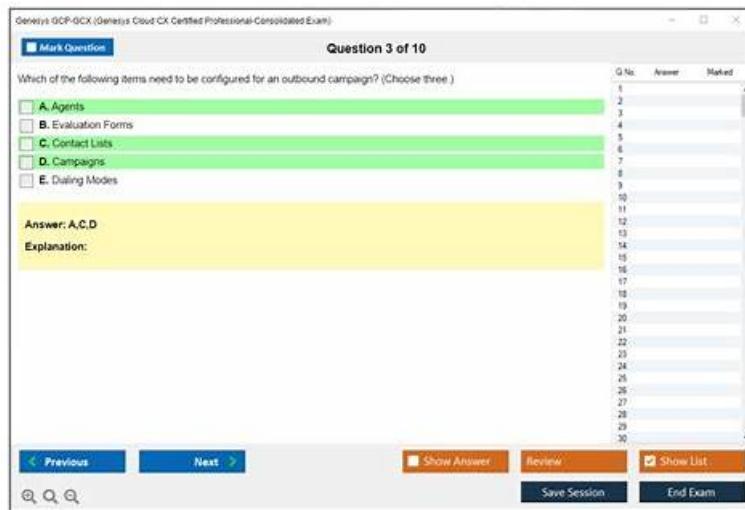


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Our company, with a history of ten years, has been committed to making efforts on developing GCP-GCX exam guides in this field. Since the establishment, we have won wonderful feedback from customers and ceaseless business and continuously worked on developing our GCP-GCX exam prepare to make it more received by the public. Moreover, our understanding of the importance of information technology has reached a new level. Efforts have been made in our experts to help our candidates successfully Pass GCP-GCX Exam. Seldom dose the e-market have an authorized study materials for reference.

Genesys GCP-GCX exam is designed for professionals working in the customer experience industry. Genesys Cloud CX Certified Professional - Consolidated Exam certification validates the skills and knowledge of candidates on the Genesys Cloud CX platform. GCP-GCX exam is intended for individuals who are responsible for the implementation, administration, and maintenance of the Genesys Cloud CX platform.

Genesys GCP-GCX certification exam covers a wide range of topics that are essential for customer experience management professionals. GCP-GCX exam tests the candidate's understanding of the key features and functionalities of Genesys Cloud CX, such as routing, reporting, workforce management, and analytics. It also tests the candidate's ability to design, implement, and manage Genesys Cloud CX solutions, as well as their knowledge of best practices for customer experience management.

To pass the Genesys GCP-GCX Certification Exam, candidates must demonstrate a deep understanding of the Genesys Cloud CX platform and the best practices for using it to support customer interactions. GCP-GCX exam consists of multiple-choice questions and is timed, with a total of 65 questions to be answered in 90 minutes. GCP-GCX exam is available in multiple languages, including English, French, German, Japanese, and Spanish.

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Managing time during the Genesys GCP-GCX exam is a challenging task. Most candidates cannot manage their time during the Genesys GCP-GCX exam, leave the questions, and fail. Time management skills can help students gain excellent marks in the GCP-GCX Exam. Genesys GCP-GCX practice exam on the software help you identify which kind of GCP-GCX questions are more time-consuming, and they would be able to assess their efficiency in answering questions.

Genesys Cloud CX Certified Professional - Consolidated Exam Sample

Questions (Q124-Q129):

NEW QUESTION # 124

What is the maximum tile size that can be uploaded onto Genesys Cloud CX's Workspace?

- A. 2 GB
- B. 100 MB
- C. 10 MB
- D. No limit

Answer: A

NEW QUESTION # 125

Which user role is required to perform the deployment and installation of the Genesys Cloud CX organization?

- A. admin
- B. User
- C. Supervisor
- D. employee

Answer: A

Explanation:

The user role that is required to perform the deployment and installation of the Genesys Cloud CX organization is admin. The admin role grants full access to all features and functions within Genesys Cloud CX, including organization settings, integrations, user management, etc. The admin role is also required to activate licenses and subscriptions for Genesys Cloud CX. Reference: <https://help.mypurecloud.com/articles/admin-role/> <https://help.mypurecloud.com/articles/activate-your-subscription-and-licenses/>

NEW QUESTION # 126

The Utilization feature of Genesys Cloud CX allows administrators to configure: (Choose two.)

- A. Time that an agent may spend on each media type.
- B. Media types that can interrupt current interactions that an agent is handling.
- C. The maximum capacity that an agent may handle simultaneously for each supported media type.
- D. The after call work time for each media type.

Answer: B,C

NEW QUESTION # 127

Which Genesys Cloud CX feature helps reduce wait time for each call?

- A. Skill-based Routing
- B. IVR
- C. Automatic Call Distribution
- D. Workforce Management

Answer: A

NEW QUESTION # 128

Which feature requires at least one single sign-on (SSO) integration to be configured before allowing a user to login to Genesys Cloud CX?

- A. Disable Location Detection
- B. Open Admission
- C. Disable Genesys Cloud CX Login
- D. Password Expiration

Answer: B

NEW QUESTION # 129

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