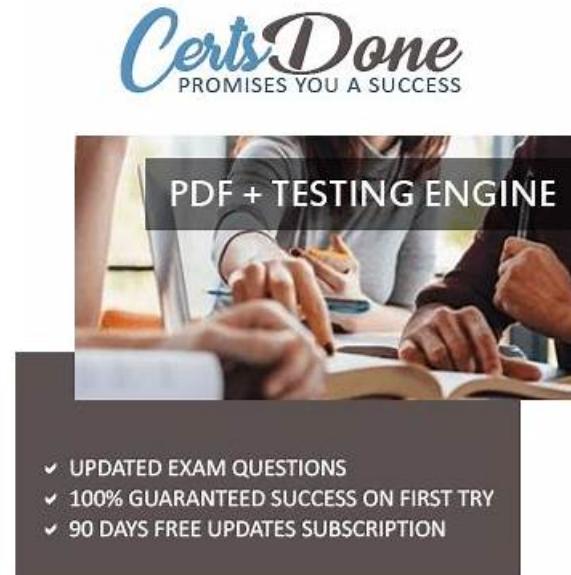


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## Zscaler Digital Transformation Engineer Sample Questions (Q31-Q36):

### NEW QUESTION # 31

When making API calls into a Zscaler environment, which component is the administrator communicating with?

- A. Enforcement Plane
- B. Logging Plane
- **C. Control Plane**
- D. Integration Plane

**Answer: C**

Explanation:

Zscaler's multi-tier cloud architecture is separated into distinct planes: the control plane, enforcement plane, and logging plane. The control plane is implemented by the Central Authority and is described in Zscaler architecture material as the "brains" of the platform, responsible for policy definition, administration, orchestration, and the admin UI. Crucially, this same layer also exposes the API interfaces that automation tools and scripts use. In architecture slides, the control plane is explicitly associated with "Admin UI" and "API," showing that all administrative programmability terminates there.

The enforcement plane (Public/Private Service Edges) is focused on inspecting and enforcing policy on user traffic, while the logging plane is dedicated to storing and streaming Nanolog data to SIEM or analytics tools.

Neither of these planes provides administrative configuration APIs. Study content for the ZDTE exam reinforces that the API infrastructure enables programmatic access to configure the Zero Trust Exchange and is part of the central management layer, not the traffic or logging tiers.

Therefore, when an administrator makes API calls, they are communicating with the Control Plane.

**NEW QUESTION # 32**

Which protocol allows users to configure a passwordless authentication method for their ZIdentity account?

- **A. FIDO2**
- B. SAML
- C. SCIM
- D. OIDC

**Answer: A**

Explanation:

Zscaler Identity (ZIdentity) supports modern, phishing-resistant passwordless authentication using the FIDO2 standard. FIDO2 combines Web Authentication (WebAuthn) and the Client to Authenticator Protocol (CTAP2) to enable users to authenticate with security keys or built-in platform authenticators (such as biometric sensors) without transmitting or storing a reusable password. The Digital Transformation Engineer documentation explains that when a user registers a FIDO2 authenticator with ZIdentity, the service stores a public key tied to that device and account. Future logins are validated using a cryptographic challenge-response, providing strong protection against credential theft and replay attacks.

By contrast, SAML (option B) and OIDC (option C) are federation protocols used for single sign-on (SSO) and identity delegation between an identity provider and service providers; they do not themselves define how passwordless authentication is performed. They can carry assertions from an IdP that might use FIDO2 behind the scenes, but SAML and OIDC are not the passwordless method. SCIM (option D) is a provisioning standard for creating, updating, and deprovisioning identities and groups, not an authentication protocol.

Therefore, the only option that directly represents the protocol enabling passwordless login to a ZIdentity account is FIDO2.

**NEW QUESTION # 33**

How many key engines does the Zscaler Firewall Module have?

- A. Two
- B. Three
- **C. Four**
- D. Five

**Answer: C**

Explanation:

In the Zscaler for Users - Engineer path, the Zscaler Cloud Firewall (Firewall Module in ZIA) is described as being built around four key engines. The training emphasizes that the firewall is not a single, monolithic filter but a set of parallel inspection engines that collectively provide advanced Layer 3/4 control, application and service awareness, DNS security, and inline threat prevention. These engines evaluate traffic simultaneously, and the most restrictive outcome is applied, aligning with Zscaler's broader "parallel

processing" model for policy enforcement.

The curriculum highlights that this multi-engine design allows Zscaler to go beyond traditional firewalls, combining user and application awareness with security controls such as IPS and DNS-based protection within the same cloud-native enforcement stack. Having four coordinated engines enables granular, identity-based firewall policies that work for users regardless of location, without the need for separate appliances.

Options suggesting two, three, or five engines do not match the way the Firewall Module is presented in the ZDTE/EDU-202 materials. Therefore, the correct answer, and the number you are expected to know for the exam, is four.

#### NEW QUESTION # 34

In a typical authentication configuration, Zscaler fulfills which of the following roles?

- A. Identity proxy
- B. SaaS gateway
- **C. Service provider**
- D. Identity provider

**Answer: C**

Explanation:

In a typical enterprise authentication setup, Zscaler functions as the Service Provider (SP) within the SAML authentication framework. This aligns with Zscaler's architectural principle that identity verification is delegated to an external authoritative Identity Provider (IdP) such as Azure AD, Okta, Ping, or ADFS. Zscaler does not authenticate user credentials directly. Instead, it relies on the IdP to validate the user and then deliver a signed SAML assertion back to Zscaler.

When a user attempts to access the Zscaler service, the authentication request is redirected to the enterprise IdP. The IdP performs credential verification and returns a SAML assertion containing the authenticated user identity and associated attributes. Zscaler, acting as the SP, consumes and validates this assertion, then maps the identity to its internal user records or SCIM-synchronized directory objects. This identity becomes the basis for all ZIA/ZPA policy evaluation, including URL filtering, CASB controls, DLP policies, firewall rules, and access-control enforcement.

Since Zscaler depends on the IdP for primary identity verification and only consumes assertions, Zscaler's role is clearly defined as the Service Provider in a standard authentication configuration.

#### NEW QUESTION # 35

Safemarch is a retail company with hundreds of stores across the United States. Their core applications reside in two different data centers with a considerable presence on AWS.

Which would be a good connectivity solution for them to access applications from store locations?

- A. Site-to-site VPNs from stores to Zscaler Edge, with App Connectors on-prem and on AWS.
- B. Branch Connector at stores for Zscaler connectivity and Direct Connect from data centers to AWS.
- C. Branch Connectors at stores with App Connectors on-prem and on AWS.
- **D. SD-WAN connectivity to stores and Zscaler Edge, with App Connectors on-prem and on AWS.**

**Answer: D**

Explanation:

For a large retail organization with hundreds of geographically distributed stores and applications split across multiple data centers plus AWS, Zscaler reference designs emphasize an SD-WAN-to-Zscaler Edge model combined with ZPA App Connectors deployed close to the applications. In this model, each store uses SD-WAN to build resilient, policy-based connectivity to the nearest Zscaler Edge locations. Those edges then provide secure, optimized access to private applications published through App Connectors installed in the on-premises data centers and within AWS VPCs.

This approach centralizes security and access control in the Zscaler cloud while avoiding the operational burden of managing hundreds of direct site-to-site VPNs. It also aligns with Zero Trust principles by steering all store traffic to Zscaler rather than extending the corporate network to every store. Direct Connect between data centers and AWS (as in option A) is optional from a ZPA perspective because App Connectors in AWS communicate outbound to Zscaler over the internet. Branch Connector (option D) is typically used when SD-WAN or suitable edge devices are not present, whereas a large retail environment commonly standardizes on SD-WAN.

#### NEW QUESTION # 36

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