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By passing the ACP-120 Certification Exam, professionals can demonstrate their proficiency in Jira Cloud administration and increase their value in the job market. Jira Cloud Administrator certification can also help professionals stand out from their peers and open up new career opportunities. Overall, the ACP-120 certification is an excellent investment for professionals looking to advance their careers in Jira Cloud administration.

ATLASSIAN ACP-120: Jira Cloud Administrator Exam is an essential certification program for individuals who want to demonstrate their expertise in Jira Cloud administration. Jira Cloud Administrator certification is recognized globally and provides a standardized measure of excellence in managing and implementing Jira Cloud. Jira Cloud Administrator certification program also helps organizations to identify individuals who have the necessary knowledge and skills to manage Jira Cloud effectively.

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The ACP-120 exam covers a range of topics related to Jira Cloud administration, including user management, project configuration, issue tracking, and reporting. ACP-120 exam is designed to test the candidate's ability to configure and manage Jira Cloud instances to meet specific business requirements. ACP-120 Exam also tests the candidate's ability to identify and troubleshoot common issues that may arise in Jira Cloud instances.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q14-Q19):

NEW QUESTION # 14

Jon needs to create groups and manage membership in groups. Which administrator privilege does Jon need?

- A. Product Admin role for Jira
- B. Organization admin
- C. Project administrator

- D. Jira administrator
- E. System administrator

Answer: D

Explanation:

Creating groups and managing group membership in Jira Software Cloud are system-level tasks that require the Jira administrator privilege. This privilege allows Jon to access user management settings and perform group-related actions.

* Explanation of the Correct Answer (Option D):

* The Jira administrator privilege grants users the ability to manage global settings, including creating groups and managing their membership. This includes adding or removing users from groups, which is necessary for Jon's requirements.

* Exact Extract from Documentation:

Jira administrator permissions

Jira administrators can manage global settings, including:

* Creating and deleting groups.

* Adding or removing users from groups.

* Managing global permissions and user access. To create or manage groups:

* Go to [Settings > User management > Groups](#).

* Create a new group or edit existing group membership. Note: Only Jira administrators or organization admins with user management permissions can perform these actions. (Source: Atlassian Support Documentation, "Manage groups in Jira Cloud")

* Why This Fits: The Jira administrator privilege directly enables Jon to create groups and manage their membership, making Option D the correct choice.

* Why Other Options Are Incorrect:

* Organization admin (Option A):

* Organization admins manage the Atlassian organization, including user access to products and billing. While they can manage users and groups at the organization level, creating groups specifically in Jira requires Jira administrator privileges unless the organization admin also has this role.

* Extract from Documentation:

Organization admins manage user access, billing, and security at the Atlassian organization level. Managing Jira-specific groups requires Jira administrator privileges.

(Source: Atlassian Support Documentation, "Manage your Atlassian organization")

* Product Admin role for Jira (Option B):

* The Product Admin role for Jira grants access to manage product-specific settings, such as user access to Jira Software. However, creating and managing groups is a system-level task that requires Jira administrator privileges.

* Extract from Documentation:

Product admins manage user access to specific products (e.g., Jira Software). Group management requires Jira administrator or organization admin privileges.

(Source: Atlassian Support Documentation, "Manage product access")

* System administrator (Option C):

* The term system administrator is not a standard role in Jira Cloud. In some contexts, it may refer to Jira administrators or organization admins, but it is not a distinct privilege for group management.

* Extract from Documentation:

Jira Cloud uses roles like Jira administrator and organization admin. There is no distinct "system administrator" role for group management.

(Source: Atlassian Support Documentation, "Manage users and groups")

* Project administrator (Option E):

* Project administrators manage settings for specific projects (e.g., permissions, components) but cannot create or manage groups, as these are global settings.

* Extract from Documentation:

Project administrators manage project-specific settings but cannot access global settings like user or group management.

(Source: Atlassian Support Documentation, "Manage project permissions")

* Additional Notes:

* Jon's tasks require access to [Settings > User management > Groups](#), which is restricted to Jira administrators.

* If Jon is also an organization admin, he might have overlapping permissions, but the Jira administrator role is the most direct for group management in Jira.

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Atlassian Support Documentation: [Manage groups in Jira Cloud](#)

Atlassian Support Documentation: [Manage your Atlassian organization](#)

Atlassian Support Documentation: [Manage product access](#)

Atlassian Support Documentation: [Manage project permissions](#)

NEW QUESTION # 15

After a recent upgrade to your Jira system, one of the apps your organization depends on is not working reliably. Which two methods can you use to debug and resolve this issue? (Choose two.)

- A. Ask the System Administrator to add the app to the logger.
- B. Ask the System Administrator for catalina.out logs and inspect for stack traces.
- C. Ask the System Administrator to set package com.atlassian to Trace logging level.
- D. Ask the System Administrator to enable the SQL log.
- E. Ask the System Administrator to set the logging level to FATAL on all package names, Under Logging & Profiling.

Answer: C,E

Explanation:

Reference: <https://confluence.atlassian.com/adminjiraserver/logging-and-profiling-938847671.html>
<https://confluence.atlassian.com/crowd/logging-and-profiling-24248601.html>

NEW QUESTION # 16

Two projects share all their schemes. Which two configuration changes would impact both projects?

- A. Making the Assignee required
- B. Removing shortcuts
- C. Adding a new field to a screen
- D. Adding a new component
- E. Updating the project category
- F. Archiving a version

Answer: A,C

Explanation:

When two projects in Jira Software Cloud share all their schemes (e.g., issue type scheme, workflow scheme, screen scheme, field configuration scheme, permission scheme, notification scheme), any changes to these shared schemes will impact both projects. The two configuration changes that would affect both projects are adding a new field to a screen(Option A) andmaking the Assignee required(Option C), as these involve modifications to shared schemes.

* Explanation of the Correct Answers:

* Adding a new field to a screen (Option A):

* Screens in Jira are associated with projects through a screen scheme, which maps screens to issue operations (e.g., Create, Edit, View) for specific issue types. If two projects share the same screen scheme, adding a new field to a screen (e.g., a custom field or system field) will affect all projects using that screen scheme, as the field will appear on the screen for the corresponding operation.

* Exact Extract from Documentation:

Configure screens

Screens define which fields are displayed during issue operations (Create, Edit, View). Screens are associated with issue types via a screen scheme, and multiple projects can share the same screen scheme.

To add a field to a screen:

* Go to Settings > Issues > Screens.

* Select the screen and add the field. Impact: Adding a field to a screen affects all projects using the same screen scheme, as the field will appear for the associated issue types and operations.(Source: Atlassian Support Documentation, "Configure screens in Jira Cloud")

* Why This Fits: Since the projects share all schemes, including the screen scheme, adding a field to a screen will impact both projects by altering the issue creation, editing, or viewing experience.

* Making the Assignee required (Option C):

* Making the Assignee field required involves modifying the field configuration within a field configuration scheme. The field configuration determines whether a field is required, optional, or hidden. If two projects share the same field configuration scheme, making the Assignee field required will affect both projects, as issues in both projects will require an assignee to be set.

* Exact Extract from Documentation:

Configure field settings

Field configurations define the behavior of fields (e.g., required, optional, hidden) for specific issue types. A field configuration scheme maps field configurations to issue types, and multiple projects can share the same scheme.

To make a field required:

* Go to Settings > Issues > Field configurations.

* Select the field configuration and mark the field (e.g., Assignee) as Required. Impact:

Changes to a field configuration affect all projects using the associated field configuration scheme. (Source: Atlassian Support Documentation, "Configure field settings")

* Why This Fits: Since the projects share the field configuration scheme, making the Assignee required will enforce this rule in both projects, impacting their issue creation and editing processes.

* Why Other Options Are Incorrect:

* Adding a new component (Option B):

* Components are project-specific and configured in Project settings > Components.

Adding a component to one project does not affect another project, even if they share schemes, as components are not part of any shared scheme.

* Extract from Documentation:

Manage components

Components are unique to each project and configured in Project settings > Components. They are not shared via schemes, so changes to components in one project do not affect others.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

* Removing shortcuts (Option D):

* Shortcuts (project-specific links to external resources) are configured in Project settings > Shortcuts and are unique to each project.

Removing shortcuts in one project does not impact another project, regardless of shared schemes.

* Extract from Documentation:

Manage project shortcuts

Shortcuts are project-specific links to external resources, configured in Project settings > Shortcuts. Changes to shortcuts in one project do not affect other projects.

(Source: Atlassian Support Documentation, "Manage project settings")

* Updating the project category (Option E):

* The project category is a project-specific attribute set in Project settings > Details.

Changing the project category for one project does not affect another project, even if they share schemes, as categories are not tied to schemes.

* Extract from Documentation:

Change project details

The project category is set in Project settings > Details and is unique to each project. It does not impact schemes or other projects.

(Source: Atlassian Support Documentation, "Manage project settings")

* Archiving a version (Option F):

* Versions are project-specific and managed in Project settings > Releases. Archiving a version in one project does not affect another project, as versions are not part of shared schemes.

* Extract from Documentation:

Manage versions

Versions are project-specific and configured in Project settings > Releases. Archiving a version affects only the project it belongs to, not other projects, even if they share schemes.

(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")

* Additional Notes:

* Shared schemes ensure consistency across projects, but they also mean that changes to schemes (e.g., screens, field configurations) have a broad impact. Project admins must coordinate with Jira admins to modify schemes, as these changes require system-level permissions.

* Project-specific settings like components, shortcuts, categories, and versions allow for customization without affecting other projects.

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Atlassian Support Documentation: Configure screens in Jira Cloud

Atlassian Support Documentation: Configure field settings

Atlassian Support Documentation: Manage components in Jira Cloud

Atlassian Support Documentation: Manage project settings

Atlassian Support Documentation: Manage versions in company-managed projects

NEW QUESTION # 17

Sundar's development projects are falling behind.

He wants to write a JQL query to find issues that meet all three of these criteria:

1. He is the project lead of the project or the project is DEV.

2. fixVersion had been set to 4.3 at some point but was later removed.

3. Issues were created in the first 15 days of this month.

The Exhibit shows the JQL query he created.

✓ **(Project in ProjectsLeadByUser() or Project=DEV) AND
(FixVersion was 4.3 and FixVersion != 4.3 or FixVersion is EMPTY) AND
(Created > StartOfMonth() and Created < StartOfMonth("15"))**



Which statement about Sundar's query is true?

- A. The query is well written and will return the right set of issues.
- B. The query is valid, but it will not run without a Jira Marketplace app.**
- C. The query will not return the right set of issues because lines 2 and 3 are wrong.
- D. The query will not return the right set of issues because line 2 only is wrong.
- E. The query will not return the right set of issues because the parentheses are wrong.
- F. The query will return the right set of issues, but it is inefficient.

Answer: B

NEW QUESTION # 18

Mira is working on a story. All of a sudden, the links to all three bugs related to the story disappeared. All issues including the story and the three bugs are tracked in the DEV project, which is a classic Software project.

Which four can explain the situation (Choose four)

- A. Issue linking was disabled globally**
- B. The linked bugs were deleted**
- C. Browse Projects permission was revoked for Mira
- D. The links to the bugs were deleted**
- E. A security level was applied to the linked bugs**
- F. Link issues permission was revoked for Mira

Answer: A,B,D,E

NEW QUESTION # 19

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