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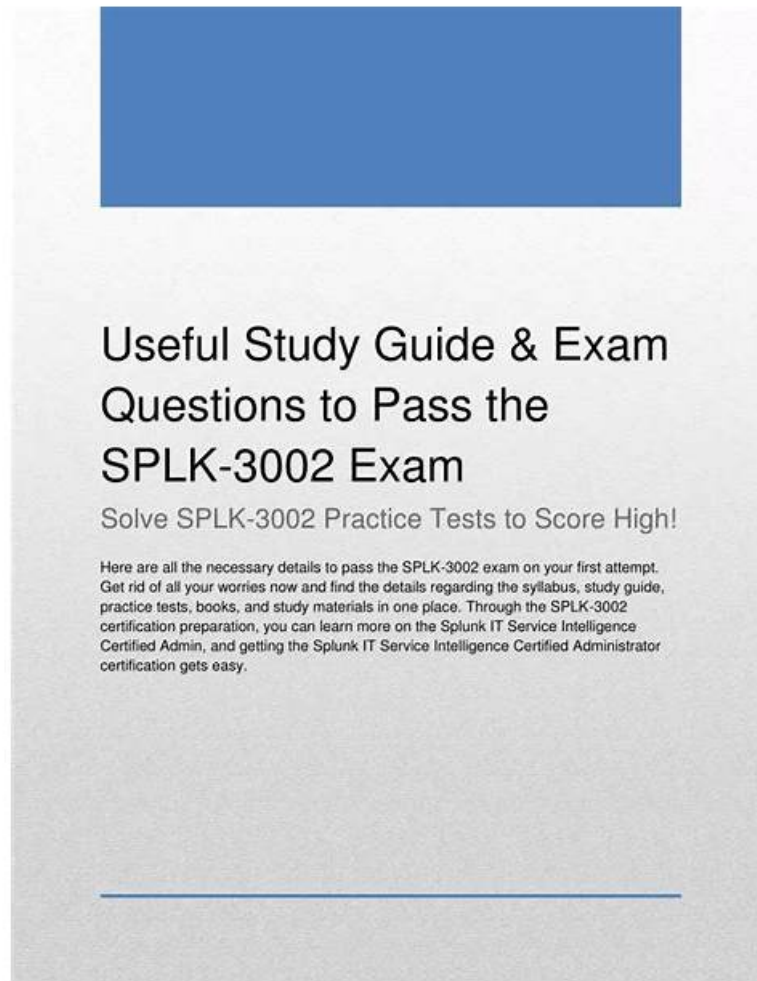
We know that SPLK-3002 exam is very important for you working in the IT industry, so we developed the SPLK-3002 test software that will bring you a great help. All exam materials you you need are provided by our team, and we have carried out the scientific arrangement and analysis only to relieve your pressure and burden in preparation for SPLK-3002 Exam.

Splunk SPLK-3002 Exam is intended for IT professionals who have experience working with ITSI and want to showcase their expertise in this area. SPLK-3002 exam covers a wide range of topics, including ITSI architecture, configuration, and administration, service intelligence, KPIs, and advanced analytics. Candidates should have a good understanding of IT service management (ITSM) concepts and practices, as well as experience with data analytics tools and techniques.

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Splunk IT Service Intelligence Certified Admin Sample Questions (Q50-Q55):

NEW QUESTION # 50
In distributed search, which components need to be installed on instances other than the search head?

- A. SA-IndexCreation and SA-ITOA on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- B. SA-ITSI-Licensechecker on indexers.
- C. SA-IndexCreation and SA-ITSI-Licensechecker on indexers.
- D. SA-IndexCreation on idexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.

Answer: C

Explanation:
SA-IndexCreation is required on all indexers. For non-clustered, distributed environments, copy SA-IndexCreation to
$SPLUNK_HOME/etc/apps/ on individual indexers.
Reference:
In distributed search, the components that need to be installed on instances other than the search head are SA-IndexCreation and
SA-ITSI-Licensechecker on indexers. SA-IndexCreation is an add-on that creates the indexes required by ITSI, such as
itsi_summary and itsi_tracked_alerts. SA-ITSI-Licensechecker is an add-on that monitors the license usage of ITSI and generates
alerts when the license limit is exceeded or about to expire. These components need to be installed on indexers because they handle
the data ingestion and storage functions for ITSI. The other components, such as ITSI app and SA-ITOA, need to be installed on
the search head(s) because they handle the search management and presentation functions for ITSI. Reference: Install IT Service
Intelligence in a distributed environment

NEW QUESTION # 51
Which of the following items describe ITSI teams? (select all that apply)

- A. Teams should have itoa admin roles added with read-only permissions for services and entities.
- B. By default, all services are owned by the built-in 'global' team and administered by the 'itoa_admin' role.
- C. Services should be assigned to the 'global' team if all users need access to it.
- D. A new team admin role should be created for each team. The new role should inherit the
  'itoa_team_admin' role.

Answer: B,C,D

Explanation:
In Splunk IT Service Intelligence (ITSI), teams are used to organize services, KPIs, and other objects within ITSI to facilitate access
control and management:
B).Services should be assigned to the 'global' team if all users need access to it:The 'global' team in ITSI is a built-in concept that
denotes universal accessibility. Assigning services to the 'global' team makes them accessible to all ITSI users, irrespective of their
specific team memberships. This is useful for services that are relevant across the entire organization.
C).By default, all services are owned by the built-in 'global' team and administered by the 'itoa_admin' role:This default setting
ensures that upon creation, services are accessible to administrators and can be further re-assigned or refined for access by specific
teams as needed.
D).A new team admin role should be created for each team. The new role should inherit the
'itoa_team_admin' role:This best practice allows for granular access control and management within teams.
Each team can have its own administrators with the appropriate level of access and permissions tailored to the needs of that team,
derived from the capabilities of the 'itoa_team_admin' role.
The concept of adding 'itoa admin roles' with read-only permissions contradicts the typical use case for administrative roles, which
usually require more than read-only access to manage services and entities effectively.

NEW QUESTION # 52
When in maintenance mode, which of the following is accurate?

- A. KPIs are shown in blue while in maintenance mode.
- B. Once the window is over, KPIs and notable events will begin to be generated again.
- C. Maintenance mode slots are scheduled on a per hour basis.

- D. Service health scores and KPI events are deleted until the window is over.

Answer: B

Explanation:
Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/EA/REBestPractice A is the correct answer because when in maintenance mode, KPIs and notable events will begin to be generated again once the window is over. Maintenance mode is a feature of ITSI that allows you to temporarily suspend alerts and health score calculations for a service or an entity during planned maintenance or downtime. During maintenance mode, KPI searches still run, but the results are buffered until the window is over. Once the window is over, the buffered results are processed and alerts and health scores are generated if necessary. References: [Overview of maintenance windows in ITSI]

NEW QUESTION # 53
After a notable event has been closed, how long will the meta data for that event remain in the KV Store by default?

- A. 3 months.
- B. 9 months.
- C. 6 months.
- D. 1 year.

Answer: C

Explanation:
Explanation
By default, notable event metadata is archived after six months to keep the KV store from growing too large.

NEW QUESTION # 54
In distributed search, which components need to be installed on instances other than the search head?

- A. SA-IndexCreation and SA-ITOA on indexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.
- B. SA-ITSI-Licensechecker on indexers.
- C. SA-IndexCreation and SA-ITSI-Licensechecker on indexers.
- D. SA-IndexCreation on idexers; SA-ITSI-Licensechecker and SA-UserAccess on the license master.

Answer: C

Explanation:
Explanation
SA-IndexCreation is required on all indexers. For non-clustered, distributed environments, copy SA-IndexCreation to $SPLUNK_HOME/etc/apps/ on individual indexers.

NEW QUESTION # 55
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