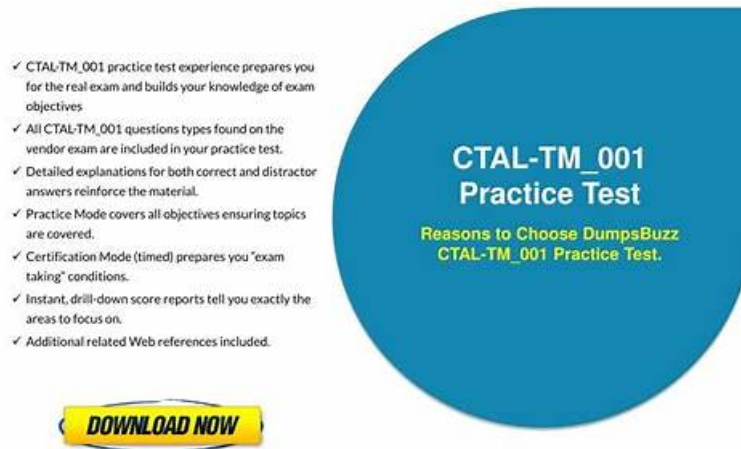


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## ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q56-Q61):

### NEW QUESTION # 56

Your test team is in the process of completing final regression testing one week before the release date. One of your staff has just uncovered a critical defect that causes data corruption.

What should you do? [2]

- A. Write a high priority defect and follow the escalation communication plan as defined in your test plan
- B. Update the risks in your test plan to cover data corruption issues and update your test cases to be sure you test for this in the future
- C. Write a high priority defect and call the business stakeholders to warn them about it
- D. Update the weekly status charts and change the project status to red

**Answer: A**

Explanation:

The best action that you should take in this situation is to write a high priority defect and follow the escalation communication plan as defined in your test plan. This is because a critical defect that causes data corruption is a serious issue that can affect the quality, functionality, and reliability of the system, and it needs to be reported and resolved as soon as possible. By writing a high priority defect, you can document the details and the impact of the defect, and alert the development team and the project manager about it. By following the escalation communication plan, you can ensure that the defect is communicated to the appropriate stakeholders, such as the business sponsors, the customers, or the senior management, in a timely and effective manner, and that the necessary actions are taken to address the defect. Defect Reporting - ISTQB not-for-profit association Reference: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Defect Reporting - ISTQB not-for-profit association

#### NEW QUESTION # 57

You are managing a project that will be using a model-based testing strategy.

Which of the following is an activity that will be needed in order to implement this strategy? [1]

- A. Conduct a quality risk analysis with all affected stakeholders.
- B. Conduct operational profiling to determine the expected usage of the system.
- **C. Select an appropriate quality standard, such as ISO 9126, to be used to guide the testing.**
- D. Create the test charters for the exploratory testing sessions.

**Answer: C**

Explanation:

A model-based testing strategy is a testing strategy that uses models to represent the desired behavior and structure of the system under test, and to derive test cases, test data, test procedures, and test oracles<sup>1</sup>. A model-based testing strategy requires an activity to select an appropriate quality standard, such as ISO 9126, to be used to guide the testing. A quality standard is a set of criteria, guidelines, or characteristics that define the quality attributes of a software product, such as functionality, reliability, usability, efficiency, maintainability, and portability<sup>2</sup>. A quality standard can help to define the quality requirements, objectives, and measures for the system under test, and to evaluate the quality of the test results and the test process<sup>3</sup>. Therefore, option C is the correct answer. Option A is incorrect because conducting a quality risk analysis with all affected stakeholders is not an activity specific to a model-based testing strategy, but rather a general testing activity that can be applied to any testing strategy. A quality risk analysis is a process of identifying and assessing the quality risks that may affect the system under test, and prioritizing them based on their impact and likelihood<sup>4</sup>. Option B is incorrect because conducting operational profiling to determine the expected usage of the system is not an activity specific to a model-based testing strategy, but rather an activity related to a usage-based testing strategy. An operational profile is a statistical representation of the relative frequencies of the inputs, operations, and operating conditions of a system in its operational environment. Option D is incorrect because creating the test charters for the exploratory testing sessions is not an activity specific to a model-based testing strategy, but rather an activity related to an exploratory testing strategy. A test charter is a document that defines the scope, objective, and approach of an exploratory testing session. Reference: 1: ISTQB Glossary, Model-Based Testing 2: ISTQB Glossary, Quality Standard 3: ISTQB Advanced Level Test Manager Syllabus, Section 1.3.1 4: ISTQB Glossary, Quality Risk Analysis : ISTQB Glossary, Operational Profile : ISTQB Glossary, Test Charter : Model-Based Tester - ISTQB not-for-profit association : ISTQB Model-Based Testing Certification - ISTQB Exams Worldwide - ISTQB ... : ISTQB - ABOUT MODEL-BASED TESTER EXT. : ISTQB Certified Tester - Model-Based Tester (CT-MBT)

#### NEW QUESTION # 58

Which of the following is likely to occur if reviewers do not have an adequate level of technical knowledge?

[1]

- **A. The review is likely to be less efficient.**
- B. There will be no impact as long as they have sufficient business knowledge.
- C. There will be no impact as long as they have sufficient process knowledge.
- D. The review will be shorter because any technical aspect can be skipped.

**Answer: A**

Explanation:

If reviewers do not have an adequate level of technical knowledge, they may not be able to identify and describe anomalies in the product or project under review<sup>1</sup>. They may also not be able to provide constructive feedback or suggestions for improvement<sup>2</sup>.

This can result in a less efficient review, as the review objectives may not be met, the review process may take longer, or the review outcome may be of lower quality<sup>3</sup>.

Therefore, option C is the correct answer. Option A is incorrect because having sufficient business knowledge is not enough to perform a technical review, as business knowledge does not cover the technical aspects of the product or project<sup>4</sup>. Option B is incorrect because having sufficient process knowledge is not enough to perform a technical review, as process knowledge does not cover the technical aspects of the product or project<sup>4</sup>. Option D is incorrect because skipping any technical aspect can compromise the quality and completeness of the review, and may lead to defects or risks in the product or project<sup>5</sup>. References: 1:

ISTQB Glossary, Reviewer 2: ISTQB Advanced Level Test Manager Syllabus, Section 2.2.2 3: ISTQB Advanced Level Test Manager Syllabus, Section 2.2.3 4: ISTQB Advanced Level Test Manager Syllabus, Section 2.3.1 5: ISTQB Advanced Level Test Manager Syllabus, Section 2.3.2

### NEW QUESTION # 59

Refer to SCENARIO 1

Week 4 of test execution has been completed and the following test report has been produced

□ Review this report against the organisational Test Strategy, what is the status of the Test Strategy objectives? SELECT ONE OPTION

- A. Test strategy objective 2 and 3 have been met. Test strategy objective 1 has NOT been met.
- B. Test strategy objective 1 and 2 have been met. Test strategy objective 3 has NOT been met.
- C. Test strategy objective 1, 2 and 3 have been met
- **D. Test strategy objective 1 and 3 have been met. Test strategy objective 2 has NOT been met.**

**Answer: D**

### NEW QUESTION # 60

Your Project Manager has challenged you to come up with a process improvement strategy using the IDEAL model.

Which step within the process defines the success criteria? [2]

- A. Initiation
- B. Entrance
- **C. Diagnosing**
- D. Analysis

**Answer: C**

Explanation:

In the IDEAL model, the Diagnosing step is where the success criteria are defined. This step involves understanding the current state and identifying gaps between the current and desired states. It sets the stage for creating action plans to address these gaps and defines the metrics for success.

### NEW QUESTION # 61

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