

# HOT New CBPA Test Test: ABPMP International Certified Business Process Associate (CBPA) Exam - Latest ABPMP Test CBPA Prep

Process Analyst	
Credential	<b>Certified Business Process Associate (CBPA®)</b>
Eligibility Requirements	<b>1250 hours documented Working Experience in a Business Process related area OR qualifying 4 year university degree</b>  <b>Complete Application</b> <b>Pass Examination</b> <b>Sign ABPMP Code of Ethics</b>
Steps to Obtaining Credential	<b>124 multiple choice questions answered within 3 hours</b>
Re-certification	<b>3 year cycle; 30 Continuing Professional Education Hours</b>
Standard Fees	<b>Application Fee: USD \$40/€30</b> <b>Exam Fee: USD \$400/€350</b> discount available for current ABPMP International professional members <b>Re-certification Fee USD \$75/€60</b>

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## ABPMP CBPA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Process Analysis: This section of the exam measures the skills of Process Analysts and covers methods for examining business processes to identify inefficiencies and areas for enhancement. It involves data collection, performance metrics, and root cause analysis to inform process improvement initiatives.</li> </ul>

Topic 2	<ul style="list-style-type: none"> <li>• <b>Process Organization:</b> This section of the exam measures the skills of Process Analysts and covers the structuring of an organization around its processes. It includes defining roles, responsibilities, and governance structures to support a process-centric organizational model.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>Process Transformation:</b> This section of the exam measures the skills of Business Analysts and covers strategies for significant process changes. It addresses change management, stakeholder engagement, and approaches to transitioning from current to improved process states.</li> </ul>

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### ABPMP International Certified Business Process Associate (CBPA) Exam Sample Questions (Q87-Q92):

#### NEW QUESTION # 87

What is used for evaluating process performance?

- A. An acceptable standard and quality (accuracy, completeness, consistency, and timeliness)
- B. An acceptable quantitative measure against a reference or goal
- **C. Key performance indicators (KPIs)**
- D. Key process measures (KPMs)

**Answer: C**

Explanation:

Key Performance Indicators (KPIs) are the industry-standard metrics used to evaluate whether a process is achieving its defined objectives and outputs. These indicators are tied to strategic goals and help monitor and control process health over time. "KPIs are high-level metrics that align with business strategy and allow organizations to measure how well processes perform in terms of cost, quality, speed, and value delivery."

- ABPMP CBOK, Chapter 6 - Process Performance Management

Examples include:

- \* Process cycle time
- \* First-time resolution rate
- \* Customer satisfaction index

Reference: ABPMP CBOK, Chapter 6 - Process Performance Management

#### NEW QUESTION # 88

Which types of activities are included as part of business processes?

- A. Legal and/or regulatory requirements, primary processes, and operational steps
- B. Handoffs, non-value adding, and control activities
- C. Value adding tasks, handoff tasks, and control activities
- **D. Value adding activities, handoff activities, and control activities**

**Answer: D**

Explanation:

Processes generally consist of the following types of activities:

- \* Value-adding activities: Directly contribute to process output.

\* Handoff activities: Transfer responsibility or information.

\* Control activities: Ensure the process is under guidance and meets standards.

"Process activities can be grouped as value-adding, control, and handoff to capture their function and impact on process performance."

- ABPMP CBOK, Chapter 2 - Process Modeling

Reference: ABPMP CBOK, Chapter 2 - Process Modeling

#### NEW QUESTION # 89

What is process redesign?

- **A. A sequence of activities to improve a given business process**
- B. The creation of process models in a new tool without changing content of the processes
- C. The initial introduction of business processes in an organization
- D. A continuous procedure model for process improvement

**Answer: A**

Explanation:

Process redesign refers to the planned set of activities aimed at fundamentally improving an existing process. It goes beyond tweaking- it involves re-engineering the way the process works, often to achieve significant performance breakthroughs.

"Process redesign is the act of rethinking and radically altering existing processes to achieve dramatic improvements in performance measures such as cost, quality, service, and speed."

- ABPMP CBOK, Chapter 5 - Process Design

Key aspects:

\* Eliminating non-value activities

\* Simplifying process steps

\* Leveraging new technologies

Reference: ABPMP CBOK, Chapter 5 - Process Design

#### NEW QUESTION # 90

Sophisticated repositories can be interlaced with the enterprise's applications to enforce

- A. A breaking down of organizational silos
- B. A good database management system
- C. Consolidation of all spreadsheets used in the project
- **D. Defined business rules**

**Answer: D**

Explanation:

Modern BPM repositories are integrated with enterprise systems to enforce business rules, ensuring compliance, consistency, and automated decision-making across processes.

"Repositories embedded within BPMS enforce process logic and business rules, enabling automation, consistency, and compliance across applications."

- ABPMP CBOK, Chapter 10 - BPM Technology

Reference: ABPMP CBOK, Chapter 10 - BPM Technology

#### NEW QUESTION # 91

Process analysis is the foundation for

- A. Process automation
- **B. Process design**
- C. Process organization
- D. Process modeling

**Answer: B**

Explanation:

Process analysis identifies inefficiencies, waste, and opportunities for improvement in the current ("as-is") state. These insights form the foundation for designing the "to-be" process, making analysis a prerequisite for effective process design.

"Process analysis delivers insights that become the foundation for process design, ensuring the redesigned process addresses current issues and achieves desired performance."

- ABPMP CBOK, Chapter 4 - Process Analysis

This relationship is critical in the BPM lifecycle, where:

\* Analysis precedes design

\* Analysis provides data to justify improvements

\* Design is aligned with strategic and operational goals

Reference: ABPMP CBOK, Chapter 4 - Process Analysis

## NEW QUESTION # 92

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