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## Zscaler Digital Transformation Engineer Sample Questions (Q19-Q24):

### NEW QUESTION # 19

What is Zscaler's peering policy?

- A. Zscaler has a restricted peering policy (Zscaler will peer with a limited list of providers).
- B. Zscaler has no defined policy and will evaluate requests individually.
- C. Zscaler has an open peering policy (Zscaler will peer with any content or service provider).
- D. Zscaler refuses new peering requests and is happy with the current connectivity.

**Answer: C**

Explanation:

Zscaler positions global peering as a core part of delivering low-latency, high-performance access to SaaS and internet destinations. In Zscaler architecture and Microsoft 365 best-practices material, Zscaler explicitly states that it operates an open peering policy, meaning it is willing to peer with any content or service provider that meets standard technical requirements. Training content used for ZDTE further emphasizes that Zscaler peers broadly with major ISPs, cloud providers, and internet exchanges to minimize hops and improve user experience. Flashcard material summarizing the architecture notes directly that Zscaler's peering stance is an "open peering policy," allowing anyone to request connectivity into the Zero Trust Exchange. Options suggesting Zscaler refuses new peers, restricts to a small list, or has no defined policy contradict this documented approach and would undermine its ability to optimize traffic paths globally. Because the official guidance clearly describes peering as open and inclusive of any qualified provider, the correct choice is that Zscaler has an open peering policy and will peer with any content or service provider.

#### NEW QUESTION # 20

What is one of the primary reasons for choosing the right DNS architecture?

- A. To reduce the cost of internet access
- **B. To improve overall performance and responsiveness**
- C. To limit the number of DNS queries a user can make
- D. To increase the complexity of network configurations

**Answer: B**

Explanation:

In the Zscaler Digital Transformation Engineer material, DNS is highlighted as a critical dependency in the overall user experience path. When DNS responses are slow or inconsistent, even well-designed network paths and high-bandwidth links still result in poor page load times and sluggish application behavior. The Zscaler help on performance explicitly calls out that delayed DNS responses negatively affect page loading times, underscoring that DNS resolution speed directly impacts perceived performance. Zscaler's DNS Security and Control and Trusted Resolver capabilities are designed not only to improve security but also to deliver "lightning-fast, secure DNS resolution and high availability" and to "ensure a great user experience with requests resolved at the edge." Choosing the right DNS architecture—where resolvers are close to users, highly available, and integrated with security policy—therefore becomes a primary lever to improve performance and responsiveness for all applications. Limiting the number of DNS queries, reducing internet cost, or adding configuration complexity are not stated goals of Zscaler's recommended DNS design. Instead, the curriculum consistently frames correct DNS architecture as foundational to fast, reliable name resolution and a smooth digital experience, which aligns directly with option B.

#### NEW QUESTION # 21

In a typical authentication configuration, Zscaler fulfills which of the following roles?

- A. Identity provider
- B. Identity proxy
- **C. Service provider**
- D. SaaS gateway

**Answer: C**

Explanation:

In a typical enterprise authentication setup, Zscaler functions as the Service Provider (SP) within the SAML authentication framework. This aligns with Zscaler's architectural principle that identity verification is delegated to an external authoritative Identity Provider (IdP) such as Azure AD, Okta, Ping, or ADFS. Zscaler does not authenticate user credentials directly. Instead, it relies on the IdP to validate the user and then deliver a signed SAML assertion back to Zscaler. When a user attempts to access the Zscaler service, the authentication request is redirected to the enterprise IdP. The IdP performs credential verification and returns a SAML assertion containing the authenticated user identity and associated attributes. Zscaler, acting as the SP, consumes and validates this assertion, then maps the identity to its internal user records or SCIM-synchronized directory objects. This identity becomes the basis for all ZIA/ZPA policy evaluation, including URL filtering, CASB controls, DLP policies, firewall rules, and access-control enforcement. Since Zscaler depends on the IdP for primary identity verification and only consumes assertions, Zscaler's role is clearly defined as the Service Provider in a standard authentication configuration.

### NEW QUESTION # 22

For App Connectors, why shouldn't the customer pre-configure memory and CPU resources to accommodate a higher bandwidth capacity, like 1 Gbps or more?

- A. They can and should, without concern. More resources are better.
- **B. Port exhaustion and file descriptors will often be the limiting factor, not memory or CPU.**
- C. Cloud resources are expensive. Don't advise the customer to waste money.
- D. Storage will be the primary bottleneck, so adding more RAM or CPU cycles won't improve performance anyway.

**Answer: B**

Explanation:

In ZPA, App Connectors are designed to be lightweight, horizontally scalable components. Their effective throughput and concurrent-connection capacity are often constrained more by network stack limitations (such as ephemeral port exhaustion and per-process file descriptor limits) than by raw CPU or memory. As a result, simply over-provisioning vCPUs and RAM to "hit" a target like 1 Gbps on a single connector usually does not provide linear performance gains.

Zscaler design guidance emphasizes deploying multiple App Connectors and allowing ZPA to intelligently load-balance traffic across them. This delivers resiliency and scales capacity while staying within realistic limits of TCP/UDP ports and OS-level descriptors. Over-scaling a single connector can lead to diminishing returns and may even create harder-to-diagnose issues when port ranges or file descriptors are saturated.

Storage is not the main factor in App Connector performance, and the platform does not recommend a "just throw more resources at it" approach. For these reasons, the correct answer is that port exhaustion and file descriptors, rather than memory or CPU, are typically the true limiting factors for App Connectors.

### NEW QUESTION # 23

Which of the following capabilities is not included in the OneAPI Framework for ZIA?

- A. Administrator Role Based Access
- **B. SCIM Enable/Disable**
- C. Web Insights Log Retrieval
- D. Malware Settings

**Answer: B**

Explanation:

The Zscaler OneAPI framework is presented in the Engineer curriculum as the unified automation layer for ZIA, ZPA, ZDX, Client Connector, and other services. For ZIA specifically, OneAPI introduces OAuth-based authentication, fine-grained administrator role-based access control for API clients, configuration and policy management endpoints, activation controls, and access to Insights and log retrieval APIs. The course material highlights examples such as using OneAPI to manage admin roles, automate malware and advanced-threat settings, and programmatically retrieve Web Insights logs for reporting and SIEM workflows.

In contrast, SCIM (System for Cross-domain Identity Management) is described separately as an identity- provisioning standard used to synchronize users and groups from identity providers like Azure AD or Okta.

Enabling or disabling SCIM and configuring SCIM endpoints is handled through dedicated SCIM configuration, not through the OneAPI framework. While both OneAPI and SCIM are automation-related, they are distinct interfaces in the Zscaler platform.

Therefore, among the options provided, SCIM Enable

/Disable is the capability that is not part of the OneAPI Framework for ZIA, whereas administrator RBAC, Web Insights log retrieval, and malware policy settings are all explicitly included.

Top of Form

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### NEW QUESTION # 24

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