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MSSC CLT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Quality Control Principles: This section of the exam measures skills of the Certified Logistics Associate and covers the fundamental concepts used to monitor and ensure that goods and processes meet required quality standards and customer expectations.
Topic 2	<ul style="list-style-type: none">Measuring Weight & Volume: This section of the exam measures skills of the Certified Logistics Technician and covers the technical computations needed to correctly size packages and calculate accurate weight and cubic volume for shipping costs and load planning.
Topic 3	<ul style="list-style-type: none">Inventory Control: This section of the exam measures skills of the Certified Logistics Technician and covers the methods used to track stock levels, perform cycle counts, and reconcile inventory discrepancies to maintain high accuracy and prevent shortages or overstock.
Topic 4	<ul style="list-style-type: none">The World of Logistics and the Global Supply Chain: This section of the exam measures skills of the Certified Logistics Associate and covers the foundational knowledge of how logistics fits into the broader global economy and the movement of goods from their origin to the final consumer.

Topic 5	<ul style="list-style-type: none"> • Order Processing: This section of the exam measures skills of the Certified Logistics Technician and covers the steps required to accurately manage and fulfill customer requests, including picking and preparing the correct items for dispatch.
Topic 6	<ul style="list-style-type: none"> • The 4.0 Technologies: This section of the exam measures skills of the Certified Logistics Associate and covers emerging technologies like automation, the Internet of Things (IoT), and data analytics that are changing how modern supply chains operate in the current industrial revolution.
Topic 7	<ul style="list-style-type: none"> • Safety Principles: This section of the exam measures skills of the Certified Logistics Associate and covers essential workplace safety guidelines and procedures needed to maintain a secure working environment and prevent common injuries.
Topic 8	<ul style="list-style-type: none"> • Teamwork and Good Workplace Conduct to Solve Problems: This section of the exam measures skills of the Certified Logistics Associate and covers the professional behaviors and collaborative techniques needed to work effectively with colleagues and resolve common operational issues as a team.
Topic 9	<ul style="list-style-type: none"> • The Logistics Environment: This section of the exam measures skills of the Certified Logistics Associate and covers the standard operational setting, including the various facilities, equipment, and regulatory factors that affect daily logistics tasks.

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Many don't find real Certified Logistics Technician (CLT) 4.0 exam questions and face loss of money and time. Itcertking made an absolute gem of study material which carries actual Certified Logistics Technician (CLT) 4.0 (CLT) Exam Questions for the students so that they don't get confused in order to prepare for Certified Logistics Technician (CLT) 4.0 (CLT) exam and pass it with a good score. The CLT practice test questions are made by examination after consulting with a lot of professionals and receiving positive feedback from them.

MSSC Certified Logistics Technician (CLT) 4.0 Sample Questions (Q110-Q115):

NEW QUESTION # 110

Damages must be accounted for

- A. before a delivery vehicle is released
- B. before final inspection
- C. after adding to inventory
- D. after the driver has left the facility

Answer: A

Explanation:

CLT receiving controls call for identifying and documenting damages at the dock, before accepting the load and releasing the carrier. This ensures that responsibility is clear, carrier paperwork reflects exceptions, and claims can be initiated with proper evidence (photos, notes, seal status). Posting damaged items to inventory first compromises accuracy and complicates claims; waiting until after driver departure removes a key witness and may violate carrier requirements for noting exceptions at delivery. The correct sequence is: verify against documents, inspect for condition/quantity, record exceptions, and only then proceed to acceptance/vehicle release. This process protects financial recovery and maintains clean inventory records.

NEW QUESTION # 111

Which of the following is an invoice given to a shipper or consignee by the carrier as a request for payment for services?

- A. Shipping Order
- B. Bill of Lading

- C. Delivery Receipt
- **D. Carrier Freight Bill**

Answer: D

Explanation:

Within CLT logistics documentation, Carrier Freight Bill is the billing document carriers present to customers (shipper or consignee) requesting payment for transport services. The Bill of Lading is a contract/document of title, Shipping Order is internal instruction to the carrier, and Delivery Receipt confirms delivery.

Reference:

NEW QUESTION # 112

When is the final time the distribution center can impact the condition and accuracy of the outbound order?

- A. prior to labeling and after bar code scanning
- B. after receiving inspection
- C. immediately after inbound order processing
- **D. prior to outbound order leaving the facility**

Answer: D

Explanation:

The final opportunity for a distribution center (DC) to influence order quality is before the outbound shipment leaves the facility. CLT "Packaging and Shipment" standards specify that packaging, inspection, and load verification occur at this final checkpoint. Once the carrier accepts the load, responsibility transfers, making pre-departure verification critical. Quality checks include confirming order accuracy, packaging integrity, labeling, and seal placement. Errors caught later can result in returns, customer dissatisfaction, and added freight costs. The CLT emphasizes creating standard exit procedures, including documentation audits and condition checks at dock doors, to ensure every shipment meets regulatory and customer requirements prior to release.

NEW QUESTION # 113

Reverse logistics is done by a separate department in the warehouse/distribution center because

- A. it is only cross-docked work
- B. it requires specialized knowledge of the products
- **C. it typically involves physical inspection of the product**
- D. it requires specialized storage

Answer: C

Explanation:

Reverse logistics refers to handling products returned from customers for reasons such as damage, warranty, recall, or recycling. CLT "Product Receiving and Returns" competencies note that this process is often managed in a separate area or department because it requires detailed inspection, sorting, and disposition of goods. Unlike outbound operations, reverse logistics deals with variable product conditions and must determine whether items can be restocked, repaired, or disposed of. It involves additional documentation and often quality-control assessments. The CLT stresses physical inspection to prevent contamination of good stock and maintain accurate inventory status. By segregating returns, facilities can efficiently process reusable materials while maintaining order integrity and compliance with company policies.

NEW QUESTION # 114

Which of the following terminology refers to protecting domestic industries by restricting the amount of goods that can be imported during a specific time period?

- A. exports
- **B. quotas**
- C. duties and tariffs
- D. imports

Answer: B

CLT touches on trade policy: quotas limit the quantity of specific goods that may enter a country during a set time period to protect domestic producers. Duties and tariffs impose taxes on imports/exports; imports are incoming goods; exports are outgoing. Quotas are the direct quantitative restriction mechanism.

Reference:

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