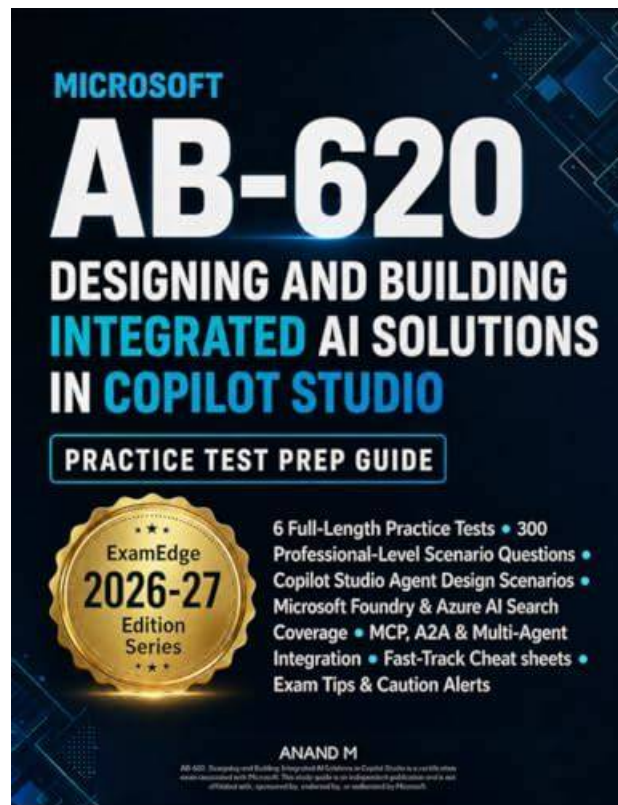


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Microsoft AB-620 Exam Syllabus Topics:

Section	Weight	Objectives
		- Monitor and manage agent solutions
Topic 1: Test and Manage Agents	20-25%	1. Monitor agent flows and performance 2. Implement governance and security controls 3. Test and validate agent behavior 4. Manage deployments and environments 5. Use Power Platform pipelines and ALM processes 6. Apply responsible AI practices

		- Build advanced agent solutions 1. Automate computer-use and orchestration scenarios 2. Create agent flows 3. Configure actions and tools 4. Implement human-in-the-loop workflows 5. Design and implement multi-agent solutions
Topic 2: Integrate and Extend Agents in Copilot Studio	40-45%	- Integrate agents with enterprise systems 1. Implement Model Context Protocol (MCP) 2. Integrate REST APIs and external services 3. Use connectors and custom connectors 4. Integrate with Microsoft Foundry and Azure services 5. Configure Azure AI Search and enterprise knowledge sources - Plan agent solutions 1. Plan responsible AI strategy 2. Plan identity strategy 3. Plan channels and deployment 4. Plan reusable agent components 5. Design agents for internal or external audiences 6. Plan integration with enterprise systems 7. Evaluate security and governance considerations
Topic 3: Plan and Configure Agent Solutions	30-35%	

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Microsoft Designing and Building Integrated AI Agent Solutions in Copilot Studio Sample Questions (Q100-Q105):

NEW QUESTION # 100

A team deploys Copilot Studio solutions by using Power Platform Pipelines.

You must configure a deployment strategy that meets the following requirements:

Ensure that the solutions deploy in dev, test, and production environments in order.

Identify missing connection references or environment variables before the deployment process begins.

Manage all pipeline stages and security from a single, unified location for all linked environments.

You need to configure the pipeline to meet the requirements.

Pipeline deployment controls

Requirement

Solutions deploy in dev, test, and production environments in order.

Identify missing connection references or environment variables before deployment.

Manage pipeline stages and security from a single, unified location for linked environments.

Manage pipeline stages and security from a single, unified location for linked environments.

Configuration

Sequential stage progression

Direct target environment selection

Environment-specific deployment packages

Deployment input validation

Managed solution deployment

Deployment configuration override

Environment-level customization

Centralized pipeline configuration

Builder-defined deployment settings

Answer:

Explanation:

The screenshot shows the 'Pipeline deployment controls' interface. On the left, under 'Requirement', there are four items. On the right, under 'Configuration', there are several options. Red boxes highlight the following configurations:

- Sequential stage progression** (for the first requirement)
- Deployment input validation** (for the second requirement)
- Centralized pipeline configuration** (for the third requirement)

NEW QUESTION # 101

A company uses an agent in Copilot Studio to answer questions based on enterprise content.

The content is indexed in Azure AI Search. Responses must be generated by a Microsoft Foundry model.

To meet the business needs, the solution must meet the following requirements:

Users must be able to trace each answer back to its source.

The agent must retrieve information from a centralized data index.

Responses must be generated by an enterprise-approved foundation model.

You need to configure generative answers for the agent.

What should you configure for each requirement? To answer, move the appropriate configurations to the correct requirements. You may use each configuration once, more than once, or not at all.

NOTE: Each correct selection is worth one point.

Configurations	Evaluations	Requirement	Configuration
Upload documents directly into the agent.	Users trace each answer back to its source.		
Configure Azure AI Search as the grounding data source.	The agent retrieves information from a centralized data index.		
Instruct the agent to cite sources in knowledge settings.	Responses are generated by an enterprise-approved foundational model.		
Deploy a model in Foundry to generate answers in Copilot Studio.			

Answer:

Explanation:

Configurations	Evaluations	Configuration
Upload documents directly into the agent.	Requirement	Instruct the agent to cite sources in knowledge settings.
Configure Azure AI Search as the grounding data source.	Users trace each answer back to its source.	Configure Azure AI Search as the grounding data source.
Instruct the agent to cite sources in knowledge settings.	The agent retrieves information from a centralized data index.	Instruct the agent to cite sources in knowledge settings.
Deploy a model in Foundry to an agent and connect to Copilot Studio.	Responses are generated by an enterprise-approved foundational model.	Deploy a model in Foundry to an agent and connect to Copilot Studio.

NEW QUESTION # 102

You are configuring an agent in Copilot Studio for an organization. The organization uses Microsoft Dataverse, Dynamics 365, and SharePoint Online.

The agent must retrieve information from enterprise systems and internal documents. The agent must meet the following requirements:

- * Must retrieve the current balance of a customer account stored in Dataverse.
- * Must retrieve the real-time shipping status of an order that updates throughout the day in Dynamics 365.
- * Must answer questions based on the content of a static PDF policy document.
- * Must provide a welcome message that does NOT depend on enterprise data.

Solutions	Enterprise data retrieval methods	Solution
Create a manual response in the topic.	Requirement	
Connect to a Power Platform connector.	Retrieve the current balance of a customer account stored in Dataverse.	
Upload a file to Agents Knowledge Base.	Retrieve the real-time shipping status of an order that updates throughout the day in Dynamics 365.	
Configure a generative answer without enterprise data.	Answer questions based on the content of a static PDF policy document	

Answer:

Explanation:

Solutions	Enterprise data retrieval methods	Solution
Create a manual response in the topic.	Requirement	Connect to a Power Platform connector.
Connect to a Power Platform connector.	Retrieve the current balance of a customer account stored in Dataverse.	Connect to a Power Platform connector.
Upload a file to Agents Knowledge Base.	Retrieve the real-time shipping status of an order that updates throughout the day in Dynamics 365.	Upload a file to Agents Knowledge Base.
Configure a generative answer without enterprise data.	Answer questions based on the content of a static PDF policy document	Create a manual response in the topic.

NEW QUESTION # 103

A company needs an agent in Copilot Studio to complete tasks by interacting with a legacy desktop application that does not use APIs. The builder needs that UI automation can run in the supported execution context and needs a way to inspect how the automation behaves during testing conversations. To meet the business needs, the solution must meet the following requirements:

- * Enable the agent to perform UI automation against the legacy application.
- * Inspect execution details for the automation during conversations.

You need to configure the agent based on the requirements.

Which two actions should you perform? Each correct answer presents part of the solution. Choose two.

NOTE: Each correct selection is worth one point.

- A. Publish the agent so the automation runs in the supported environment automatically.
- B. Add a Power Platform Desktop flow to control the desktop app.
- C. Configure a custom connector for the desktop app so the agent can automate the UI through authenticated calls.
- D. Enable the Computer use capability.
- E. Access the remote session within the testing pane to monitor the real-time execution of the agent's desktop interactions.

Answer: D,E

Explanation:

Comprehensive and Detailed Explanation From Microsoft AB-620 Study Guide: Computer use is the Copilot Studio capability for operating a website or desktop application's graphical interface when an API is unavailable. Enabling it gives the agent a UI

automation tool driven through the supported machine execution context. During testing, the builder can open the computer-use activity or remote session from the agent's activity view to observe steps, inspect logs, and understand failures in real time. Adding a desktop flow is a different deterministic automation technology and is not required by the stated computer-use design. Publishing alone does not provision the UI automation or its machine. A custom connector cannot automate screen controls when the application exposes no API. The tool should be configured with narrowly scoped instructions, a healthy supported machine, protected credentials, and human confirmation for sensitive actions. Because computer-use behavior is probabilistic and visual interfaces change, the team should test alternate screen states, pop-ups, timing, and recovery, then monitor production sessions under strict access and retention controls. Study Guide alignment: Integrate and extend agents in Copilot Studio > Add tools to agents > Configure and monitor computer use for an agent.

NEW QUESTION # 104

Hotspot Question

An organization uses separate development and production environments for agents in Copilot Studio.

You create an agent in the development environment.

The agent must be deployed to production by using an ALM process.

You must configure the solution strategy to meet the following requirements:

- Developers continue modifying the agent in development.
- The production deployment prevents direct modification.
- The agent is exported from development and imported into production in a deployment-ready state.

You need to configure solutions to support deployment and lifecycle management of the agents.

Which solution type should you use for each requirement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution type
Allow ongoing development.	☐ Default solution ☐ Managed solution ☐ Unmanaged solution ☐ Standalone agent outside a solution
Prevent modification in production.	☐ Default solution ☐ Managed solution ☐ Temporary solution ☐ Unmanaged solution
Export from development and import into production in deployment-ready state.	☐ Default solution ☐ Managed solution ☐ Unmanaged solution ☐ Standalone agent outside a solution

Answer:

Explanation:

Requirement	Solution type
Allow ongoing development.	- Default solution - Managed solution Unmanaged solution - Standalone agent outside a solution
Prevent modification in production.	- Default solution Managed solution - Temporary solution - Unmanaged solution
Export from development and import into production in deployment-ready state.	- Default solution Managed solution - Unmanaged solution - Standalone agent outside a solution



Explanation:

Box 1: Unmanaged solution.

The correct solution to meet this requirement is to use an unmanaged solution.

In a proper Application Lifecycle Management (ALM) process within the Power Platform and Copilot Studio, agents are developed inside an unmanaged solution in the Development environment. When it is time to deploy to the Production environment, the solution is exported as a managed solution. Once imported into Production, it becomes a read-only artifact. This strictly prevents direct alterations in production while perfectly allowing developers to safely continue modifying, testing, and updating the source agent within the Development environment.

Box 2: Managed solution

In Copilot Studio and Power Platform, deploying your agent as a managed solution locks down the components in the production environment. This acts as a protective measure to prevent unauthorized or direct modifications to your agent, forcing any future changes or updates to go through your proper ALM pipeline.

Box 3: Managed solution

In Power Platform and Copilot Studio Application Lifecycle Management (ALM), a managed solution is explicitly designed to deploy applications and agents to non-development environments like test or production. They are exported from development as managed files, making them deployment-ready, and they prevent direct, un-tracked editing in the production environment.

Reference:

<https://learn.microsoft.com/en-us/microsoft-copilot-studio/authoring-solutions-overview>

NEW QUESTION # 105

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