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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Designing and developing an organizational incident management process based on ISO• IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO• IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.
Topic 2	<ul style="list-style-type: none">• Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.

Topic 3	<ul style="list-style-type: none"> Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.
Topic 4	<ul style="list-style-type: none"> Information security incident management process based on ISO IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.
Topic 5	<ul style="list-style-type: none"> Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q73-Q78):

NEW QUESTION # 73

Scenario 5: Located in Istanbul, Turkey, Alura Hospital is a leading medical institution specializing in advanced eye surgery and vision care. Renowned for its modern facilities, cutting-edge technology, and highly skilled staff, Alura Hospital is committed to delivering exceptional patient care. Additionally, Alura Hospital has implemented the ISO/IEC 27035 standards to enhance its information security incident management practices.

At Alura Hospital, the information security incident management plan is a critical component of safeguarding patient data and maintaining the integrity of its medical services. This comprehensive plan includes instructions for handling vulnerabilities discovered during incident management. According to this plan, when new vulnerabilities are discovered, Mehmet is appointed as the incident handler and is authorized to patch the vulnerabilities without assessing their potential impact on the current incident, prioritizing patient data security above all else.

Recognizing the importance of a structured approach to incident management, Alura Hospital has established four teams dedicated to various aspects of incident response. The planning team focuses on implementing security processes and communicating with external organizations. The monitoring team is responsible for security patches, upgrades, and security policy implementation. The analysis team adjusts risk priorities and manages vulnerability reports, while the test and evaluation team organizes and performs incident response tests to ensure preparedness.

During an incident management training session, staff members at Alura Hospital were provided with clear roles and responsibilities. However, a technician expressed uncertainty about their role during a data integrity incident, as the manager assigned them a role unrelated to their expertise. This decision was made to ensure that all staff members possess versatile skills and are prepared to handle various scenarios effectively.

Additionally, Alura Hospital realized it needed to communicate better with stakeholders during security incidents. The hospital discovered it was not adequately informing stakeholders and that relevant information must be provided using formats, language, and media that meet their needs. This would enable them to participate fully in the incident response process and stay informed about potential risks and mitigation strategies.

Also, the hospital has experienced frequent network performance issues affecting critical hospital systems and increased sophisticated cyberattacks designed to bypass traditional security measures. So, it has deployed an external firewall. This action is

intended to strengthen the hospital's network security by helping detect threats that have already breached the perimeter defenses. The firewall's implementation is a part of the hospital's broader strategy to maintain a robust and secure IT infrastructure, which is crucial for protecting sensitive patient data and ensuring the reliability of critical hospital systems. Alura Hospital remains committed to integrating state-of-the-art technology solutions to uphold the highest patient care and data security standards. Based on scenario 5, the hospital decided to deploy an external firewall to detect threats that have already breached the perimeter defenses in response to frequent network performance issues affecting critical hospital systems. Is this recommended?

- A. No, they should have deployed an intrusion detection system to identify and alert the incident response team of the breach
- **B. Deploying an external firewall to detect threats that have already breached the perimeter defenses**
- C. No, they should have implemented a cloud-based antivirus solution instead of deploying an external firewall

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-2:2016 (Information Security Incident Management - Part 2: Guidelines to Plan and Prepare for Incident Response) provides specific guidance on implementing protective technologies that enhance detection, prevention, and response to information security incidents. Among the recommendations, deploying firewalls, intrusion detection systems (IDS), intrusion prevention systems (IPS), and other layered security mechanisms are considered essential practices in ensuring network and system resilience.

In this case, Alura Hospital experienced repeated network performance issues and targeted cyberattacks. Their decision to deploy an external firewall is appropriate and aligns with best practices outlined in ISO/IEC 27035-2, especially for a healthcare institution handling sensitive patient data. External firewalls act as a network barrier that not only prevents unauthorized access but also helps monitor and detect anomalies or threats that may have already breached traditional perimeter defenses. This is particularly important in environments where traditional safeguards are being bypassed by sophisticated attackers.

While intrusion detection systems (option C) are also important, the scenario mentions that the firewall is being used as part of a broader layered defense system and is meant to detect already-breached threats. Cloud-based antivirus solutions (option B) are not a substitute for firewalls in terms of network protection and would not adequately address the complex, targeted threats that Alura is facing.

Reference Extracts from ISO/IEC 27035-2:2016:

Clause 7.3.2: "Organizations should implement network and system security controls such as firewalls, IDS /IPS, and anti-malware tools to monitor and restrict unauthorized access." Annex B (Example Preparatory Activities): "Firewalls are vital components in detecting and preventing unauthorized traffic, especially when placed at external network perimeters." Thus, deploying an external firewall in this context is a recommended and justified security measure. The correct answer is: A.

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NEW QUESTION # 74

What role does the incident coordinator play during the response phase?

- A. Assessing if the event is a potential or confirmed security incident
- B. Initiating the response actions immediately
- **C. Coordinating the activities of IRTs and monitoring response time**

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The incident coordinator plays a vital managerial and operational role in guiding and synchronizing the efforts of Incident Response Teams (IRTs). ISO/IEC 27035-2:2016, Clause 7.2.2 describes the role as one that involves coordination of resources, communication, and oversight to ensure that all phases of the response are executed according to procedure and within acceptable timelines.

Responsibilities include:

Assigning roles and responsibilities

Overseeing containment, eradication, and recovery efforts

Communicating with stakeholders

Tracking incident metrics and resolution progress

Initiating the response (Option B) is typically a decision taken collectively or by senior management or the IMT after classification.

Assessing the nature of an event (Option C) falls under the detection and classification phase, not the coordinator's primary role during response.

Reference:

ISO/IEC 27035-2:2016, Clause 7.2.2: "The incident coordinator is responsible for leading and coordinating the incident response process, ensuring timely and efficient execution." Correct answer: A

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NEW QUESTION # 75

Scenario 6: EastCyber has established itself as a premier cyber security company that offers threat detection, vulnerability assessment, and penetration testing tailored to protect organizations from emerging cyber threats. The company effectively utilizes ISO/IEC 27035*1 and 27035-2 standards, enhancing its capability to manage information security incidents.

EastCyber appointed an information security management team led by Mike Despite limited resources, Mike and the team implemented advanced monitoring protocols to ensure that every device within the company's purview is under constant surveillance. This monitoring approach is crucial for covering everything thoroughly, enabling the information security and cyber management team to proactively detect and respond to any sign of unauthorized access, modifications, or malicious activity within its systems and networks.

In addition, they focused on establishing an advanced network traffic monitoring system. This system carefully monitors network activity, quickly spotting and alerting the security team to unauthorized actions. This vigilance is pivotal in maintaining the integrity of EastCyber's digital infrastructure and ensuring the confidentiality, availability, and integrity of the data it protects.

Furthermore, the team focused on documentation management. They meticulously crafted a procedure to ensure thorough documentation of information security events. Based on this procedure, the company would document only the events that escalate into high-severity incidents and the subsequent actions. This documentation strategy streamlines the incident management process, enabling the team to allocate resources more effectively and focus on incidents that pose the greatest threat.

A recent incident involving unauthorized access to company phones highlighted the critical nature of incident management. Nate, the incident coordinator, quickly prepared an exhaustive incident report. His report detailed an analysis of the situation, identifying the problem and its cause. However, it became evident that assessing the seriousness and the urgency of a response was inadvertently overlooked.

In response to the incident, EastCyber addressed the exploited vulnerabilities. This action started the eradication phase, aimed at systematically eliminating the elements of the incident. This approach addresses the immediate concerns and strengthens EastCyber's defenses against similar threats in the future.

According to scenario 6, Nate compiled a detailed incident report that analyzed the problem and its cause but did not evaluate the incident's severity and response urgency. Does this align with the ISO/IEC 27035-1 guidelines?

- A. No, as the report did not include a comprehensive list of all employees who accessed the system within 24 hours before the incident
- **B. No, Nate overlooked the necessity of assessing the seriousness and the urgency of the response**
- C. Yes. Nate included all the elements required by ISO/IEC 27035-1

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-1:2016 emphasizes that part of the incident handling process—particularly during assessment and documentation—must include evaluation of both the seriousness (severity) and urgency (criticality) of the incident.

Clause 6.4.2 requires that an incident's potential impact and required response timelines be assessed promptly to determine appropriate action. Nate's omission of this evaluation, despite creating a technically sound report, means that the organization could misjudge the incident's risk, delay appropriate response, or fail to meet notification obligations.

Option A is incorrect because ISO/IEC 27035 explicitly lists impact and urgency as required analysis elements. Option C, while possibly helpful in forensic analysis, is not a required component per the standard.

Reference:

ISO/IEC 27035-1:2016, Clause 6.4.2: "Assess the impact, severity, and urgency of the incident to determine the necessary response and escalation procedures." Clause 6.5.4: "An incident report should include an evaluation of incident criticality to inform decision-making." Correct answer: B Each includes the correct answer, detailed justification, and citation from ISO/IEC 27035 standards.

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NEW QUESTION # 76

Why is it important to identify all impacted hosts during the eradication phase?

- A. To enhance overall security

- B. To facilitate recovery efforts
- C. To optimize hardware performance

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

During the eradication phase of the information security incident management process, identifying all impacted hosts is essential to ensure that every element affected by the incident is addressed before proceeding to recovery. According to ISO/IEC 27035-2:2016, Clause 6.4.5, the eradication phase involves removing malware, disabling unauthorized access, and remediating vulnerabilities that led to the incident.

Identifying all impacted hosts ensures:

Comprehensive removal of malicious artifacts

Prevention of reinfection or further propagation

A smooth and complete transition into the recovery phase

This directly supports recovery planning because it helps teams understand which systems need to be restored, rebuilt, or validated.

Option B (optimizing hardware performance) is not a goal of incident management, and Option C (enhancing overall security) is a long-term objective but not the immediate goal of the eradication phase.

Reference:

ISO/IEC 27035-2:2016, Clause 6.4.5: "During eradication, it is important to identify all affected systems so that root causes and malicious components are removed prior to recovery." Correct answer: A

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NEW QUESTION # 77

What role do indicators of compromise play in incident management?

- A. They facilitate the forensic analysis process
- B. They uncover evidence of malicious activities
- C. They assess the scope of isolation measures

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Indicators of Compromise (IOCs) are critical elements in incident management. They are forensic artifacts- such as file hashes, IP addresses, registry changes, or specific malware behavior-that help security analysts detect the presence of malicious activity.

According to ISO/IEC 27035-2:2016 and supported by ISO/IEC

27043:2015, IOCs are used in the detection, containment, and analysis phases of incident handling.

Their primary role is to uncover evidence of malicious activity by:

Matching known patterns to suspected compromise

Supporting threat hunting and detection rules

Enabling faster identification of affected systems

While IOCs can support forensic analysis (Option A), their main purpose is to identify malicious behavior.

Option B (assessing isolation measures) may be influenced by IOCs but is not their primary function.

Reference:

ISO/IEC 27035-2:2016, Clause 6.3.4: "Indicators of compromise (IOCs) are useful for identifying systems affected by malicious activity and guiding response actions." ISO/IEC 27043:2015, Clause 7.3.2: "IOCs serve as markers for identifying threats and understanding attack vectors." Correct answer: C

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NEW QUESTION # 78

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