

# Peoplecert MSP-Practitioner全真問題集、MSP-Practitionerテスト模擬問題集



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安全かつ最も信頼性の高いPeoplecert MSP-Practitioner問題集販売サイトとして、我々はお客様の個人情報を内緒し、支払いの安全性を保証しています。だから、我々社のPeoplecert MSP-Practitioner問題集のさまざまなバージョンを安心して購入できます。弊社は量豊かなIT試験資料を所有するから、あなたは別のPeoplecert MSP-Practitioner試験に関心を寄せるなら、Jpshikenでは需要したい資料を尋ねたり、弊社の職員に問い合わせたりしています。

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>> Peoplecert MSP-Practitioner全真問題集 <<

ユニークな-権威のあるMSP-Practitioner全真問題集試験-試験の準備方法MSP-Practitionerテスト模擬問題集

準備の時間が限られているので、多くの受験者はあなたのペースを速めることができます。MSP-Practitionerの実践教材は、知識の理解の誤りを改善します。多くのお客様は、明らかな改善を得て、負荷を軽減しています。そして、MSP-Practitioner試験準備により、成績を改善し、生活の状態を変え、キャリアの驚くべき変化を得ることができ、すべてが可能になります。それはすべて、MSP-Practitioner学習の質問から始まります。

## Peoplecert MSP-Practitioner 認定試験の出題範囲:

トピック	出題範囲
トピック 1	<ul style="list-style-type: none"> <li>Programme Management: Develop expertise in programme management best practices, mastering principles, themes and processes to help organizations manage programmes effectively.</li> </ul>
トピック 2	<ul style="list-style-type: none"> <li>Stakeholder Engagement: Learn how to effectively manage diverse stakeholders, including executives, sponsors, team members, suppliers and customers, with advanced communication and relationship-building skills.</li> </ul>
トピック 3	<ul style="list-style-type: none"> <li>Resource Management: Learn how to allocate and optimize resources (human, financial and material) effectively, even in complex and changing environments, to achieve programme objectives.</li> </ul>
トピック 4	<ul style="list-style-type: none"> <li>Governance and Control: Gain an in-depth understanding of programme governance, including setting up and maintaining governance structures, accountability mechanisms and assurance processes to deliver programme success.</li> </ul>
トピック 5	<ul style="list-style-type: none"> <li>Quality Management: Understand quality assurance and control processes to ensure that programme deliverables and outcomes meet or exceed defined quality standards.</li> </ul>
トピック 6	<ul style="list-style-type: none"> <li>Problem Solving: Develop expertise in addressing complex programme management challenges and resolving issues efficiently and effectively.</li> </ul>
トピック 7	<ul style="list-style-type: none"> <li>Tailoring: Learn how to tailor the MSP 5th edition method to suit the specific needs and context of your programme and organization.</li> </ul>
トピック 8	<ul style="list-style-type: none"> <li>Benefits Realization: Master techniques for identifying, defining, tracking and realizing the full range of benefits a programme is intended to deliver, with a focus on benefits measurement and realization.</li> </ul>

## Peoplecert MSP Practitioner, 5th edition Exam 認定 MSP-Practitioner 試験問題 (Q12-Q17):

### 質問 # 12

The programme is in the 'design the outcomes' process. The programme team is reviewing the programme brief and a revised version of the vision statement that has been prepared and validated in a workshop with key stakeholders.

What action should the programme manager and BCM take FIRST?

- A. Analyse past programme benefit profiles in order to agree a new, standard template to be used by the programme team
- **B. Hold a workshop to confirm and document the increased customer numbers with call centre managers**
- C. Capture uncertain events that would affect one or more outcomes of benefit in the risk register
- D. Schedule the activities and resources to track the observable outcomes and realization of benefits

**正解: B**

解説:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The 'Design the outcomes' process is where the high-level vision is translated into a detailed Target Operating Model (TOM) and a Benefit Framework. Once the vision is validated, the next logical step in the MSP transformational flow is to begin detailing the benefits that the new state will provide.

Option B is the correct answer because it focuses on quantifying the benefits-specifically the "increased customer numbers." Before scheduling resources (Option C) or refining risk registers (Option A), the Business Change Manager (BCM) and the Programme Manager must work with the business (the call centre managers) to define what success looks like in measurable terms. This involves

creating Benefit Profiles. By holding a workshop to confirm these numbers, the BCM ensures that the benefits are realistic, owned by the business, and directly linked to the validated vision. This step is crucial for the Justification Theme, as it provides the evidence needed to build the detailed Business Case. In MSP 5th Edition, the "benefits-led" nature of programmes means that defining the measurable improvements is a top priority once the desired future state (the vision) is understood. Only after these benefits are clearly identified and documented can the programme effectively plan the delivery of the capabilities required to achieve them.

### 質問 # 13

The programme is in the 'embed the outcomes' process at the end of Tranche 2. As part of the adopt the capabilities activity, the BCM is concerned that many of the sales staff are continuing to use the old sales system alongside the new systems and processes. This is impacting on cost reductions and increased sales.

The BCM has confirmed that the new system has all the functionality required.

As part of the 'adopt the capabilities' activity what should the BCM do to resolve this situation?

- A. Start reporting on the reduced costs and increased sales compared to the baselines
- **B. Ensure that access to the old sales system is removed and provide support in the new ways of working**
- C. Confirm that the sales staff have transitioned successfully to the new sales system as it is being used by all staff
- D. Encourage those staff members who are using the new system effectively to share their knowledge and experiences

正解: B

解説:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The 'Embed the outcomes' process is where the focus shifts from delivering technical capabilities to ensuring that those capabilities are integrated into business-as-usual (BAU). A key activity within this process is 'Adopt the capabilities', which involves supporting the business through the transition and ensuring that old ways of working are retired.

In this scenario, the staff are resisting the change by maintaining a "safety net" (the old system). According to MSP 5th Edition, to successfully embed a change, the programme must often "burn the bridges" to the old state once the new system is proven to be functional. Option D is the correct answer because it addresses both the technical and human aspects of the transition. Removing access to the old system forces the adoption of the new process, while providing support ensures that staff feel capable and confident in the new environment. Simply reporting on benefits (Option A) or encouraging knowledge sharing (Option C) will not resolve the issue if the old system remains an available option for those resistant to change. The Business Change Manager (BCM) must lead this transition, ensuring that the organization moves fully into the future state described in the Target Operating Model, thereby allowing the benefits to be fully realized.

### 質問 # 14

The programme manager has analysed the costs of using an expert external company to work on the Research and Development Project. Although using the external experts is likely to produce a higher quality solution which would lead to increased organizational adoption, the SRO has insisted that the project only uses internal staff to minimize costs.

Is the SRO's response an appropriate application of the 'deploy diverse skills' principle, and why?

- A. Yes, because it is important to build internal skills for the future during the programme
- B. No, because the sponsoring group should approve decisions on how the programme will be resourced
- C. Yes, because the programme should minimize its reliance on external suppliers to minimize costs
- **D. No, because programme delivery should use the right mix of skills to achieve the outcomes of benefit**

正解: D

解説:

Comprehensive and Detailed 200 to 250 words of Explanation From Exact Extract of project- programme-and-portfolio-management of 5th Edition MSP:

The 'Deploy diverse skills' principle in MSP 5th Edition emphasizes that programme management requires a specific set of capabilities that are different from project management or business-as-usual (BAU). This principle states that a programme must have access to the right people, with the right skills, at the right time.

This often involves a blend of internal staff who understand the organizational culture and external experts who bring specialized knowledge or "best-in-class" technical skills that may not exist within the organization.

The SRO's decision to use only internal staff purely to minimize costs, despite evidence that external experts would provide a higher quality solution and better adoption, is a violation of this principle. Option D is correct because MSP specifically guides that the

focus should be on achieving the outcomes of benefit. If the lack of specialized skills leads to a lower quality solution or poor adoption, the programme's benefits are at risk. The principle of 'deploying diverse skills' encourages looking beyond cost to ensure the capability delivered is fit for purpose. While building internal skills (Option B) is a secondary benefit of programmes, it should not come at the expense of the programme's ability to successfully deliver its primary transformational objectives. The SRO's role is to ensure the programme is set up for success, which includes securing the necessary expertise to realize the vision.

#### 質問 # 15

Which of the following is not true about programme control?

- A. Programme control justifies continuance of programme
- B. Programme control provides supporting activities to refine and improve delivery
- **C. Programme control defines reporting mechanism**
- D. Programme control minimizes impact of ambiguity

正解: C

解説:

The statement that "Programme control defines reporting mechanism" is not true. While programme control encompasses refining delivery, managing ambiguity, and justifying programme continuation, defining the reporting mechanism is typically a management or communication function rather than a control function.

The MSP Practitioner clarifies: "Programme control deals with improving delivery, reducing ambiguity & bringing certainty and justifies continuance of programme," focusing on the governance and decision-making controls rather than specific reporting structures.

Effective programme control ensures programmes remain viable and aligned with strategic objectives through structured oversight and governance processes.

#### 質問 # 16

POTI model is part of which governance theme?

- A. Business Case
- B. Vision
- **C. Blueprint**
- D. Risk and issue management

正解: C

#### 質問 # 17

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