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The CGEIT certification is intended for professionals responsible for governance and management of enterprise IT (EGIT) in their organizations. This includes C-level executives, IT managers, leaders, directors and other IT experts who perform a strategic role in the organization, such as developing, managing and auditing IT processes, policies, procedures, and practices. Certified in the Governance of Enterprise IT Exam certification empowers professionals with the essential knowledge and skills required to contribute significantly to the successful governance of an organization's IT assets.

ISACA CGEIT (Certified in the Governance of Enterprise IT) exam is an internationally recognized certification for professionals in the field of governance, risk management, and compliance (GRC) who are responsible for managing and overseeing IT governance within their organizations. The CGEIT certification is designed to validate a professional's knowledge, skills, and experience in managing and governing IT resources, ensuring alignment with business goals and objectives, and mitigating risks associated with IT investments.

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The Certified in the Governance of Enterprise IT (CGEIT) certification is a globally recognized designation that validates the expertise of professionals in the area of IT governance. Certified in the Governance of Enterprise IT Exam certification is offered by ISACA, a leading global association that focuses on the governance, security, and management of information technology. The CGEIT Certification is designed to confirm the knowledge and skills required to govern and manage enterprise IT effectively.

## ISACA Certified in the Governance of Enterprise IT Exam Sample Questions

## (Q447-Q452):

### NEW QUESTION # 447

Which of the following will BEST help to ensure enterprise IT risk is effectively managed?

- A. Establishing roles and responsibilities for IT risk at the senior management level
- B. Assigning a project sponsor and project manager to implement an IT risk register
- C. Establishing an audit committee that reports to the board
- D. Identifying the lowest IT risks and outsourcing the related IT functions

#### Answer: A

Explanation:

Comprehensive and Detailed Explanation:

The CGEIT Review Manual 8th Edition, in its Risk Optimization domain, stresses the importance of clear roles and responsibilities for effective IT risk management. Establishing roles and responsibilities at the senior management level ensures accountability, strategic oversight, and integration of risk management into decision-making. For example, a chief risk officer might oversee IT risk policies. The manual likely references COBIT 2019's EDM03-Ensured Risk Optimization, which emphasizes senior-level accountability.

\* Option A: Audit committee oversees compliance, not direct risk management.

\* Option C: Outsourcing low risks is tactical and doesn't address overall risk management.

\* Option D: Project sponsor and manager are project-specific, not enterprise-wide.

Double Verification: The answer aligns with COBIT's EDM03 and the CGEIT domain's focus on risk governance. Senior-level roles are critical in ISACA's risk management framework.

ISACA CGEIT Review Manual 8th Edition, Domain 4: Risk Optimization (focus on risk governance).

COBIT 2019, EDM03-Ensured Risk Optimization.

ISACA Glossary (for definitions of risk management roles), available at <https://www.isaca.org/resources/glossary>.

### NEW QUESTION # 448

An organization has decided to integrate IT risk with the enterprise risk management (ERM) framework. The FIRST step to enable this integration is to establish:

- A. common risk mitigation strategies.
- B. a common risk management taxonomy.
- C. common key risk indicators (KRIs).
- D. a common risk organization.

#### Answer: B

### NEW QUESTION # 449

An enterprise has entered into a new market which brings additional regulatory compliance requirements. What should be done FIRST to address these requirements?

- A. Update the organization's risk profile.
- B. Appoint a compliance officer.
- C. Have executive management monitor compliance.
- D. Outsource the compliance process.

#### Answer: A

Explanation:

According to the CGEIT exam guide, the organization's risk profile is a representation of the current and potential risks that the organization faces, as well as the likelihood and impact of those risks. The risk profile helps to inform the risk management strategy, policies and processes, as well as the risk appetite and tolerance of the organization. When an enterprise enters into a new market that brings additional regulatory compliance requirements, the first thing that should be done is to update the organization's risk profile to reflect the new sources, types and levels of risk that the enterprise may encounter. This will help to identify and assess the compliance risks, as well as to plan and implement appropriate risk responses and controls. The other options are not the first things that should be done, as they are more related to the execution and monitoring of compliance, rather than the identification and

assessment of compliance risks. Reference: CGEIT Exam Candidate Guide, page 15. CGEIT Certification, How to Develop a Risk Profile

#### NEW QUESTION # 450

Which of the following is MOST important for a CIO to ensure before signing a contract for a new cloud-based customer relationship management (CRM) system?

- A. Risk management responsibilities are agreed upon and accepted.
- B. A full system functionality check has been completed.
- C. The request for proposal (RFP) has been reviewed for completeness.
- D. The service provider has been audited for vulnerabilities and threats.

#### Answer: A

Explanation:

Risk management is a crucial aspect of any cloud-based CRM system, as it involves identifying, assessing, and mitigating the potential risks that could affect the availability, performance, security, and compliance of the system. Before signing a contract for a new cloud-based CRM system, the CIO should ensure that the risk management responsibilities are clearly defined and allocated between the service provider and the customer, and that both parties accept and agree to them. This will help to avoid any confusion, conflict, or liability issues in case of any incidents or breaches that may occur in the future. Some of the risk management responsibilities that should be agreed upon and accepted are:

The scope and frequency of risk assessments and audits  
The roles and responsibilities for risk monitoring and reporting  
The escalation and resolution procedures for risk issues  
The contingency and recovery plans for risk events  
The security and privacy policies and standards for data protection  
The service level agreements (SLAs) and key performance indicators (KPIs) for service quality and availability

#### NEW QUESTION # 451

Which document refers to the steps that must be taken if there is a major gap in the projected delivery quality of a service and the actual delivery?

- A. Business Service Catalogue
- B. Service Level Agreement
- C. Service Quality Plan
- D. Service Improvement Plan

#### Answer: D

Explanation:

Section: Volume A

#### NEW QUESTION # 452

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