

100% Pass Microsoft - MB-240 - Valid Exams Microsoft Dynamics 365 Field Service Functional Consultant Torrent



DOWNLOAD the newest PassLeaderVCE MB-240 PDF dumps from Cloud Storage for free: https://drive.google.com/open?id=1dr5GDgdX_VlpUj5CROMN2_zAzdsc9vSP

Microsoft MB-240 valid test cram will help you to get your MB-240 certification. It will be a breeze to get your MB-240 certification with the help of the PassLeaderVCE MB-240 pdf vce. We will help whenever you need: 24*7 dedicated email and chat support are available. Besides, we ensure you a flawless shopping experience by Paypal. You can get passed by our latest & updated MB-240 Preparation material.

Topics of MB-240: Microsoft Dynamics 365 for Field Service Exam

Candidates should apprehend the examination topics before they begin of preparation, because it'll extremely facilitate them in touch the core. Our **MB-240 exam dumps** will include the following topics:

1. *Configure field service applications (20-25%)*

Configure general settings

- Configure territories, postal codes and organizational units
- Determine and configure field service security roles
- Determine and configure skill types
- Identify and configure field service entities
- Set defaults for work orders, bookings, the schedule board, and agreements
- Configure proficiency models
- Implement resource roles and categories
- Configure characteristics and skills

Configure product and service pricing

- Set up price list validity dates
- Add products and services to incidents
- Define tax codes
- Associate products and services with price lists
- Configure minimum charge amount and duration
- Create a product or service

Configure bookable resources

- Set up bookable resource territories
- Define work hours for resources
- Set up resource pools and crews
- Manage bookable resources
- Define start and end locations for resources

Integrate other tools with Field Service

- Using Push Notifications on the mobile app
- Benefits of Connected Field Service
- Determine uses for Remote Assist
- Benefits of using Resource Scheduling Optimization

2. Manage work orders (15-20%)

- Configure work orders, work order types, and priority
- Configure work order lifecycle stages
- Configure booking status and work order status values
- Configure uses and capabilities for billing accounts, service accounts, and sub-accounts

Create and manage work orders

- Associate a work order and a price list
- Create a work order from an incident or an opportunity
- Organize work orders and resources by geography
- Identify processes to close a work order
- Add status and sub-status information to a work order

Manage incidents

- Add service tasks, products, and services
- Configure Requirement Groups
- Configure service task types

3. Schedule and dispatch work orders (20-25%)

Manage scheduling options

- Schedule work orders using Schedule Board and Schedule Assistant
- Enable scheduling board geocoding
- Understand resource utilization
- Determine when to use each scheduling option
- Manually schedule work orders

Implement the Schedule Board

- Configure schedule boards
- Define booking rules
- Create additional schedule boards
- Identify features and uses for Booking Requirements view
- Facility Scheduling

Implement the Schedule Assistant

- Filter data
- Specify a search radius
- Apply constraints to resource queries

Configure Resource Scheduling Optimization (RSO)

- Configure optimization of resources
- Define objectives and constraints
- Create optimizing profiles
- Geocoding for travel time

Configure Universal Resource Scheduling

- Components of Universal Resource Scheduling
- Configure an entity to be schedulable
- Create requirement views
- Fields passed from work order to requirements

4. Manage field service mobility (10-15%)

Install and configure the mobile app

- Configure the mobile app
- Configure display customizations
- Assign security roles
- Add Guides to HoloLens app
- Configure actions that field agents can perform
- Integrate with Dynamics 365 Guides

Manage mobile projects

- Publish a mobile project
- Mobile Device Management, security and synchronization
- identify project artifacts that can be modified or edited
- Modify configuration settings

5. Manage inventory and purchasing (10-15%)

Manage inventory

- View product inventory
- Set up inventory and warehouses
- Transfer inventory
- Adjust inventory levels
- Determine when to integrate inventory with Enterprise Resource Planning application

Manage purchasing and product returns

- Create a list of receivable products for a purchase order
- Create return merchandise authorizations (RMAs) and return to vendor (RTV)
- Create purchase orders

6. Manage assets and agreements (10-15%)

Create and manage agreements

- Add an SLA to a Work Order
- Configure automatic generation of bookings
- Configure automatic generation of invoices
- Using Entitlements
- Define Service Level Agreements (SLAs)
- Determine when to use agreements

Manage customer assets

- Determine opportunities for Internet of Things (IoT)
- Create and register customer assets
- Manage IoT devices
- Configure Connected Field Service
- Configure products to auto-create customer assets
- Associate work orders with customer assets

Microsoft MB-240 Certification Exam is designed for individuals who are interested in becoming Microsoft Dynamics 365 Field Service Functional Consultants. MB-240 exam is intended to validate the skills and knowledge of candidates related to implementing the Dynamics 365 Field Service application, configuring and managing resources, and integrating with other Microsoft applications.

Microsoft Dynamics 365 Field Service Functional Consultant certification is an essential requirement for individuals who want to work as functional consultants in the field service industry.

>> Exams MB-240 Torrent <<

100% Pass 2026 Reliable Microsoft Exams MB-240 Torrent

Do you want to get the MB-240 certification to boost your career? Do you desire to feel competent and confident going into your real Microsoft Dynamics 365 Field Service Functional Consultant certification exam? Real MB-240 Exam Questions are available right here at PassLeaderVCE, so don't waste your time going elsewhere. By practicing with our Real MB-240 Exam Questions, which are offered in MB-240 PDF, web-based practice test, and desktop practice exam software formats, you can crack your Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) certification test on first attempt and advance in the Microsoft industry.

The MB-240 exam consists of various topics necessary for professionals to succeed in the field service module. MB-240 exam assesses the candidate's knowledge of configuring and managing field service applications, resource scheduling, inventory and purchasing management, billing, and contract management. Microsoft Dynamics 365 Field Service Functional Consultant certification requires the appropriate level of knowledge and experience in Dynamics 365, and passing the MB-240 Exam validates that the professional has the required knowledge and skills to perform their job as a functional consultant in Microsoft Dynamics 365 Field Service.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q221-Q226):

NEW QUESTION # 221

LitWare has requirements for configuring the services around the region.

You need to set up the system to meet those requirements.

Which four actions should you perform in sequence? To answer, move the four appropriate actions from the list of actions to the answer area. Arrange the four actions in the correct order.

action

Install the solution for trades and trade coverages.
Create an incident after the validation by cloud flow.
Enable the trades and trades coverage in the settings.
Create the trade record.
Create incident types and update the trade field.
Create trade coverage for the account and/or the location.



Answer:

Explanation:

Action

- Install the solution for trades and trade coverages.
- Create an incident after the validation by cloud flow.
- Enable the trades and trades coverage in the settings.
- Create the trade record.
- Create incident types and update the Trade field.
- Create trade coverage for the account and/or the location.

Order

- Enable the trades and trades coverage in the settings.
- Create the trade record.
- Create incident types and update the Trade field.
- Create trade coverage for the account and/or the location.

Explanation:

Action

- Install the solution for trades and trade coverages.
- Create an incident after the validation by cloud flow.

Order

- 1 Enable the trades and trades coverage in the settings.
- 2 Create the trade record.
- 3 Create incident types and update the Trade field.
- 4 Create trade coverage for the account and/or the location.

NEW QUESTION # 222

Service technicians stock parts in their vans to fix most common problems. You need to track the parts stocked in each van. Which feature should you implement?

- A. Warehouse
- B. Custom Entities
- C. Customer Assets
- D. Product Inventory

Answer: D

NEW QUESTION # 223

Your company is expanding nationally.

You need to configure tax codes for a new territory, so the company can start to operate in the new territory. You realize that you can identify which field service record types the tax code will be applied to.

Which three Field Service record types are taxable within the new tax code? Each correct answer presents a complete solution.

- A. Products
- B. Purchase Orders
- C. Work Orders
- D. Agreements
- E. Services

Answer: A,D,E

NEW QUESTION # 224

Case Study 5 - LitWare Inc

Overview

Company overview

LitWare Inc. is a plumbing and heating company which provides installation, maintenance, and repair services in United States (U.S.) and Canada.

LitWare also offers various installation and repair services such heating, venting, and air conditioning (HVAC), plumbing, and roofing for commercial customers using their employees and subcontractors.

Company structure and resources

The company has three main types of services, each offering a different combination of service personnel.

1. Training services provide training to LitWare employees and subcontractors to perform the work in the regions serviced.

2. Unplanned maintenance services address emergency repair requests for their customers.

- Dispatchers are assigned to all territories in a region. Dispatchers assign repair and installation work to repair technicians based on their skills.

- Repair technicians are employees and subcontractors.

3. Planned maintenance services perform regular and planned checks for their customers.

- Inspectors are assigned to all regions based on skills and expertise.

- Installers are assigned to multiple territories in a geographic region.

- Repair technicians are employees and subcontractors.

- Dispatchers are assigned to all territories in a region. Dispatchers assign repair and installation work to technicians based on skills.

All the inspection, repair, and installation employees utilize the Field Service mobile app.

Dispatchers can see all work request data for their region and see all the bookable resources.

Existing environment

Job structure

Typical job assignments are as follows:

- Inspections: 1-2 resources

- Installations: minimum 2 resources, 1 expert

- Repairs: 1-3 resources

Skills and certifications

The following spreadsheet tracks the skills and certifications earned by each internal employee:

Skills	Certifications
Plumbing	Certified Plumber
Heating	Certified HVAC Technician
Ventilation	Certified Flooring Installer
Air Conditioning	Certified HVAC Technician
Electrical	Certified Electrician
Solar Panel	Certified Solar Panel Installer

Service areas

The service areas are:

Accounts	Trade	Location	Type
	Plumbing	U.S. & Canada	Coverage
	Heating	U.S. & Canada	Coverage
	Ventilation	U.S. & Canada	Coverage
-	Electrical	Canada	Coverage
-	Air Conditioning	U.S.	Coverage
In Land traders	Solar Panel	U.S.	Exclusion

For each type of job, there must be at least one certified or highly experienced resource on the job.

Their current system does not have a way to maintain the availability of a service, maintain the subcontractor's insurance details, certifications, and more options for inspectors. All work is printed out and provided as a hard copy to the resources. It is not easy to distribute the new updated materials for the service or share the new troubleshooting guides.

Requirements

Planned changes

LitWare plans to implement Dynamics 365 Field Service. The requirements gathered during analysis are:

Work orders and scheduling

- Scheduling based on resource skill, and number of required resources based on job type and duration.

- Planned Maintenance emergency calls take priority over other types of jobs.

- Schedule resources based on location, maximizing total work hours and then minimizing drive time.
- Ability to track technician time.
- Ability to configure rates and pay types.
- Ability to easily see when a resource is on Time Off on the schedule board.
- All resource time-off requests should be approved by both their manager and their line manager.

Service contracts

- Set up and create a Planned Maintenance type of contract.
- Define the coverage of the regions by the work.

Inspection management

- Ability to configure inspections.
- Ability for inspections to be linked with work orders and customer assets.

Resources

- Implement company holidays for U.S. and Canada.
- Implement various pay types based on overtime, weekends and holidays, travel and regular time.
- Implement paid time off.
- Ability for resource calendars to reflect resource time off and work hours.
- Access to jobs assigned for the day.
- Ability to capture the validity of the insurance and send a 90-day reminder notification before the expiry.
- Activate geocoding throughout the system
- Use territories for accounts, resources, and work orders.
- Enable Microsoft SharePoint Integration.

Field Service mobile app

- Ability for technician to access work orders and asset details.
- Ability to perform inspections on the mobile app.
- Ability to work through offline mode.
- Ability to enter time for the work.

Technical requirements

Resources require the ability to:

- Configure work hours templates based on their time zone.
- Access and view their skills, skill level, and certification data.
 - o Certifications set to expire over the next 90 days should show highlighted in Yellow.
 - o Certifications already expired will show in Red.
- Access documents either online or offline.
- Have their time-off requests enabled for approval by default for resource who has skill of electrical, and have the requests approved by both their manager and line manager.

Work orders

- The ability to have templates for work orders.
 - o Templates will provide guidance for technicians, and help recommend products and default services.
- Work orders created from a PM contract need to have a status = Service Contract.

Inspections:

- Ability to configure advance inspections with conditional logics based on the questions.
- Ability to use the latest inspections for analytics on a weekly basis.
- Ability to perform ad-hoc inspections with assets.
- Ability for users to export responses.

Security and access

- Technicians in the field should only see work orders scheduled for today.
- Technicians should have the option to enter manual time.
- Technicians should have the option to complete the inspections.
- Technicians should have the ability to access relevant apps to complete the job.
- Technicians should have the ability to access the guides.
- Administrators should have access to the technician usage of the guides.

You need to set up the system to manage the work hours template for all the resources.

Which two actions should you perform? Each correct answer presents a part of the solution.

NOTE: Each correct selection is worth one point.

- **A. Create a work hours template based on the region.**
- **B. Create new working hours, then select Repeat as "custom", with "Monday to Friday" and the hours set as "8:00 am to 5:00 pm".**
- **C. Select the resource, set the calendar, and apply the working hours template.**
- **D. Set the resources in the correct time zone.**
- **E. Go to the resource and select the Working hours tab.**

Answer: A,C

NEW QUESTION # 225

A customer is using Microsoft Dynamics 365 Guides with their new HoloLens devices for technicians. You need to ensure technicians can see and use Dynamics 365 Guides within Microsoft Dynamics 365 Field Service. What must you do?

- **A. Attach the guide to a work order service task record.**
- B. Create a work order and attach the guide to the work order record.
- C. Attach the guide to a work order activity record.
- D. Attach the guide to a bookable resource booking record.

Answer: A

Explanation:

<https://learn.microsoft.com/en-us/dynamics365/mixed-reality/guides/field-service#enable-your-technicians-to-use-dynamics-365-guides-for-work-orders>

NEW QUESTION # 226

.....

MB-240 New Braindumps: <https://www.passleadervce.com/Microsoft-Dynamics-365/reliable-MB-240-exam-learning-guide.html>

- MB-240 Detailed Study Plan Reliable MB-240 Test Topics Exam MB-240 Price Search for ➔ MB-240 and easily obtain a free download on ▶ www.examcollectionpass.com ◀ Exam MB-240 Format
- MB-240 Test Sample Online Exam MB-240 Passing Score Exam MB-240 Format Search for (MB-240) and download it for free immediately on 【 www.pdfvce.com 】 MB-240 Certification Exam
- Free PDF Quiz 2026 The Best MB-240: Exams Microsoft Dynamics 365 Field Service Functional Consultant Torrent Open “ www.testkingpass.com ” and search for 《 MB-240 》 to download exam materials for free Reliable MB-240 Test Topics
- Dumps MB-240 Download MB-240 Dumps Free Download MB-240 Test Sample Online Search for 【 MB-240 】 on www.pdfvce.com immediately to obtain a free download MB-240 Certification Exam
- Latest MB-240 Material MB-240 Detailed Study Plan ↗ Reliable MB-240 Test Topics Download 《 MB-240 》 for free by simply entering ➔ www.prepawaypdf.com website MB-240 Detailed Study Plan
- Complete MB-240 Exam Dumps Exam MB-240 Price Dumps MB-240 Download Go to website ▶ www.pdfvce.com ◀ open and search for ▷ MB-240 ◀ to download for free MB-240 Valid Study Questions
- MB-240 Best Study Material MB-240 Test Sample Online MB-240 Valid Study Questions * Search for ➔ MB-240 on www.testkingpass.com immediately to obtain a free download 🌐 Complete MB-240 Exam Dumps
- MB-240 Exam Materials and MB-240 Test Braindumps - MB-240 Dumps Torrent - Pdfvce Search for ➔ MB-240 on 《 www.pdfvce.com 》 immediately to obtain a free download Latest MB-240 Braindumps Free
- Free PDF Quiz 2026 The Best MB-240: Exams Microsoft Dynamics 365 Field Service Functional Consultant Torrent Easily obtain free download of MB-240 by searching on ▶ www.prepawaypdf.com ◀ MB-240 Test Sample Online
- Latest MB-240 Braindumps Free MB-240 Certification Exam 🌐 Reliable MB-240 Test Topics The page for free download of 《 MB-240 》 on 🌐 www.pdfvce.com 🌐 will open immediately MB-240 Valid Exam Discount
- Download Microsoft MB-240 Real Dumps and Start This Journey Open website (www.exam4labs.com) and search for (MB-240) for free download Exam MB-240 Passing Score
- www.stes.tyc.edu.tw, laytnmsqo718921.blogoxo.com, www.stes.tyc.edu.tw, socialioapp.com, pct.edu.pk, www.stes.tyc.edu.tw, jaysonqaeb980857.blogunteer.com, www.stes.tyc.edu.tw, isaiahhuat284432.elbloglibre.com, aliviagyju543708.livebloggs.com, Disposable vapes

P.S. Free & New MB-240 dumps are available on Google Drive shared by PassLeaderVCE: https://drive.google.com/open?id=1dr5GDgdX_VlpUj5CROMN2_zAzdsc9vSP