

GCX-GCD Prüfungsfrage & GCX-GCD Testengine

Question: 4

Why is it important to monitor API utilization in Genesys Cloud?
Response:

- A. To ensure compliance with usage limits and avoid overage charges
- B. To assign agents to specific queues
- C. To create outbound dialing rules
- D. To manage workforce schedules

Answer: A

Question: 5

Which licensing level in Genesys Cloud provides access to Workforce Management and Quality Management features?
Response:

- A. Essential
- B. Advanced
- C. Premium
- D. Basic

Answer: C

Question: 6

What is the primary purpose of API utilization monitoring in Genesys Cloud?
Response:

- A. To track the number of API calls made and the resources being accessed
- B. To configure outbound email campaigns
- C. To monitor agent adherence to schedules
- D. To set up real-time performance dashboards

Answer: A

Question: 7

What configurations can be made in the ACD email routing settings in Genesys Cloud?

Visit us at: <https://p2pexam.com/gcx-gcd>

Außerdem sind jetzt einige Teile dieser ExamFragen GCX-GCD Prüfungsfragen kostenlos erhältlich: https://drive.google.com/open?id=1pVd8WIJn_KMKmOhl_5HxhcHNW707XE

Seit der Gründung der ExamFragen wird unser System immer verbessert ---- Immer reichlicher Test-Bank, gesicherter Zahlungsgarantie und besserer Kundendienst. Heute sind die Genesys GCX-GCD Prüfungsunterlagen schon von zahlreichen Kunden anerkannt worden. Nach Ihrem Kauf hört unser Kundendienst nicht aus. Wir werden Ihnen die Informationen über die Aktualisierungssituation der Genesys GCX-GCD rechtzeitig. Wir sind auch verantwortlich für Ihre Verlust. Falls Sie nicht wunschgemäß die Genesys GCX-GCD Prüfung bestehen, geben wir alle Ihre für Genesys GCX-GCD bezahlte Gebühren zurück.

Genesys GCX-GCD Prüfungsplan:

Thema	Einzelheiten
Thema 1	• Manage Roles, Supervisor Tools, and Divisions: This section of the exam measures the skills of a System Administrator and focuses on managing permissions, configuring roles, using supervisor tools, and organizing users into divisions. It covers how to control access, monitor agent activities, and properly separate work across different areas of an organization.
Thema 2	• Understand the Genesys Cloud CX Platform: This section of the exam measures the skills of a Developer and covers the core understanding of the Genesys Cloud CX platform. It introduces the platform's general structure, its major capabilities, and key concepts like organizations, regions, and data models. Students will learn about the general environment where Genesys Cloud CX operates and how different services are organized.

Thema 3	• Understand API utilization: This section of the exam measures the skills of a Developer and covers general best practices for using Genesys Cloud CX APIs. It explains how to optimize API usage, stay within platform limits, and create efficient integrations that leverage Genesys Cloud capabilities effectively.
Thema 4	• Understand Authentication and Resources: This section of the exam measures the skills of a Developer and covers how authentication works in Genesys Cloud CX. It explains resource management, OAuth processes, and permissions needed to securely interact with APIs and services. Students learn the basics of secure access control.
Thema 5	• Describe the options to download recordings: This section of the exam measures the skills of a System Administrator and discusses the different ways available to access and download call recordings in Genesys Cloud CX. It includes understanding where recordings are stored and how to retrieve them for compliance and quality purposes.
Thema 6	• Configure the features of Genesys Cloud CX Collaborate and Communicate: This section of the exam measures the skills of a System Administrator and covers the setup and management of collaboration tools and internal communication features within Genesys Cloud CX. It explains how to configure chat, messaging, and workspaces for teams to work effectively inside the platform.
Thema 7	• Understand Genesys Cloud CX Architect, Scripting, QM, and WFM: This section of the exam measures the skills of a Developer and explains the basics of Architect for building call flows, the use of scripting to guide agents, and the core functions of Quality Management (QM) and Workforce Management (WFM) to optimize operations. Students will understand how these tools are configured and integrated into Genesys Cloud CX.

>> GCX-GCD Prüfungsfrage <<

GCX-GCD Genesys Cloud CX: Developer Certification neueste Studie Torrent & GCX-GCD tatsächliche prep Prüfung

Geben Sie sich alle erdenkliche Mühe, um die richtige Prüfungsmaterialien für die Genesys GCX-GCD Zertifizierungsprüfung in dieser komplizierten und wechselhaften Informationsepoche zu finden? Wir freuen uns darüber, dass Sie ExamFragen, dieser echte und zuversichtliche Ausbildungsmaterialien zur Genesys GCX-GCD Zertifizierungsprüfung schließlich finden. Sie werden Ihnen helfen, das schätzbare Genesys GCX-GCD Prüfungszertifikat von zu erhalten.

Genesys Cloud CX: Developer Certification GCX-GCD Prüfungsfragen mit Lösungen (Q68-Q73):

68. Frage

Disabling file attachments in chat is related to _____.

- A. Chat Settings
- **B. Security and Compliance**
- C. Global Settings
- D. Telephony

Antwort: B

Begründung:

Disabling file attachments in chat is managed under Security and Compliance settings in Genesys Cloud CX, where administrators control data sharing options to meet organizational security policies.

69. Frage

You can add a new Prompt using API endpoints.

- A. True
- B. False

Antwort: A

Begründung:

In Genesys Cloud CX, you can programmatically add new prompts using the Architect API. The process involves three main steps:

1. Create the Prompt Object: Use the API to create a new prompt entity.
2. Create the Prompt Resource: Add a language-specific resource to the prompt, which can include text-to- speech (TTS) or audio content
3. Upload the Prompt's Media File: If using audio files, upload the media file to the prompt resource.

70. Frage

Genesys Cloud CX provides various SDKs for developers in multiple programming languages.

Which of the following languages are NOT available? (Choose three.)

- A. iOS
- B. Java
- C. Diamond
- D. Snake
- E. C
- F. Javascript

Antwort: C,D,E

Begründung:

Genesys Cloud CX provides SDKs for several programming languages, including JavaScript, Java,.NET (C#), Python, and Ruby.

However, SDKs are not available for:

C: While C is a foundational programming language, Genesys Cloud CX does not offer an SDK specifically for it.

Snake: This appears to be a typographical error or a fictional language; no such programming language is recognized.

Diamond: Similarly, this does not correspond to any known programming language.

71. Frage

A user who is freshly added to Genesys Cloud CX realizes that there is no phone call icon on the left pane, preventing the user from making or receiving calls.

What is the most likely reason for this?

- A. The Phone number is being used by a different user.
- B. The user's phone is unplugged.
- C. The user is not assigned the appropriate role.
- D. The user may have deleted the icon.

Antwort: C

Begründung:

In Genesys Cloud CX, access to telephony features, including the ability to make and receive calls, is controlled by roles and permissions. If the required telephony-related permissions are not assigned to the user's role, the phone call icon will not appear in the interface.

72. Frage

From the _____ page, you can monitor the number of API requests in the built-in dashboard.

- A. Performance > My Performance
- B. Performance > API Usage
- C. Performance > Dashboards
- D. Performance > Bot Performance

Antwort: C

Begründung:

The Performance > API Usage page in Genesys Cloud CX provides a built-in dashboard that allows you to monitor the number of API requests, helping you track usage trends, detect anomalies, and manage limits effectively.

73. Frage

• • • • •

ExamFragen haben ein riesiges Senior IT-Experten-Team. Sie nutzen ihre professionellen IT-Kenntnisse und reiche Erfahrung aus, um unterschiedliche Prüfungsfragen und Antworten zu bearbeiten, die Ihnen helfen, die Genesys GCX-GCD Zertifizierungsprüfung erfolgreich zu bestehen. In ExamFragen können Sie immer die geeigneten Ausbildungsmethoden herausfinden, die Ihnen helfen, die Genesys GCX-GCD Prüfung zu bestehen. Egal, welche Ausbildungsart Sie wählen, bietet ExamFragen einen einjährigen kostenlosen Update-Service. Die Informationsressourcen von ExamFragen sind sehr umfangreich und auch sehr genau. Bei der Auswahl ExamFragen können Sie ganz einfach die Genesys GCX-GCD Zertifizierungsprüfung bestehen.

GCX-GCD Testengine: <https://www.examfragen.de/GCX-GCD-pruefung-fragen.html>

- [illegible]

Außerdem sind jetzt einige Teile dieser ExamFragen GCX-GCD Prüfungsfragen kostenlos erhältlich: https://drive.google.com/open?id=1pVd8WlJn_KMKmOhl_5HxhcHNW707XE

