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Apple DEP-2025 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Prepare Your Environment: This section of the exam measures the skills of an IT Administrator and covers the important factors involved in evaluating and preparing the environment for a successful MDM implementation. It emphasizes strategic planning before rollout.
Topic 2	<ul style="list-style-type: none">• Device Security: This section of the exam measures the skills of an MDM Specialist and covers encryption on Apple platforms, FileVault operations, and the importance of key management. It focuses on protecting sensitive data on managed devices.
Topic 3	<ul style="list-style-type: none">• Manage Content and Data Flow: This section of the exam measures the skills of an IT Administrator and covers app distribution methods including managed, custom, and proprietary apps. It focuses on content purchasing and delivery through Apple Business or School Manager.

Topic 4	<ul style="list-style-type: none"> Device Configuration: This section of the exam measures the skills of an IT Administrator and covers declarative configuration properties and how they relate to the device enrollment type. It ensures that configurations align with organizational needs.
Topic 5	<ul style="list-style-type: none"> Planning Device Ownership and Enrollment: This section of the exam measures the skills of an IT Administrator and covers enrollment planning strategies based on ownership models. It focuses on data separation and appropriate deployment paths based on user and organizational requirements.
Topic 6	<ul style="list-style-type: none"> Device Enrollment: This section of the exam measures the skills of an MDM Specialist and covers the three main enrollment methods for Apple devices, their core concepts, and their properties. It prepares candidates to make appropriate choices based on organizational needs.
Topic 7	<ul style="list-style-type: none"> Plan a Deployment: This section of the exam measures the skills of an MDM Specialist and covers the purpose and function of Apple's built-in MDM framework. It evaluates the foundational understanding needed to support the deployment of Apple devices at scale using MDM protocols and tools.
Topic 8	<ul style="list-style-type: none"> Device Support: This section of the exam measures the skills of an IT Administrator and covers troubleshooting Mac startup, recovery, and password reset processes using macOS Recovery. It ensures support professionals can maintain and restore device functionality.
Topic 9	<ul style="list-style-type: none"> Apple Business Manager and Apple School Manager: This section of the exam measures the skills of an MDM Specialist and covers managing connections to resellers and managing device suppliers. It emphasizes the use of Apple Business Manager or School Manager to streamline large-scale deployments.
Topic 10	<ul style="list-style-type: none"> Device Setup: This section of the exam measures the skills of an MDM Specialist and covers strategies and use cases for managing Setup Assistant via MDM. It also covers the configuration of enrollment-related settings and pane options.
Topic 11	<ul style="list-style-type: none"> Apple Configurator: This section of the exam measures the skills of an IT Administrator and covers the usage of Apple Configurator in enrollment, supervision, and deployment of Apple devices. It includes an overview of its features and setup processes.
Topic 12	<ul style="list-style-type: none"> Identity Services: This section of the exam measures the skills of an MDM Specialist and covers supported identity services on Apple devices, including Platform SSO and Single Sign-On, helping users manage secure access and authentication.

Apple Deployment and Management Exam Sample Questions (Q99-Q104):

NEW QUESTION # 99

What should be escrowed in MDM to enable resetting the password on a user's FileVault-encrypted Mac?

- A. Personal recovery key
- B. Secure token
- C. Bootstrap token
- D. Institutional recovery key

Answer: A

Explanation:

The personal recovery key, generated when FileVault is enabled, must be escrowed in MDM to allow password resets on an encrypted Mac. The macOS Security Overview states, "For MDM-managed devices, the personal recovery key can be escrowed to enable password resets or disk unlocking by an administrator." Option B is an older method, C is an authentication credential not escrowed for this purpose, and D is for updates, not password resets.

Reference:

macOS Security Overview, "FileVault Management" section.

Apple Platform Deployment Guide, "FileVault and MDM" section.

NEW QUESTION # 100

What's required to use content caching on a Mac?

- A. Supervision
- B. macOS 10.13 or later
- C. An MDM solution
- D. A VPN configuration

Answer: B

Explanation:

Content caching requires a Mac running macOS 10.13 (High Sierra) or later, enabling it to cache content like app updates and iCloud data for network efficiency. An MDM solution (option A) can manage caching settings but isn't required to enable it. Supervision (option C) is unrelated, as caching is a macOS feature, not a supervision requirement. A VPN configuration (option D) doesn't apply. The Apple Platform Deployment Guide specifies the macOS version requirement for content caching.

NEW QUESTION # 101

Which portal should educational institutions use to manage student devices?

- A. Apple School Manager
- B. Managed Apple ID portal
- C. Apple Configurator
- D. Apple Business Manager

Answer: A

Explanation:

Apple School Manager (ASM) is the dedicated portal for educational institutions to manage student devices, staff accounts, and content like apps and books. It supports features like Shared iPad and integration with classroom tools, tailored for education.

Apple Business Manager (option A) is for businesses, not schools.

Apple Configurator (option B) is a tool for manual device setup, not a management portal. There's no standalone "Managed Apple ID portal" (option D); Managed Apple IDs are managed within ASM. The Apple Platform Deployment Guide specifies ASM for educational device management.

Reference: Apple Platform Deployment Guide (Chapter: Apple School Manager).

NEW QUESTION # 102

Your organization has Cisco Fastlane enhanced Quality of Service on its MDM-enrolled Mac computers. It wants to prioritize its video-conferencing application traffic. Which MDM payload should you configure to prioritize the video-conferencing application traffic?

- A. Network Usage Rules
- B. Restrictions
- C. System Extensions
- D. Wi-Fi

Answer: D

Explanation:

Apple works with Cisco through the Fastlane for iOS and macOS initiative, enabling Quality of Service (QoS) for enterprise apps. According to Apple Learning, the prioritization of traffic is configured via the Wi-Fi payload, where specific applications or domains can be marked for QoS priority. This ensures critical apps, such as video conferencing tools, maintain performance even in congested wireless environments. Network Usage Rules are used to control when apps can use cellular data, not to prioritize QoS. System Extensions manage kernel-level extensions, and Restrictions govern device functionality but not network traffic. By setting policies in the Wi-Fi payload, IT ensures application traffic is correctly tagged for Cisco network prioritization, delivering a seamless, high-quality user experience.

Reference: Apple Platform Deployment - "Cisco Fastlane with Wi-Fi payloads."

NEW QUESTION # 103

What is required to use Managed Lost Mode?

- A. Activation Lock
- B. **Supervision**
- C. Find My
- D. Managed Apple Account

Answer: B

Explanation:

Supervision is required for Managed Lost Mode. The iOS Deployment Reference states, "Managed Lost Mode is an MDM feature available only on supervised devices, allowing administrators to lock and locate lost devices." Reference: iOS Deployment Reference, "Managed Lost Mode" section.

Mobile Device Management Protocol Reference, "Lost Mode Requirements" section.

NEW QUESTION # 104

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