

CPHQ套裝 & CPHQ證照指南



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我們提供的產品是可以100%把你推上成功，那麼IT行業的巔峰離你又近了一步。如果你還沒有通過考試的信心，在這裏向你推薦一個最優秀的參考資料。在上面你可以免費下載我們提供的關於NAHQ CPHQ題庫的部分考題及答案測驗我們的可靠性。只需要短時間的學習就可以通過考試的最新的CPHQ考古題出現了。選擇最新的CPHQ考題會將對你有很大幫助，你需要考前用考試模擬題隨機做練習，重複做上幾次。

NAHQ CPHQ Exam Syllabus Topics:

Section	Weight	Objectives
Topic 1: Performance and Process Improvement	22–24%	- Identify improvement opportunities - Implement and evaluate improvement methods
Topic 2: Population Health and Care Transitions	8–10%	- Care transition improvement - Health management strategies
Topic 3: Regulatory and Accreditation	6–8%	- Compliance monitoring and improvement - Accreditation and certification requirements
Topic 4: Quality Leadership and Integration	14–16%	- Strategic planning and governance - Stakeholder engagement and teamwork
Topic 5: Health Data Analytics	18–20%	- Measurement, analysis and interpretation - Data design and management
Topic 6: Quality Review and Accountability	11–13%	- Patient experience and quality standards - Clinical practice guidelines and documentation
Topic 7: Patient Safety	12–14%	- Implementation and evaluation of safety initiatives - Safety assessment and planning

>>> CPHQ套裝 <<<

CPHQ證照指南，CPHQ更新

想通過學習NAHQ的CPHQ認證考試的相關知識來提高自己的技能，讓別人更加認可你嗎？NAHQ的考試可以讓你更好地提升你自己。如果你取得了CPHQ認證考試的資格，那麼你就可以更好地完成你的工作。雖然這個考試很難，但是你準備考試時不用那麼辛苦。使用PDFExamDumps的CPHQ考古題以後你不僅可以一次輕鬆通過考試，還可以掌握考試要求的技能。

最新的 CPHQ Certification CPHQ 免費考試真題 (Q172-Q177):

問題 #172

The syndrome of stockpiling is proven to be ineffective and inefficient. It also creates quality issues. This approach provides little value to the data collection effort and is one of the biggest mistake quality improvement teams make. Rather than provide a rich source of information, this approach unnecessarily derives up:

- A. Create data management issues
- **B. All of the above**
- C. Overwhelms the quality improvement teams with too much information
- D. The cost of data collection

答案: B

問題 #173

A department analyzed its process for distributing paychecks to employees. The analysis showed there were multiple checkpoints for approval, delays in processing of the checks, and errors that caused extra work for staff. Which of the following types of waste were identified during the analysis?

- A. variation, overproduction, and over processing
- B. Inventory, variation, and motion
- **C. defects, waiting, and over processing**
- D. waiting, Inventory, and transportation

答案: C

解題說明:

The question is about identifying types of waste in a process. In the context of Lean methodology, which is often applied in healthcare quality improvement, waste is any activity that doesn't add value to the end product or service.

In the given scenario, the process for distributing paychecks to employees was analyzed and the following issues were identified: Multiple checkpoints for approval

Delays in processing of the checks

Errors that caused extra work for staff

These issues can be mapped to the following types of waste:

Defects: Errors that cause extra work fall under this category. In this case, the errors in the paycheck distribution process that resulted in additional work for the staff are considered defects.

Waiting: Delays in processing checks represent the waste of waiting. This refers to the time wasted waiting for the next step in a process.

Overprocessing: Having multiple checkpoints for approval can be seen as overprocessing, which refers to doing more work than needed.

Therefore, the types of waste identified during the analysis are defects, waiting, and overprocessing, which corresponds to option B. This answer is verified as per healthcare quality documents and learning resources.

問題 #174

Healthcare organizations' ability to deliver high-quality, patient-centered care to their members and patients depends in part on their understanding of basic customer service principles and their ability to integrate these principles into clinical settings. Healthcare organizations should pay attention to customer service for several reasons. Which of the following is NOT one of those reasons?

- A. Better service translates into higher satisfaction for the patient and, subsequently, for the employer who pays most of the bills
- B. As in any other service industry, a satisfied (and loyal) member or patient creates value over the course of a lifetime.
- **C. Existing patients and members are a valuable source of information healthcare organizations can use to learn how to improve what they do and reduce waste by eliminating services that are unnecessary or not valued**
- D. Poor customer service raises the risk of a negative "grapevine effect"

答案: C

問題 #175

Which of the following infection prevention techniques represents a human factors engineering solution?

- A. instrument sterilization
- B. antibacterial soap
- C. motion-sensor faucets
- D. antimicrobial stewardship

答案: C

解題說明:

Motion-sensor faucets represent a human factors engineering solution in infection prevention. Human factors engineering focuses on designing systems and devices that reduce the potential for human error and improve efficiency. Motion-sensor faucets minimize the need for physical contact, reducing the potential for cross-contamination and helping to prevent the spread of infections in healthcare settings.

* Antibacterial soap (A): While important for infection prevention, it is not a human factors engineering solution but rather a hygiene product.

* Antimicrobial stewardship (C): This is a programmatic approach to using antimicrobials responsibly, not an engineering solution.

* Instrument sterilization (D): This is a standard infection control process but not specifically a human factors engineering approach.

References

* NAHQ Body of Knowledge: Human Factors Engineering in Healthcare

* NAHQ CPHQ Exam Preparation Materials: Infection Prevention Strategies

問題 #176

Which Is a source of data for analyzing staff flu vaccination trends for an accountable care organization?

- A. insurance claims data
- B. vaccine manufacturer statistics
- C. electronic health records
- D. pharmacy procurement records

答案: C

解題說明:

* An accountable care organization (ACO) is a network of health care providers that agrees to be accountable for the quality, cost, and overall care of a defined population of patients¹.

* ACOs aim to improve population health outcomes by coordinating care across different settings and providers, and by implementing quality improvement initiatives¹.

* One of the quality improvement initiatives that ACOs may adopt is to increase the influenza vaccination rate among their staff, especially those who have direct contact with patients².

* Influenza vaccination can prevent flu-related morbidity and mortality, reduce absenteeism and presenteeism, and protect vulnerable patients from infection³.

* To analyze staff flu vaccination trends for an ACO, a source of data that can be used is electronic health records (EHRs)⁴.

* EHRs are digital versions of patients' medical histories, diagnoses, treatments, medications, immunizations, and other health information that are maintained by health care providers⁵.

* EHRs can provide data on staff flu vaccination trends for an ACO by:

* Identifying the staff members who belong to the ACO and their roles, locations, and contact information⁶.

* Tracking the dates and types of flu vaccines that staff members received, as well as any adverse reactions or contraindications⁷.

* Comparing the vaccination rates of staff members across different departments, facilities, and time periods⁸.

* Evaluating the impact of flu vaccination on staff health outcomes, such as flu-like illness, hospitalization, and mortality.

* Generating reports and feedback for staff members and managers on their flu vaccination status and performance.

* Therefore, the correct answer is C. electronic health records, as this is a source of data that can be used to analyze staff flu vaccination trends for an ACO. References:

* 1: Accountable Care Organizations (ACOs): General Information | CMS

* 2: Increasing Health and Social Care Worker Flu Vaccinations: Five Components

* 3: P141 FluCare: Improving flu vaccination rates in care home staff: A cluster randomised controlled trial | Journal of Epidemiology & Community Health

* 4: Frontiers | Influenza vaccination rates among healthcare workers: a systematic review and meta-analysis | Public Health

- * 5: What is an electronic health record (EHR)? | HealthIT.gov
- * 6: The National Association for Healthcare Quality
- * 7: Flu vaccination guidance for social care workers and carers
- * 8: CDC: COVID-19, flu vaccination rates for health care workers low last season
- * : Utilization of Improvement Methodologies by Healthcare Quality Professionals During the COVID-19 Pandemic | Journal for Healthcare Quality
- * : Healthcare Quality and Safety Workforce Report: New Imperatives for Quality and Safety Mean New Imperatives for Workforce Development