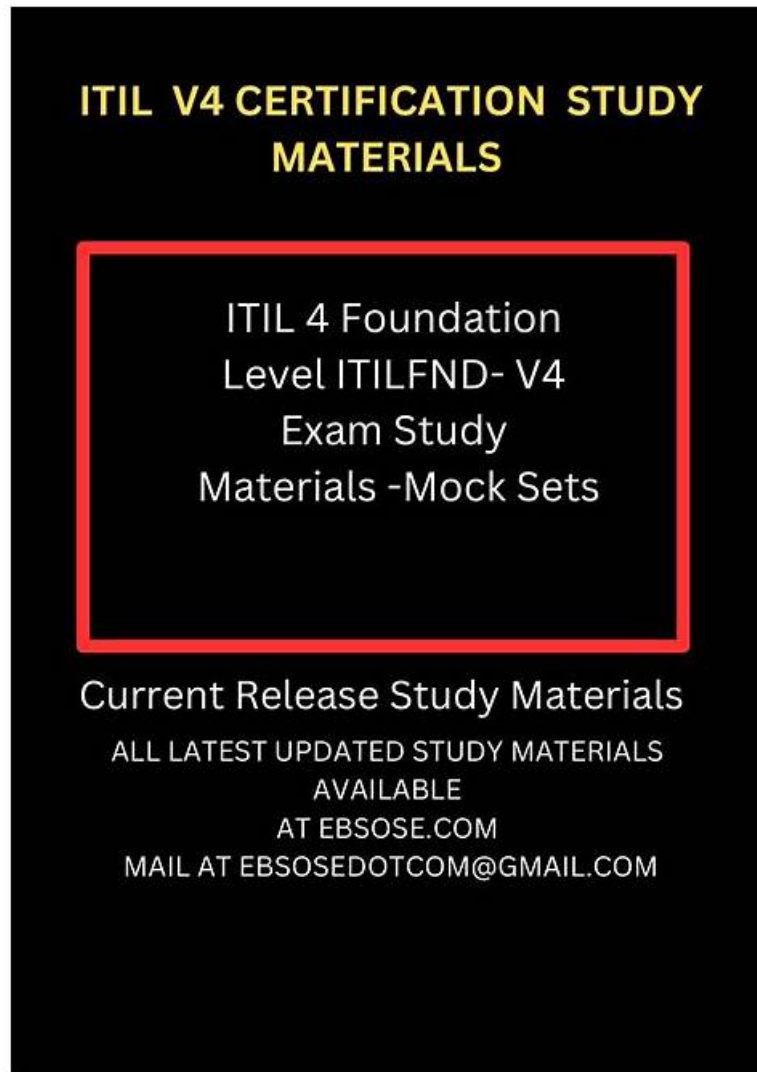


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The ITIL 4 Foundation exam consists of 40 multiple-choice questions and is timed at 60 minutes. A passing score is 65% (or 26 correct answers out of 40). ITILFND\_V4 Exam can be taken in-person at an authorized Pearson VUE testing center or online through Pearson VUE Remote Proctoring. ITILFND\_V4 exam fee varies by location and delivery method.

The ITIL 4 Foundation certification is an entry-level certification that is recommended for anyone who wants to start a career in IT service management. ITIL 4 Foundation certification is also suitable for IT professionals who want to improve their knowledge of ITIL and gain a deeper understanding of the best practices and guidelines for ITSM. ITIL 4 Foundation certification is recognized globally and is highly valued by organizations that use the ITIL framework for their ITSM processes.

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We can say that how many the ITILFND\_V4 certifications you get and obtain qualification certificates, to some extent determines your future employment and development, as a result, the ITILFND\_V4 exam guide is committed to helping you become a

competitive workforce, let you have no trouble back at home. Actually, just think of our ITILFND\_V4 Test Prep as the best way to pass the ITILFND\_V4 exam is myopic. They can not only achieve this, but ingeniously help you remember more content at the same time.

EXIN ITILFND\_V4, also known as ITIL 4 Foundation, is an exam that validates one's knowledge and understanding of the fundamentals of ITIL 4. Introduced in February 2019, ITIL 4 is the latest version of the widely used ITIL (Information Technology Infrastructure Library) framework, which is used by organizations worldwide to manage and deliver IT services efficiently.

## EXIN ITIL 4 Foundation Sample Questions (Q121-Q126):

### NEW QUESTION # 121

How does information about problems and known errors contribute to 'incident management'?

- A. It enables the reassessment of known errors
- B. It removes the need for regular customer updates
- C. It enables quick and efficient diagnosis of incidents
- D. It removes the need for collaboration during incident resolution

**Answer: C**

### NEW QUESTION # 122

Which process works with change management to ensure only authorized components are used?

- A. Knowledge management
- B. Service asset and configuration management
- C. Financial management for IT services
- D. Service portfolio management

**Answer: B**

### NEW QUESTION # 123

What is included in the purpose of the 'continual improvement' practice?

- A. Ensuring that delivery of services is properly assessed, monitored, and improved against targets
- B. Identifying and continually improving relationships with and between stakeholders
- C. Creating collaborative relationships with key suppliers to realize new value
- D. Aligning the organization's practices and services with changing business needs

**Answer: D**

### NEW QUESTION # 124

A flaw in an application could cause a service to fail. IT staff are actively analyzing the application to try and understand what is going on. What is the correct name for this type of flaw?

- A. Known error
- B. Event
- C. Incident
- D. Problem

**Answer: D**

### NEW QUESTION # 125

What can be used to determine if a service is 'fit for purpose'?

- A. Outcome
- B. Warranty

