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1. Which SIP request type is used by Cisco Unity Connection to inform Cisco Unified Communications

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## Cisco Implementing Cisco Collaboration Applications Sample Questions (Q311-Q316):

### NEW QUESTION # 311

A collaboration engineer is configuring service discovery for Cisco Jabber clients with an on-premises Cisco IM and Presence deployment. Clients on the corporate network are working. Clients on the public internet cannot locate the corporate services. What must the engineer configure to enable service discovery for these clients?

- A. Option D
- B. Option B
- C. Option A
- D. Option C

**Answer: A**

### NEW QUESTION # 312

An engineer is configuring a Jabber client installation switch for a phone system using Cisco UCM as the registration server, with a softphone control address of 10.0.1.200, and configuration files received from 10.11.20.201 after all previous configurations are cleared. Drag and drop the snippets from the bottom of the image onto the blanks in the image to complete this configuration. Not all options are used.

**Answer:**

Explanation:

### NEW QUESTION # 313

Refer to the exhibit. An engineer must configure service discovery for Cisco Jabber for Windows.

The engineer configures SRV records on the DNS server but still sees the Cisco UCM IP address manually configured in Jabber. Which two actions must the engineer take to resolve the issue?

(Choose two.)

- A. Open a Command Prompt window and run the `ipconfig /flushdns` command.
- B. Set the Jabber account type to Automatic.
- C. Restart the XCP and XMPP services.
- D. Point the Cisco IM and Presence server to the SRV records.
- E. Save the configuration and reset Jabber.

**Answer: A,B**

Explanation:

When configuring service discovery for Cisco Jabber, SRV records in DNS allow Jabber to automatically locate the Cisco UCM and Cisco IM and Presence servers without requiring manual configuration of the server address.

Flush DNS Cache:

The system may still have cached DNS entries that point to the manually configured server address. Running `ipconfig /flushdns` clears the DNS cache and forces the client to query the DNS server for the updated SRV records.

Set Account Type to Automatic:

The "Automatic" account type must be selected in Jabber for it to use service discovery based on SRV records. If the account type is set to "Cisco Communications Manager 9 or later," as shown in the exhibit, Jabber will use the manually configured server address rather than performing DNS-based service discovery.

### NEW QUESTION # 314

Which two Cisco Unity Connection logs are used to troubleshoot issues with Message Waiting Indicators?

(Choose two.)

- A. Connection IMAP Server
- B. Connection Message Transfer Agent

- C. Connection Notifier
- **D. Connection Conversation Manager**
- E. Connection Mailbox Sync

**Answer: B,D**

#### NEW QUESTION # 315

Refer to the exhibit A collaboration engineer is troubleshooting an issue with MWIs not working for SIP-integrated Cisco Unity Connection users on Cisco UCM Calls to the Cisco Unity Connection work. but MWIs do not light This problem affects all users on the system Which action resolves the issue?

- A. Assign a Calling Search Space to the SIP Trunk on Cisco UCM
- B. Increase the Delay Between Requests timer on Cisco Unity Connection
- C. Modify the SIP Trunk Security Profile on Cisco UCM.
- **D. Configure the Message Waiting Numbers on Cisco UCM**

**Answer: D**

Explanation:

The scenario describes an issue where Message Waiting Indicators (MWIs) aren't lighting up for SIP-integrated Cisco Unity Connection users, even though calls reach voicemail. This points towards a configuration problem with MWI notifications on Cisco UCM.

- \* A. Modify the SIP Trunk Security Profile on Cisco UCM: While SIP trunk security is important, it likely wouldn't affect MWI functionality in this case.
- \* B. Increase the Delay Between Requests timer on Cisco Unity Connection: This setting might be used for other purposes but wouldn't directly address MWI notification issues on Cisco UCM.
- \* C. Assign a Calling Search Space to the SIP Trunk on Cisco UCM: Calling Search Space defines call routing, not MWI notification.

#### NEW QUESTION # 316

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