

CCOA Exam Forum & CCOA Study Materials Review

CCOA EXAM UPDATED QUESTIONS AND ANSWERS

How do you convert a caller into a patient? - CORRECT ANSWER Communicate your expertise, Ask questions, Establish a personal rapport

The uveal tract consists of the iris, ciliary body, and _____? - CORRECT ANSWER Choroid

What skill(s) do(es) an optometric assistant require? - CORRECT ANSWER Communication, Interpersonal, Time Management

What is ultimately NOT a goal when booking patient appointments? - CORRECT ANSWER The needs of the OA

When scheduling an appointment, an example of a positive question is: - CORRECT ANSWER "What type of health insurance coverage do you have?"

What is a legal responsibility of an OA? - CORRECT ANSWER Keep patient information confidential

What is a typical recall for an adult over 65 years of age? - CORRECT ANSWER Once a year

What is the abbreviation for "with correction"? - CORRECT ANSWER cc

What is the term for double vision? - CORRECT ANSWER Diplopia

Which structure produces aqueous humor? - CORRECT ANSWER Ciliary Body

What is the abbreviation for "as needed"? - CORRECT ANSWER prn

Which of the following is an example of a pleasant phrase? - CORRECT ANSWER "Thank you for your feedback."

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ISACA CCOA Exam Syllabus Topics:

| Topic | Details |
|---------|---|
| Topic 1 | <ul style="list-style-type: none">Securing Assets: This section of the exam measures skills of a Cybersecurity Specialist and covers the methods and strategies used to secure organizational assets. It includes topics like endpoint security, data protection, encryption techniques, and securing network infrastructure. The goal is to ensure that sensitive information and resources are properly protected from external and internal threats. |
| Topic 2 | <ul style="list-style-type: none">Adversarial Tactics, Techniques, and Procedures: This section of the exam measures the skills of a Cybersecurity Analyst and covers the tactics, techniques, and procedures used by adversaries to compromise systems. It includes identifying methods of attack, such as phishing, malware, and social engineering, and understanding how these techniques can be detected and thwarted. |

| | |
|---------|---|
| Topic 3 | <ul style="list-style-type: none"> Technology Essentials: This section of the exam measures skills of a Cybersecurity Specialist and covers the foundational technologies and principles that form the backbone of cybersecurity. It includes topics like hardware and software configurations, network protocols, cloud infrastructure, and essential tools. The focus is on understanding the technical landscape and how these elements interconnect to ensure secure operations. |
| Topic 4 | <ul style="list-style-type: none"> Cybersecurity Principles and Risk: This section of the exam measures the skills of a Cybersecurity Specialist and covers core cybersecurity principles and risk management strategies. It includes assessing vulnerabilities, threat analysis, and understanding regulatory compliance frameworks. The section emphasizes evaluating risks and applying appropriate measures to mitigate potential threats to organizational assets. |
| Topic 5 | <ul style="list-style-type: none"> Incident Detection and Response: This section of the exam measures the skills of a Cybersecurity Analyst and focuses on detecting security incidents and responding appropriately. It includes understanding security monitoring tools, analyzing logs, and identifying indicators of compromise. The section emphasizes how to react to security breaches quickly and efficiently to minimize damage and restore operations. |

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ISACA Certified Cybersecurity Operations Analyst Sample Questions (Q109-Q114):

NEW QUESTION # 109

Which of the following is a security feature provided by the WS-Security extension in the Simple Object Access Protocol (SOAP)?

- A. Session management
- **B. Message confidentiality**
- C. Transport Layer Security (TLS)
- D. Malware protection

Answer: B

Explanation:

The WS-Security extension in Simple Object Access Protocol (SOAP) provides security features at the message level rather than the transport level. One of its primary features is message confidentiality.

* Message Confidentiality: Achieved by encrypting SOAP messages using XML Encryption. This ensures that even if a message is intercepted, its content remains unreadable.

* Additional Features: Also provides message integrity (using digital signatures) and authentication.

* Use Case: Suitable for scenarios where messages pass through multiple intermediaries, as security is preserved across hops.

Incorrect Options:

* A. Transport Layer Security (TLS): Secures the transport layer, not the SOAP message itself.

* C. Malware protection: Not related to WS-Security.

* D. Session management: SOAP itself is stateless and does not handle session management.

Exact Extract from CCOA Official Review Manual, 1st Edition:

Refer to Chapter 7, Section "Web Services Security," Subsection "WS-Security in SOAP" - WS-Security provides message-level security, including confidentiality and integrity.

NEW QUESTION # 110

Which of the following is the MOST common output of a vulnerability assessment?

- A. A list of identified vulnerabilities along with a severity level for each
- B. A list of potential attackers along with their IP addresses and geolocation data
- C. A detailed report on the overall vulnerability posture, including physical security measures
- D. A list of authorized users and their access levels for each system and application

Answer: A

Explanation:

The most common output of a vulnerability assessment is a detailed list of identified vulnerabilities, each accompanied by a severity level (e.g., low, medium, high, critical). This output helps organizations prioritize remediation efforts based on risk levels.

* Purpose: Vulnerability assessments are designed to detect security weaknesses and misconfigurations.

* Content: The report typically includes vulnerability descriptions, affected assets, severity ratings (often based on CVSS scores), and recommendations for mitigation.

* Usage: Helps security teams focus on the most critical issues first.

Incorrect Options:

* B. A detailed report on overall vulnerability posture: While summaries may be part of the report, the primary output is the list of vulnerabilities.

* C. A list of potential attackers: This is more related to threat intelligence, not vulnerability assessment.

* D. A list of authorized users: This would be part of an access control audit, not a vulnerability assessment.

Exact Extract from CCOA Official Review Manual, 1st Edition:

Refer to Chapter 5, Section "Vulnerability Management," Subsection "Vulnerability Assessment Process" - The primary output of a vulnerability assessment is a list of discovered vulnerabilities with associated severity levels.

NEW QUESTION # 111

Which of the following BEST describes JSON web tokens?

- A. They are signed using a public key and verified using a private key.
- B. They can be used to store user Information and session data.
- C. They can only be used to authenticate users in web applications.
- D. They are only used with symmetric encryption.

Answer: B

Explanation:

JSON Web Tokens (JWTs) are used to transmit data between parties securely, often for authentication and session management.

* Data Storage: JWTs can contain user information and session details within the payload section.

* Stateless Authentication: Since the token itself holds the user data, servers do not need to store sessions.

* Signed, Not Encrypted: JWTs are typically signed using private keys to ensure integrity but may or may not be encrypted.

* Common Usage: API authentication, single sign-on (SSO), and user sessions in web applications.

Other options analysis:

* B. Only for authentication: JWTs can also carry claims for authorization or session data.

* C. Signed using public key: Usually, JWTs are signed with a private key and verified using a public key.

* D. Only symmetric encryption: JWTs can use both symmetric (HMAC) and asymmetric (RSA/EC) algorithms.

CCOA Official Review Manual, 1st Edition References:

* Chapter 8: Authentication and Token Management: Explains the role of JWTs in secure data transmission.

* Chapter 9: API Security: Discusses the use of JWTs for secure API communication.

NEW QUESTION # 112

Which of the following is the MOST important reason to limit the number of users with local admin privileges on endpoints?

- A. Local admin accounts have elevated privileges that can be exploited by threat actors.
- B. Local admin accounts require more administrative work in order to manage them properly.
- C. Local admin users might make unauthorized changes.
- D. Local admin users might install unapproved software.

Answer: A

Explanation:

The primary reason to limit local admin privileges on endpoints is that local admin accounts have elevated privileges which, if compromised, can be exploited to:

- * Escalate Privileges: Attackers can move laterally or gain deeper access.
- * Install Malware: Direct access to system settings and software installation.
- * Modify Security Configurations: Disable antivirus or firewalls.
- * Persistence: Create backdoor accounts for future access.

Incorrect Options:

- * A. Installing unapproved software: A consequence, but not the most critical reason.
- * C. Increased administrative work: Not a security issue.
- * D. Making unauthorized changes: Similar to A, but less significant than privilege exploitation.

Exact Extract from CCOA Official Review Manual, 1st Edition:

Refer to Chapter 4, Section "Privilege Management," Subsection "Risks of Excessive Privileges" - Limiting admin rights reduces attack surface and potential exploitation.

NEW QUESTION # 113

Which of the following is the PRIMARY security related reason to use a tree network topology rather than a bus network topology?

- A. It enables better network performance and bandwidth utilization.
- B. **It is more resilient and stable to network failures.**
- C. It is less susceptible to data interception and eavesdropping.
- D. It enables easier network expansion and scalability.

Answer: B

Explanation:

A tree network topology provides better resilience and stability compared to a bus topology:

- * Fault Isolation: In a tree topology, a failure in one branch does not necessarily bring down the entire network.
- * Hierarchy Structure: If a single link fails, only a segment of the network is affected, not the whole system.
- * Easier Troubleshooting: The hierarchical layout allows for easier identification and isolation of faulty nodes.
- * Compared to Bus Topology: In a bus topology, a single cable failure can disrupt the entire network.

Incorrect Options:

- * A. Easier network expansion: True, but not primarily a security advantage.
- * B. Better performance: Depends on network design, not a security aspect.
- * D. Less susceptible to eavesdropping: Tree topology itself does not inherently reduce eavesdropping risks.

Exact Extract from CCOA Official Review Manual, 1st Edition:

Refer to Chapter 5, Section "Network Topologies," Subsection "Tree Topology Benefits" - The primary security advantage is increased fault tolerance and stability.

NEW QUESTION # 114

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