

# Prominent Features of Peoplecert ITIL-4-CDS Exam Questions



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The committed team of the VCETorrent is always striving hard to resolve any confusion among its users. The similarity between our Peoplecert ITIL-4-CDS exam questions and the real Peoplecert ITIL-4-CDS certification exam will amaze you. The similarity between the VCETorrent ITIL-4-CDS pdf questions and the actual ITIL-4-CDS certification exam will help you succeed in obtaining the highly desired ITIL 4 Specialist: Create, Deliver and Support (ITIL-4-CDS) certification on the first go. You will notice the above features in the Peoplecert ITIL-4-CDS Web-based format too. There is no need to go through time-taking installations or agitating plugins to use this format.

## Peoplecert ITIL 4 Specialist: Create, Deliver and Support Sample Questions (Q82-Q87):

### NEW QUESTION # 82

Which is a reason why an organization should create competency profiles for each role?

- A. To plan to fill all the mandatory ITIL roles
- B. To ensure that IT specialists have pi-shaped skill profiles
- **C. To plan the professional development of team members**
- D. To ensure that technical skills are included in each profile

**Answer: C**

### NEW QUESTION # 83

To stay ahead of its competition, an organization's leadership team is focused on ensuring that product innovations reach customers quickly. A team is discussing how it can leverage value stream mapping in support of this goal. The team wants to improve the entire end-to-end value stream. Which improvement is MOST LIKELY to improve the entire value stream?

- A. Reducing the time it takes to provide environments for projects
- B. Minimizing handoffs between specialists within a development team
- C. Designing a continuous integration/continuous delivery pipeline
- D. Reducing the time spent assessing and approving changes

**Answer: C**

### NEW QUESTION # 84

Which statement about 'service integration as a service' is CORRECT?

- A. The service integrator does not deliver any services to the organization
- B. The service integrator provides services and manages other vendors
- C. The service integrator can be easily replaced by other vendors to leverage better pricing
- D. Multiple vendors provide the service integration and management function

**Answer: B**

### NEW QUESTION # 85

During the Design and Transition activity, the testing team uncovers that non-production environments have been manually patched and reconfigured ad hoc over time. As a result, integration tests succeed in tests but fail in production due to undocumented drift. Which ONE practice should be engaged to enforce environment consistency through standardized change models and configuration baselines?

- A. Change Enablement practice
- B. Service Validation and Testing practice
- C. Release Management practice
- D. Infrastructure and Platform Management practice

**Answer: A**

Explanation:

The Change Enablement practice governs how changes are proposed, approved and implemented, including the use of change models that codify environment provisioning and configuration baselines. By embedding automated, low-risk change models and requiring peer-reviewed approvals for any environment update, Change Enablement prevents unauthorized manual tweaks, ensures every change is traceable, and locks test environments into exact production-equivalent states.

### NEW QUESTION # 86

An organization wants to encourage its employees to suggest improvements to its practices.

However, employees are reluctant to suggest improvements because their suggestions have been ignored in the past. The employees do not trust their managers to be open and transparent.

Which concept should be applied to overcome this challenge?

- A. Workforce planning and management
- B. A continual improvement culture
- C. Working with a customer-oriented mindset
- D. Shift-left

**Answer: B**



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