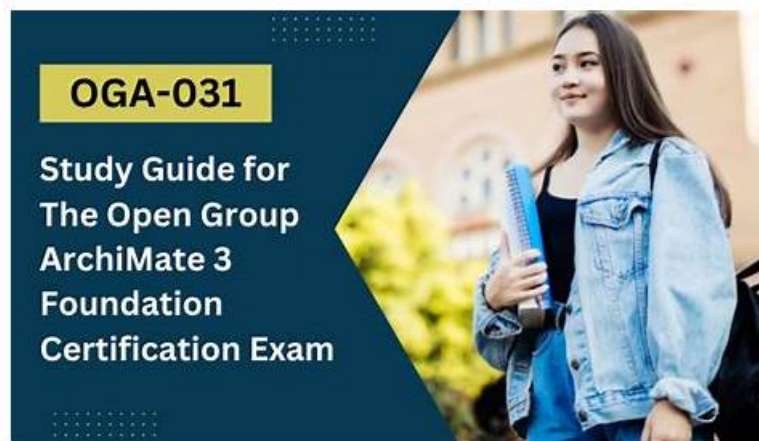


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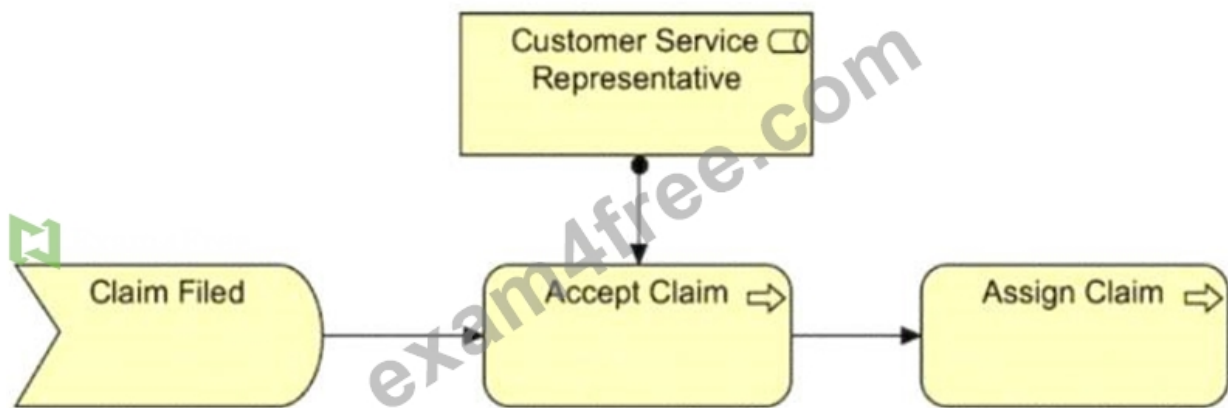
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The Open Group ArchiMate 3 Part 1 Exam Sample Questions (Q28-Q33):

NEW QUESTION # 28

Consider the diagram which shows part of the ArchiSurance Claims Administration:



(A diagram showing:

* "Claim Filed" (Business Event) # "Accept Claim" (Business Process) # "Assign Claim" (Business Process)

* A Customer Service Representative is assigned to Accept Claim.)

Which of the following describes this diagram?

- **A. Business event Claim Filed triggers a business process Accept Claim which in turn triggers an Assign Claim process.**
- B. The event Claim Filed triggers the Accept Claim process which is serviced by the Customer Service Representative role before the Assign Claim process.
- C. The information that flows from Claim Filed to Accept Claim and then to Assign Claim is reviewed by the Customer Service Representative role.
- D. The Claim Filed event assigns the Customer Service Representative to participate in the Accept Claim and Assign Claim processing.

Answer: A

Explanation:

Comprehensive and Detailed In-Depth Explanation:

This ArchiMate Business Layer diagram represents a sequence of business processes triggered by a business event.

* "Claim Filed" is a Business Event, which means it represents an external occurrence that initiates a process.

* "Accept Claim" is a Business Process, meaning it is a structured activity that follows the event.

* "Assign Claim" is another Business Process, which follows after the "Accept Claim" process.

* A Customer Service Representative role is assigned to the "Accept Claim" process, but the focus of the diagram is the event-driven flow of processes.

Analysis of Answer Choices:

#A. The Claim Filed event assigns the Customer Service Representative to participate in the Accept Claim and Assign Claim processing. ##Incorrect

* The Customer Service Representative role is involved only in the "Accept Claim" process, but the diagram does not indicate their role in "Assign Claim."

* ArchiMate 3.2 Specification, Section 6.3.2, states that Business Events trigger processes but do not assign roles.

#B. The event Claim Filed triggers the Accept Claim process which is serviced by the Customer Service Representative role before the Assign Claim process. ##Incorrect

* While Claim Filed triggers Accept Claim, the focus of the diagram is on process flow, not role assignments.

* The key relationship is between the business processes, not the role.

#C. The information that flows from Claim Filed to Accept Claim and then to Assign Claim is reviewed by the Customer Service Representative role. ##Incorrect

* The Customer Service Representative role is assigned to "Accept Claim," but there is no indication they review information across all steps.

* The diagram shows process flow, not an explicit review process.

#D. Business event Claim Filed triggers a business process Accept Claim which in turn triggers an Assign Claim process. ##Correct Answer

* "Claim Filed" (Business Event) triggers "Accept Claim" (Business Process), which then triggers "Assign Claim" (Business Process).

* ArchiMate 3.2 Specification, Section 6.3.1, states that Business Events initiate Business Processes, and processes can trigger subsequent processes.

* This matches the flow depicted in the diagram.

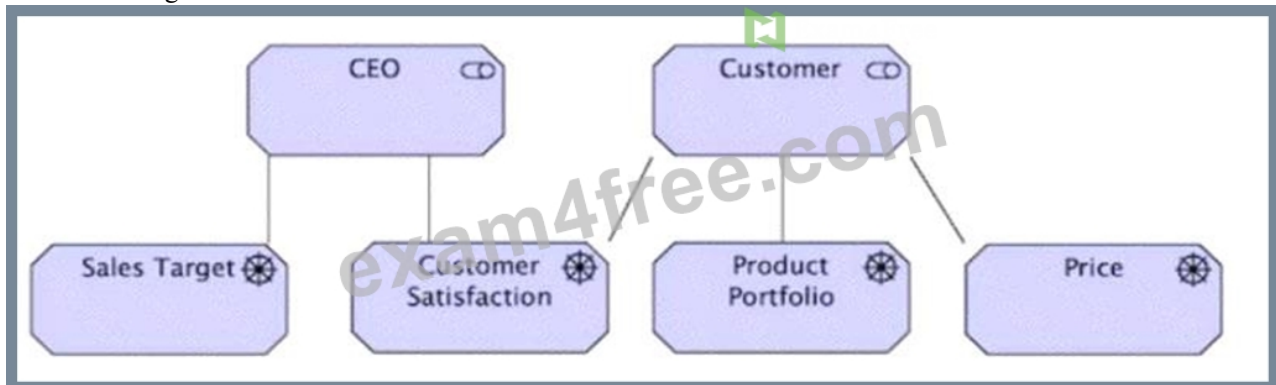
#D. Business event Claim Filed triggers a business process Accept Claim which in turn triggers an Assign Claim process.

References:

* ArchiMate 3.2 Specification: Sections 6.3.1 (Business Processes) and 6.3.2 (Business Events).

NEW QUESTION # 29

Consider the diagram:



(A diagram showing a CEO connected to Sales Target and Customer Satisfaction, while a Customer is connected to Product Portfolio and Price. Customer Satisfaction appears to be a shared concern.) Which of the following answers best interprets the diagram?

- A. The CEO has the goal to provide customer satisfaction to the Customer.
- B. The CEO has a requirement to provide customer satisfaction.
- C. Ensuring the Customer is satisfied is a constraint on the CEO achieving the sales target.
- D. Customer satisfaction is a shared concern of the CEO and Customer.

Answer: D

Explanation:

Comprehensive and Detailed In-Depth Explanation:

The diagram illustrates a Motivation viewpoint in ArchiMate, which is used to express stakeholder concerns, goals, and requirements. Customer Satisfaction is linked to both the CEO and the Customer, indicating that it is a shared concern.

* The CEO is concerned about Customer Satisfaction because it influences Sales Targets.

* The Customer is concerned about Customer Satisfaction because it is influenced by factors such as Product Portfolio and Price.

* The Customer Satisfaction element is not strictly assigned as a goal, requirement, or constraint to any single entity—it is a shared motivational element between stakeholders.

Analysis of Answer Choices:

#A. Ensuring the Customer is satisfied is a constraint on the CEO achieving the sales target. ##Incorrect.

* Constraints in ArchiMate are usually modeled explicitly using the "Constraint" element, which is missing from the diagram.

* ArchiMate 3.2 Specification, Section 6.2.4, states that constraints limit or influence goals but do not necessarily act as shared concerns.

#B. Customer satisfaction is a shared concern of the CEO and Customer. ##Correct Answer

* The diagram clearly shows that both the CEO and the Customer are connected to the Customer Satisfaction element, indicating that it is a shared concern rather than a goal, requirement, or constraint.

* ArchiMate 3.2 Specification, Section 6.2.1, states that stakeholder concerns can be modeled as motivational elements that multiple actors relate to.

#C. The CEO has the goal to provide customer satisfaction to the Customer. ##Incorrect.

* A goal is usually represented as a distinct "Goal" element in ArchiMate, which is not used here.

* Customer Satisfaction is positioned as a concern rather than a goal.

#D. The CEO has a requirement to provide customer satisfaction. ##Incorrect.

* A requirement in ArchiMate is a more specific directive that is modeled separately, typically linked to business processes or services.

* ArchiMate 3.2 Specification, Section 6.2.3, states that requirements describe what must be achieved rather than being general concerns.

#B. Customer satisfaction is a shared concern of the CEO and Customer.

References:

* ArchiMate 3.2 Specification: Sections 6.2.1 (Stakeholder Concerns), 6.2.3 (Requirements), and 6.2.4 (Constraints).

* Archi User Guide: Modeling stakeholder concerns and motivation elements.

NEW QUESTION # 30

What concept would you use to define a point of access where an application service is made available to a user?

- A. Application service
- B. Application function
- **C. Application interface**
- D. Application interaction

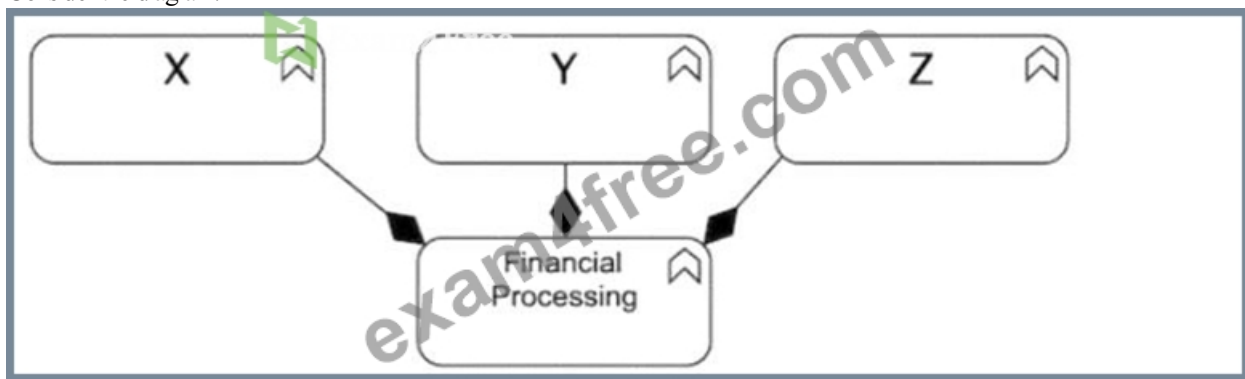
Answer: C

Explanation:

Based on the ArchiMate 3 documents or objectives, an application interface represents a point of access where an application service is made available to a user, another application component, or a node. An application interface specifies how the functionality of a component can be accessed by other elements. The notation for an application interface is a square with a small circle attached to it.

NEW QUESTION # 31

Consider the diagram:



(A diagram showing X, Y, and Z connected to Financial Processing using black diamonds.) Which of the following is the correct description of the diagram?

- A. The financial processing function aggregates the three sub-functions X, Y, and Z.
- **B. The financial processing function is composed of three sub-functions X, Y, and Z.**
- C. The financial processing function is assigned the three sub-functions X, Y, and Z.
- D. The financial processing function is influenced by the three sub-functions X, Y, and Z.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

The black diamond notation in ArchiMate represents a Composition relationship, which is used to indicate whole-part relationships between elements.

* Financial Processing is the whole (parent element).

* X, Y, and Z are sub-functions, meaning they are part of Financial Processing.

* Composition is a strong relationship, meaning the sub-functions (X, Y, and Z) do not exist independently outside Financial Processing.

Analysis of Answer Choices:

#A. The financial processing function is composed of three sub-functions X, Y, and Z. ##Correct Answer

* Composition relationships in ArchiMate indicate that one element is part of another in a strict, whole-part hierarchy.

* ArchiMate 3.2 Specification, Section 6.4.2, defines Composition as a structural relationship where the child elements belong strictly to the parent.

* Since Financial Processing contains X, Y, and Z as integral sub-functions, this is the correct choice.

#B. The financial processing function aggregates the three sub-functions X, Y, and Z. ##Incorrect

* Aggregation is a weaker relationship in ArchiMate compared to Composition.

* In Aggregation, the sub-functions can exist independently, whereas in Composition, they cannot.

* ArchiMate 3.2 Specification, Section 6.4.1, states that Aggregation does not enforce a strict whole-part relationship like Composition does.

#C. The financial processing function is influenced by the three sub-functions X, Y, and Z. ##Incorrect

* Influence relationships in ArchiMate do not represent whole-part structures.

* Influence is a motivation relationship, meaning it represents an impact or effect, not a structural dependency.

#D. The financial processing function is assigned the three sub-functions X, Y, and Z. ##Incorrect

* Assignment relationships are used to indicate that a behavior element (e.g., function, process) is performed by an active structure element (e.g., role, actor, component).

* This diagram does not depict an assignment relationship; instead, it shows a structural composition.

#A. The financial processing function is composed of three sub-functions X, Y, and Z.

References:

* ArchiMate 3.2 Specification: Sections 6.4.2 (Composition), 6.4.1 (Aggregation), and 6.5 (Influence & Assignment).

* Archi User Guide: Modeling business functions and composition relationships.

NEW QUESTION # 32

Complete the sentence. In the Business Layer metamodel, a Business Event accesses a _____

- A. Business Composite Element
- **B. Business Passive Structure Element**
- C. Business Internal Behavior Element
- D. Business Internal Active Structure Element

Answer: B

Explanation:

According to the ArchiMate 3.2 Specification¹, a business event is a behavior element that denotes an organizational state change. It may originate from and be resolved inside or outside the organization. A business event accesses a passive structure element that represents an entity relevant from a business perspective, such as a business object, a contract, or a product. A business passive structure element is denoted by a rectangular shape with square corners. The access relationship is denoted by a line with an open arrowhead.

The diagram below shows a business event named Order Received that accesses a business passive structure element named Order. The access relationship indicates that the event reads or writes the order.

NEW QUESTION # 33

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