way to do this?

- A. Request the Primary Org Owner do this, as they are the only one who can perform this action.
- B. Deactivate the members utilizing the SCIM API.
- C. Contact Slack via /feedback to get the members deactivated.
- D. Deactivate the members in the Organization Settings 'Members' tab.

Answer: D

NEW QUESTION # 182

As a Workspace Owner on the Slack Business+ plan, you need to set message retention policies for your workspace. You'd like to keep important information in Slack so that employees can search for it, but there are a few channels with messages that you don't need to save for more than one month.

How should you set up your data retention policies?

(Select the best answer.)

- A. Set your global message retention policies for one month, and adjust retention settings for important channels to keep everything.
- B. Keep the default retention settings, but set a message retention policy of one month for channels with less important information.
- C. Set the retention policy for private channels to keep everything, and set the retention policy for public channels to one month.
- D. Set the retention policy for public channels to keep all messages, and allow members to determine how long they'd like to keep messages in private channels.

Answer: A

Explanation:

Slack recommends setting a global policy and making specific exceptions where needed:

"Setting a shorter global retention policy and then setting exceptions to keep important messages longer in specific channels gives you flexibility while controlling overall data retention." Default settings (B) would not provide an organization-wide policy. Allowing members to manage private channel retention (C) can be risky. Setting public retention short and private channels to everything (D) doesn't align with best practices for most businesses.

(Reference: Slack Administration Study Guide - Message Retention and Exceptions)

NEW QUESTION # 183

Teara is a Workspace Owner. She has discovered that projects and key decisions are being discussed via direct messages, because public channel message retention settings are set to delete messages after 20 days. The decision regarding this setting was made 2 years ago, and now the setting is no longer required.

Team members are experiencing difficulty creating channels. Teara is wondering if there are other settings she should review that might be contributing to the direct message conversations.

Which settings and permissions should Teara change to promote increased communication outside of direct messages?

- A. Changing the workspace's message retention and deletion policy for all channels and direct messages to "Keep Everything" and allowing everyone to create channels
- B. Sending an announcement in the #general channel notifying everyone to move conversations to channels and to DM Teara if you need a channel created
- C. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and allowing everyone to create channels
- D. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and restricting the creation of channels to Owners only

Answer: A

NEW QUESTION # 184

You're an Org Owner on the Slack Enterprise Grid plan responsible for posting news for your entire organization to read. You want to limit posting permissions to admins only.

Sometimes the newsletters contain important action items, so it's important that everyone in your organization sees the message.

What is the best way to post your message?

(Select the best answer)

- A. Send your newsletter in all of your department-specific channels to maximize visibility.
- B. Send your newsletter to your organization's #general channel, and use the @channel notification.
- C. Send your newsletter to your team's channel and then copy/paste the link to your message to each team channel in your organization.
- D. Create a default org-wide channel called #announcements, and post your newsletter in this channel.

Answer: D

Explanation:

Slack recommends for official, organization-wide communications:

"Create an org-wide channel (such as #announcements) where only admins and owners can post. This ensures important messages are visible to all and remain uncluttered by unrelated posts." Option B and C involve redundancy and fragmentation. Using @channel in #general (D) risks spamming and frustrating members.

(Reference: Slack Administration Study Guide - Best Practices for Org-Wide Announcements)

NEW QUESTION # 185

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