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Die Prüfungsfragen und Antworten von EchteFrage Cisco 100-140 bieten Ihnen alles, was Sie zur Prüfungsvorbereitung brauchen. Für Cisco 100-140 Prüfung können Sie auch Lernhilfe aus anderen Websites oder Büchern finden. Aber Hauptsache ist es, sie müssen logisch verbinden. Unsere Cisco 100-140 Zertifizierungsantworten ermöglichen es Ihnen, mühelos die Prüfung zum ersten Mal zu bestehen. Zugleich können Sie auch viele wertvolle Zeit sparen.

Cisco 100-140 Prüfungsplan:

Thema	Einzelheiten
Thema 1	<ul style="list-style-type: none"> • Common Threats and Prevention: This domain measures the knowledge of an IT Security Support Technician and covers recognizing end-user security threats including phishing, malware, and unauthorized access attempts. It emphasizes basic investigation steps, helping users run malware scans, promoting strong password practices, understanding social engineering tactics targeting help desk roles, and the importance of company policies and confidentiality guidelines to protect sensitive data.
Thema 2	<ul style="list-style-type: none"> • IT Support Job Tasks and Responsibilities: This section of the exam measures skills of an IT Support Specialist and covers foundational help desk concepts such as queue and time management, ticketing systems, service level agreements (SLA), and key performance indicators (KPIs). It includes preparing clear and comprehensive documentation summarizing customer interactions and describes the problem-solving process involving defining issues, collecting information, analyzing causes, implementing solutions, and recording results.
Thema 3	<ul style="list-style-type: none"> • Hardware Uses: This domain targets a Desktop Support Technician and focuses on following basic safety procedures related to electrical shock, ESD, and fire hazards. It involves assisting users in locating information about devices including hardware specs and network details using Windows and macOS tools. It covers identifying and understanding various ports and cables, installing and upgrading desktop components like RAM and storage, and troubleshooting common hardware issues while managing driver and firmware updates.

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100-140 Dumps Deutsch - 100-140 Quizfragen Und Antworten

Warum sind wir vorrangiger als die anderen Websites? Weil die Cisco 100-140 Schulungsunterlagen von uns die umfassendste, die genaueste sind. Außerdem sind sie von guter Qualität. So ist EchteFrage Ihnen die beste Wahl und die beste Garantie zur Cisco 100-140 Zertifizierungsprüfung.

Cisco Certified Support Technician (CCST) IT Support 100-140 Prüfungsfragen mit Lösungen (Q93-Q98):

93. Frage

What is the most effective way for a technician to utilize industry knowledge base articles when troubleshooting a complex software integration issue?

- A. Verify the relevance and recency of the articles to ensure they align with current software versions and standards
- B. Rely solely on articles older than five years to ensure the stability of the information
- C. Use only articles that specifically match the exact error codes without considering broader context
- D. Assume all top-ranked articles in search results are the most reliable without further validation

Antwort: A

Begründung:

Correct Answer. B. Verify the relevance and recency of the articles to ensure they align with current software versions and standards Ensuring that the information is current and relevant to the specific software versions and integration standards in question is crucial for effective troubleshooting.

Option A is incorrect because older articles may not reflect the latest software updates and practices.

Option C is incorrect because focusing solely on exact error codes might overlook broader systemic issues that could be impacting the software.

Option D is incorrect because search engine ranking does not necessarily correlate with the reliability or applicability of the content to specific troubleshooting scenarios.

94. Frage

You are assisting an end user with a software configuration issue via remote access. You remember seeing a similar issue discussed in a technical forum.

What is the best way to leverage this information?

- A. Quickly skim through the forum thread and apply the first solution you find
- B. Assume the same solution will work and apply it without further validation
- C. Recommend that the end user read the forum themselves and decide on the action to take
- D. Carefully read through the relevant forum thread to understand the context and solutions provided

Antwort: D

Begründung:

Correct Answer. B. Carefully read through the relevant forum thread to understand the context and solutions provided Thoroughly understanding the context in which solutions were proposed ensures that the correct fix is applied and adjusts for any nuances specific to the user's configuration.

Option A is incorrect. Skimming and applying the first found solution can miss important details and lead to inappropriate actions.

Option C is incorrect. Applying a solution without validation can result in further complications if the contexts differ.

Option D is incorrect. Expecting the end user to determine the solution shifts technical responsibility and may overwhelm the user.

95. Frage

Which netstat command should a technician use to find out which programs are using network resources on a Windows machine that is suspected of being compromised?

- A. netstat -p
- B. netstat -o
- C. netstat -b
- D. netstat -n

Antwort: C

Begründung:

Correct Answer. B. netstat -b netstat -b displays executable involved in creating each connection or listening port, which is particularly useful for identifying unknown or suspicious programs using network resources.

Option A is incorrect. This is not a valid netstat command option.

Option C is incorrect. netstat -n displays addresses and port numbers in numerical form but does not show the programs associated with the connections.

Option D is incorrect. While netstat -o shows active TCP connections with the owning process ID, it lacks the detail of the executable name that netstat -b provides.

96. Frage

Your company allows users to use their personal devices while in company meetings. However, the computers must meet the following power management requirements:

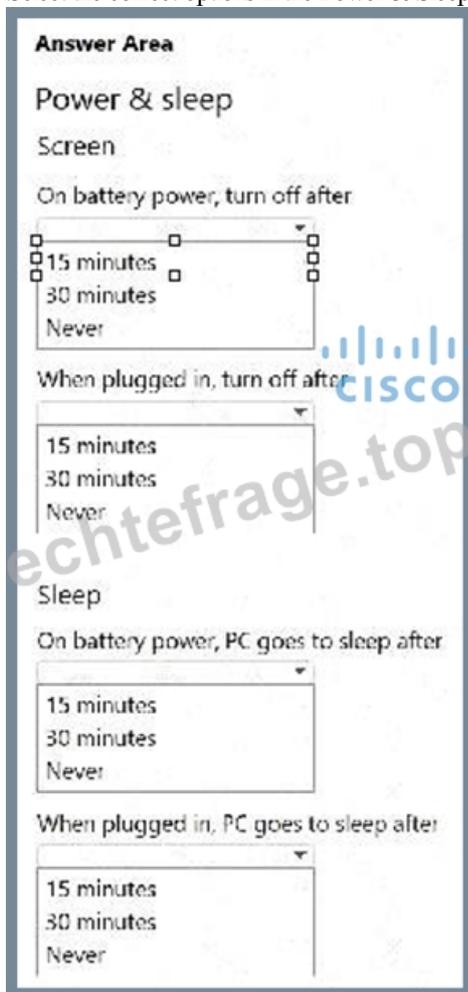
The display must always turn black if the computer has no activity for 15 minutes.

The computer must always go into low-power mode if it has no activity for 30 minutes.

The computer must never hibernate.

You need to configure power management for a user's laptop to meet the requirements.

Select the correct options in the Power & Sleep settings window show in the answer area.



Antwort:

Begründung:

Answer Area

Power & sleep

Screen

On battery power, turn off after

15 minutes
30 minutes
Never

When plugged in, turn off after

15 minutes
30 minutes
Never

Sleep

On battery power, PC goes to sleep after

15 minutes
30 minutes
Never

When plugged in, PC goes to sleep after

15 minutes
30 minutes
Never

Explanation:

Answer Area

Power & sleep

Screen

On battery power, turn off after

	▼
15 minutes	
30 minutes	
Never	

When plugged in, turn off after

	▼
15 minutes	
30 minutes	
Never	

Sleep



On battery power, PC goes to sleep after

	▼
15 minutes	
30 minutes	
Never	

When plugged in, PC goes to sleep after

	▼
15 minutes	
30 minutes	
Never	

97. Frage

A user cannot edit documents in their word processing application and sees a message stating the document is locked for editing. What should they do first?

- A. Install a different word processing application
- B. Contact IT to reset their user permissions

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