

# ISO-31000-Lead-Risk-Manager Valid Test Materials & ISO-31000-Lead-Risk-Manager Cert

Audit evidence	ISO 9001 Clause 8.3 extract
Half of all new products launched in the past 12 months were late. The NPD Manager explains he has not got enough people on his team to cope with the demand for new products.	<input type="text"/>
The NPD Manager explains many changes are made to cosmetic formulations during product development owing to retailer feedback. Only when confirmed by the retailer is the agreed formulation documented on SWIFT.	<input type="text"/>
The NPD Manager explains that the customer confirms their approval to proceed with a new formulation by email. These emails are kept on SWIFT.	<input type="text"/>
The NPD Manager shows you evidence of consumer trials that are carried out for some new products prior to full-scale launch.	<input type="text"/>
The NPD Manager explains that an approved external laboratory is used to perform shelf-life stability trials on some formulations during product development.	<input type="text"/>

*To complete the table click on the blank section you want to complete so it is highlighted in red and then click on the ISO 9001 clause 8.3 extracts listed below. Alternatively, drag and drop each clause to the audit evidence that applies.*

"8.3.2 e) ... internal ... resource needs for the design and development of products ..."

"8.3.2 e) ... external ... resource needs for the design and development of products ..."

"8.3.4 d) ... conducted to ensure that the design and development outputs meet ..."

"8.3.5 ... retain documented information ..."

"8.3.6 ... retain documented information ..."

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It is similar to the ISO-31000-Lead-Risk-Manager desktop-based software, with all the elements of the desktop practice exam. This mock exam can be accessed from any browser and does not require installation. The PECB ISO 31000 Lead Risk Manager (ISO-31000-Lead-Risk-Manager) questions in the mock test are the same as those in the real exam. And candidates will be able to take the web-based PECB ISO 31000 Lead Risk Manager (ISO-31000-Lead-Risk-Manager) practice test immediately through any operating system and browsers.

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## PECB ISO-31000-Lead-Risk-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Initiation of the risk management process and risk assessment: This domain establishes context and conducts systematic assessments to identify potential threats. Assessment involves identification, likelihood analysis, and prioritization against established criteria.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Risk treatment, risk recording and reporting: Treatment involves selecting measures to modify risks through avoidance, acceptance, removal, or sharing. Recording and reporting ensure systematic documentation and stakeholder communication.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Fundamental principles and concepts of risk management: Risk management systematically identifies, analyzes, and responds to uncertainties affecting organizational objectives. Core principles include creating value, integration into processes, addressing uncertainty, and maintaining dynamic responsiveness.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Risk monitoring, review, communication, and consultation: Monitoring ensures effectiveness by tracking controls and identifying emerging risks. Communication engages stakeholders throughout all stages for informed decision-making.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Establishment of the risk management framework: The framework provides the foundation for implementing and improving risk management organization-wide. It encompasses leadership commitment, framework design, accountability, and resource allocation.</li> </ul>

## PECB ISO 31000 Lead Risk Manager Sample Questions (Q39-Q44):

### NEW QUESTION # 39

Scenario 4:

Headquartered in Barcelona, Spain, Solenco Energy is a renewable energy provider that operates several solar and wind farms across southern Europe. After experiencing periodic equipment failures and supplier delays that affected energy output, the company initiated a risk assessment in line with ISO 31000 to ensure organizational resilience, minimize disruptions, and support long-term performance.

A cross-functional risk team was assembled, including representatives from engineering, finance, operations, and logistics. The team began a structured and systematic review of the energy production process to identify potential deviations from intended operating conditions and assess their possible causes and consequences. Using guided discussions with prompts such as "too high," "too low," or "other than expected," they explored how variations in system behavior could lead to operational disruptions or safety risks.

Based on the scenario above, answer the following question:

In Scenario 4, the team conducted a structured, systematic review of the energy production process to identify potential deviations from intended operating conditions and evaluate their possible causes and consequences. Which risk identification technique did they use?

- A. Human Reliability Analysis (HRA)
- **B. Hazard and Operability (HAZOP) process**
- C. Delphi technique
- D. Scenario analysis

**Answer: B**

Explanation:

The correct answer is B. Hazard and Operability (HAZOP) process. HAZOP is a structured and systematic risk identification technique that uses guide words such as "too high," "too low," "more," "less," or "other than expected" to identify deviations from intended operating conditions and analyze their causes and consequences.

In Scenario 4, the team explicitly used guided discussions with prompts like "too high," "too low," and "other than expected," which directly corresponds to the HAZOP methodology. This technique is commonly used in engineering, energy, and process industries to identify operational hazards and performance deviations.

Scenario analysis explores plausible future situations rather than deviations in current processes. Human Reliability Analysis focuses on human error probabilities, which was not the primary focus here. The Delphi technique involves iterative expert surveys rather than structured deviation analysis.

From a PECB ISO 31000 Lead Risk Manager perspective, selecting appropriate risk identification techniques based on context

and industry is critical. HAZOP is well suited for complex technical systems like energy production processes. Therefore, the correct answer is Hazard and Operability (HAZOP) process.

#### NEW QUESTION # 40

Which statement regarding the risk management policy is correct?

- A. A risk management policy should be developed only after risks are identified
- B. A risk management policy cannot be aligned with other internal policies
- C. A risk management policy should clearly define the organization's risk appetite
- D. A risk management policy should undergo a review only when the organization's internal context changes

**Answer: C**

Explanation:

The correct answer is B. A risk management policy should clearly define the organization's risk appetite. ISO 31000:2018 states that the risk management policy is a key document through which top management expresses its commitment, direction, and expectations regarding risk management. One of the essential elements of this policy is a clear articulation of the organization's risk appetite, which defines the type and level of risk the organization is willing to accept in pursuit of its objectives.

Defining risk appetite within the policy supports consistent decision-making, aligns risk-taking with strategic objectives, and guides managers and employees in managing uncertainty. ISO 31000 emphasizes that risk management should be integrated into governance and strategy, and a clearly defined risk appetite ensures this alignment across all levels of the organization.

Option A is incorrect because ISO 31000 explicitly encourages alignment between the risk management policy and other internal policies, such as strategy, quality, sustainability, and compliance policies. Option C is incorrect because ISO 31000 requires the risk management framework and its components, including the policy, to be continually improved and reviewed regularly, not only when the internal context changes. Option D is incorrect because the policy is a foundational element that guides the entire risk management process, including risk identification.

From a PECB ISO 31000 Lead Risk Manager perspective, a well-defined risk management policy with a clear risk appetite is essential for effective and consistent risk management. Therefore, option B is correct.

#### NEW QUESTION # 41

Scenario 1:

Gospeed Ltd. is a trucking and logistics company headquartered in Birmingham, UK, specializing in domestic and EU road haulage. Operating a fleet of 25 trucks for both heavy loads and express deliveries, it provides transport services for packaged goods, textiles, iron, and steel. Recently, the company has faced challenges, including stricter EU regulations, customs delays, driver shortages, and supply chain disruptions. Most critically, limited and unreliable information has created uncertainty in anticipating delays, equipment failures, or regulatory changes, complicating decision-making.

To address these issues and strengthen resilience, Gospeed's top management decided to implement a risk management framework and apply a risk management process aligned with ISO 31000 guidelines. Considering the importance of stakeholders' perspectives when initiating the implementation of the risk management framework, top management brought together all relevant stakeholders to evaluate potential risks and ensure alignment of risk management efforts with the company's strategic objectives. The top management outlined the general level and types of risks it was prepared to take to pursue opportunities, while also clarifying which risks would not be acceptable under any circumstances. They accepted moderate financial risks, such as fuel price fluctuations or minor delays, but ruled out compromising safety or breaching regulations.

As part of the risk management process, the company moved from setting its overall direction to a closer examination of potential exposures, ensuring that identified risks were systematically analyzed, evaluated, and treated. Top management examined the main operational factors that significantly influence the likelihood and impact of risks. This analysis highlighted concerns related to supply chain disruptions, technological failures, and human errors.

Additionally, Gospeed's top management identified several external risks beyond their control, including interest rate changes, currency fluctuations, inflation trends, and new regulatory requirements. Consequently, top management agreed to adopt practical strategies to protect the company's financial stability and operations, including hedging against interest rate fluctuations, monitoring inflation trends, and ensuring compliance through staff training sessions.

However, other challenges emerged when top management pushed forward with a new contract for international deliveries without fully considering risk implications at the planning stage. Operational staff raised concerns about unreliable customs data and potential delays, but their input was overlooked in the rush to secure the deal. This resulted in delivery setbacks and financial penalties, revealing weaknesses in how risks were incorporated into day-to-day decision-making.

Based on the scenario above, answer the following question:

Based on Scenario 1, Gospeed recognized potential risks beyond its control, including interest rate changes, currency fluctuations, inflation trends, and new regulatory requirements. What type of risks did they identify?

- A. Systematic risk
- B. Unsystematic risk
- C. Opportunity-based risk
- D. Operational risk

**Answer: A**

Explanation:

The correct answer is A. Systematic risk. ISO 31000:2018 explains that risks can originate from both internal and external contexts. Systematic risks are external risks that affect a wide range of organizations simultaneously and are largely beyond the control of a single organization. These risks arise from macroeconomic, political, regulatory, and environmental conditions.

In the scenario, Gospeed identified risks such as interest rate changes, currency fluctuations, inflation trends, and new regulatory requirements. These risks are not specific to Gospeed's internal operations; rather, they stem from the broader economic and regulatory environment. According to ISO 31000, understanding the external context-including economic conditions, legal and regulatory environments, and market dynamics-is a fundamental step in effective risk management.

Unsystematic risks, by contrast, are organization-specific risks that can often be managed or reduced through internal controls, such as equipment failures or human errors. While Gospeed did face such risks, the question explicitly focuses on risks beyond the company's control, which aligns with the definition of systematic risk.

Opportunity-based risk is also incorrect because, although ISO 31000 recognizes that risk may have positive or negative effects, the examples listed in the question clearly represent threats rather than opportunities.

From a PECB ISO 31000 Lead Risk Manager perspective, correctly identifying systematic risks is essential for setting risk criteria, defining risk appetite, and selecting appropriate risk treatment strategies such as hedging, compliance monitoring, and strategic planning. Therefore, the risks described in the scenario are correctly classified as systematic risks.

## NEW QUESTION # 42

Scenario 1:

Gospeed Ltd. is a trucking and logistics company headquartered in Birmingham, UK, specializing in domestic and EU road haulage. Operating a fleet of 25 trucks for both heavy loads and express deliveries, it provides transport services for packaged goods, textiles, iron, and steel. Recently, the company has faced challenges, including stricter EU regulations, customs delays, driver shortages, and supply chain disruptions. Most critically, limited and unreliable information has created uncertainty in anticipating delays, equipment failures, or regulatory changes, complicating decision-making.

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Based on the scenario above, answer the following question:

Which risk management principle did Gospeed's top management violate, resulting in delivery delays and financial penalties? Refer to Scenario 1.

- A. Integration
- B. Inclusive
- C. Dynamic
- D. Continual improvement

**Answer: B**

Explanation:

The correct answer is B. Inclusive. ISO 31000:2018 identifies inclusiveness as a key principle of effective risk management. This principle requires appropriate and timely involvement of relevant stakeholders to ensure their knowledge, views, and perceptions are considered when managing risk. Inclusive risk management improves awareness, supports informed decision-making, and enhances ownership of risk responses.

In the scenario, Gospeed's top management failed to adequately consider input from operational staff when pursuing a new international delivery contract. Despite staff raising concerns about unreliable customs data and potential delays, their feedback was ignored in the rush to secure the deal. This directly contradicts the inclusiveness principle outlined in ISO 31000, which emphasizes that stakeholder engagement should occur at all stages of the risk management process, particularly when decisions have operational implications.

The consequence of this failure was delivery delays and financial penalties, demonstrating how excluding key stakeholders weakens risk identification, analysis, and treatment. While integration is also an important ISO 31000 principle, the issue described is not the absence of risk management from organizational processes, but rather the exclusion of relevant stakeholders from decision-making. Continual improvement relates to learning and enhancing the risk management framework over time, which is not the primary failure described. The dynamic principle concerns responding to change and emerging risks, whereas the core issue here was ignoring available knowledge.

From a PECB ISO 31000 Lead Risk Manager perspective, the scenario clearly illustrates a violation of the inclusive principle, making option B the correct answer.

### NEW QUESTION # 43

What is one way organizations can reduce consultation fatigue during risk management processes?

- A. Clarifying the role of consultees to streamline participation
- B. Requiring mandatory attendance at all consultations
- C. Involving the same group of people in every consultation session
- D. Increasing the number of consultation meetings to gather more feedback

**Answer: A**

Explanation:

The correct answer is B. Clarifying the role of consultees to streamline participation. ISO 31000 stresses that consultation should be purposeful, proportionate, and relevant, ensuring meaningful engagement without unnecessary burden.

Consultation fatigue occurs when stakeholders are repeatedly involved without clear purpose, leading to disengagement and reduced quality of input. By clearly defining why individuals are consulted, what input is expected, and how their contributions will be used, organizations can streamline participation and make consultations more efficient.

Increasing the number of meetings increases fatigue rather than reducing it. Involving the same group repeatedly limits diversity of perspectives and exacerbates fatigue. Mandatory attendance can reduce engagement quality and contradict ISO 31000's principle of inclusive but effective consultation.

From a PECB ISO 31000 Lead Risk Manager perspective, clarifying roles improves efficiency, enhances stakeholder satisfaction, and ensures consultation adds value to decision-making. Therefore, the correct answer is clarifying the role of consultees to streamline participation.

### NEW QUESTION # 44

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