

Pass Guaranteed 2026 AI-201: Salesforce Certified Agentforce Specialist Latest Test Pattern



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Salesforce AI-201 Exam Syllabus Topics:

Section	Weight	Objectives
Reasoning Engine & AI Actions		- Workflow mastery • 1. Custom Agent actions (Flows) • 2. Standard Agent actions • 3. Custom Agent actions (Apex)
Agent Force Concepts	30%	- Einstein GPT Integration • 1. Advanced implementation strategies - Data Cloud & Grounding Techniques • 1. Real-world applications
Prompt Engineering	30%	- Agentforce AI Setup & Configuration • 1. Advanced implementation strategies - Prompt Builder & Template Creation • 1. Best practices
Einstein Trust Layer & Security		- Trust Layer & Security Features • 1. Enterprise-grade deployment - Data Masking • 1. Configuration of privacy data entities

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Salesforce Certified Agentforce Specialist Sample Questions (Q211-Q216):

NEW QUESTION # 211

Universal Containers has an active standard email prompt template that does not fully deliver on the business requirements. Which steps should an Agentforce Specialist take to use the content of the standard prompt email template in question and customize it to fully meet the business requirements?

- A. Save as New Version and edit as needed.
- **B. Clone the existing template and modify as needed.**
- C. Save as New Template and edit as needed.

Answer: B

Explanation:

Universal Containers (UC) has a standard email prompt template (likely a prebuilt template provided by Salesforce) that isn't meeting their needs, and they want to customize it while retaining its original content as a starting point. Let's assess the options based on Agentforce prompt template management practices.

NEW QUESTION # 212

What does it mean when a prompt template version is described as immutable?

- A. Every modification on a template will be saved as a new version automatically.
- B. Only the latest version of a template can be activated.
- **C. After a prompt template version is activated, no further changes can be saved to that version.**

Answer: C

Explanation:

According to the AgentForce Prompt Template Versioning Guide, when a prompt template version is marked as immutable, it means that no edits or modifications can be made to that version after it has been activated. This ensures that the logic, wording, and grounding parameters tied to that version remain locked and consistent for auditing, reproducibility, and compliance purposes. If further changes are required, the system automatically creates a new draft version of the template. The old version remains immutable and preserved for traceability.

NEW QUESTION # 213

An Agentforce is tasked to optimize a business process flow by assigning actions to agents within the Salesforce Agentforce Platform. What is the correct method for the Agentforce Specialist to assign actions to an Agent?

- A. Assign the action to a Topic first on Action Builder.
- **B. Assign the action to a Topic First in Agent Builder.**
- C. Assign the action to a Topic first on the Agent Actions detail page.

Answer: B

Explanation:

In the Salesforce Agentforce Platform, assigning actions to Agents requires mapping them through Topics in Agent Builder. Topics act as the container that links an Agent's conversational intent with the specific actions it can perform. By first assigning an action to a Topic in Agent Builder, the Agentforce Specialist ensures that the Agent knows when and how to trigger the action during the business process flow.

NEW QUESTION # 214

An agent incorrectly updates records when given ambiguous user instructions. What is the BEST mitigation strategy?

- A. Improve prompt instructions and constraints
- B. Increase the number of skills
- C. Remove update permissions
- D. Disable automation

Answer: A

Explanation:

Clear prompt instructions, guardrails, and constraints reduce unintended actions caused by ambiguity.

NEW QUESTION # 215

An Agentforce is creating a custom action for Agentforce. Which setting should the a ensure the action performs as expected?

- A. Action Instructions
- B. Action Name
- C. Action Input

Answer: A

Explanation:

When creating a custom action for Einstein Bots in Salesforce (including Agentforce), Action Instructions are critical for defining how the bot processes and executes the action. These instructions guide the bot on the logic to follow, such as API calls, data transformations, or conditional steps. Testing and iterating on the instructions ensures the bot understands how to handle dynamic inputs, external integrations, and decision-making.

Salesforce documentation emphasizes that Action Instructions directly impact the bot's ability to execute workflows accurately. For example, poorly defined instructions may lead to incorrect API payloads or failure to parse responses. The Einstein Bot Developer Guide highlights that refining instructions is essential for aligning the bot's behavior with business requirements.

NEW QUESTION # 216

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