

ServiceNow CIS-DF Brain Exam: Certified Implementation Specialist - Data Foundations (CMDB and CSDM) - PDFBraindumps Help you Prepare Exam Easily



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ServiceNow CIS-DF Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Ingest: This domain addresses data ingestion methods, CI relationship management, automation tools, upgrade compatibility, handling non-discoverable CIs and attributes, compliance tracking, and Asset-CI alignment.
Topic 2	<ul style="list-style-type: none">• CSDM Fundamentals: This domain establishes Common Services Data Model knowledge including stakeholder collaboration for CI classification, CSDM methodology adherence, and understanding implementation benefits.
Topic 3	<ul style="list-style-type: none">• Govern: This domain focuses on CMDB quality management through health metrics, Data Manager policies, governance frameworks, stakeholder roles, duplicate remediation, operationalization, and lifecycle management.

Topic 4	<ul style="list-style-type: none"> • Configuration: This domain covers CMDB technical setup including CI Class Manager for table hierarchies, IRE for data accuracy, and CMDB 360 • multisource configuration for comprehensive CI views.
Topic 5	<ul style="list-style-type: none"> • Insight: This domain covers extracting value from CMDB data using Natural Language Query, custom reports, dependency views, product integrations, and Foundation Dashboards for actionable insights.

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ServiceNow Certified Implementation Specialist - Data Foundations (CMDB and CSDM) Sample Questions (Q69-Q74):

NEW QUESTION # 69

Which type of CMDB Data Manager policy creates tasks that allow the assigned individual to update fields on the CI record?

- A. Compliance
- B. Attestation
- C. Audit
- **D. Certification**

Answer: D

Explanation:

In CMDB governance, different CMDB Data Manager policy types serve different validation and enforcement purposes. When the objective is to allow an assigned individual to review and update specific fields on a CI record, the correct policy type is Certification.

A Certification policy creates actionable tasks that require the assignee to validate and, if necessary, correct specific CI attributes, such as lifecycle status, support group, environment, or ownership. During certification, the user can directly update CI fields to bring the record into compliance with defined standards.

NEW QUESTION # 70

What is the value of using the CMDB in security operations? (Choose Two)

- **A. Allows the security team to assess and remediate an incident**
- B. Auto-resolves a vulnerability
- C. Enables audits and attestations across CIs
- **D. Identifies the IT infrastructure with a vulnerability**

Answer: A,D

Explanation:

The CMDB plays a critical role in security operations by providing trusted, structured insight into the organization's IT landscape. When built according to Data Foundations principles--accurate discovery, governed relationships, and alignment to CSDM--the CMDB becomes an essential enabler for security incident response and vulnerability management.

Option D is correct because the CMDB allows security teams to identify exactly which IT infrastructure components are affected by a vulnerability. By correlating vulnerability scan results with configuration items (CIs), security teams can determine whether an issue exists on a server, application, cloud resource, or network device--and understand where that CI sits within the broader service

context. This eliminates blind spots and reduces time spent investigating unknown or unmanaged assets.

Option A is also correct because the CMDB supports assessment and remediation activities during security incidents. Once affected CIs are identified, the CMDB provides ownership, support group, environment, and service relationships. This enables security teams to quickly route remediation tasks to the correct resolver groups, assess business impact, and prioritize response based on service criticality. While the CMDB does not perform remediation itself, it enables informed and coordinated action.

NEW QUESTION # 71

A Service Owner is using Unified Map to understand the composition of a service but wants to filter irrelevant information. Which options are available to the Service Owner from the filter panel? (Choose 2 options)

- A. Business criticality
- B. CI type
- C. Managed by group
- D. Discovery source

Answer: A,B

Explanation:

The Unified Map in ServiceNow provides a consolidated view of services and their underlying components, integrating Discovery and Service Mapping data. To make this view actionable, Service Owners can apply filters to focus on relevant elements and reduce visual noise.

Filtering by CI type (Option A) is a core capability. It allows the Service Owner to show or hide categories such as servers, databases, load balancers, or applications--making it easier to analyze specific layers of the service.

Filtering by Business Criticality (Option D) is also available and highly valuable. This enables Service Owners to prioritize views around high-impact components, ensuring attention is focused on CIs that pose the greatest risk to service delivery.

NEW QUESTION # 72

A Platform Data Owner wants to improve data quality with reconciliation rules across five discovery sources.

The Data Owner knows the best option is to include CMDB 360 / Multisource CMDB to manage and monitor discovery sources.

The company currently does not have the ITOM Discovery license required for CMDB 360 / Multisource CMDB.

What can the Data Owner do in this case?

- A. The IRE reconciliation rules can use discovery sources regardless of CMDB 360 being enabled
- B. CMDB 360 / Multisource is a platform product that can be used immediately
- C. ITOM Discovery must be purchased to take advantage of multisource IRE rules

Answer: A

Explanation:

The Identification and Reconciliation Engine (IRE) is a core platform capability in ServiceNow and does not require CMDB 360 / Multisource CMDB to function. Even without the ITOM Discovery license, organizations can still define and use IRE reconciliation rules across multiple data sources.

IRE rules are source-aware and can evaluate attributes based on source precedence, regardless of whether CMDB 360 is enabled. CMDB 360 enhances visibility, governance, and monitoring of multiple sources, but it is not a prerequisite for reconciliation logic itself.

Option A is incorrect because purchasing ITOM Discovery is not mandatory to use multisource reconciliation. Option C is also incorrect because CMDB 360 / Multisource CMDB is a licensed add-on, not a universally available platform feature.

Therefore, the Data Owner can proceed by configuring IRE reconciliation rules directly, making Option B the correct answer.

NEW QUESTION # 73

A customer wants recently imported server records to be automatically reclassified into more specific CMDB classes after being discovered by ServiceNow Discovery.

During the discovery process, if existing Server records are reclassified into the Linux Server and Windows Server classes, which reclassification operation occurs?

- A. Class Upgrade

- B. Class Downgrade
- C. Class Switch

Answer: A

Explanation:

In the CMDB class hierarchy, Server is a generic parent class, while Linux Server and Windows Server are more specific child classes. When ServiceNow Discovery detects sufficient evidence (such as OS signatures) to move a CI from a generic class to a more specialized one, this action is called a Class Upgrade.

A Class Upgrade occurs when a CI is reclassified down the hierarchy into a more specific subclass, enriching the record with additional attributes, behaviors, and discovery patterns appropriate to that class. This is a standard and expected behavior in mature CMDB implementations and aligns with Data Foundations best practices.

A Class Switch would imply lateral movement between unrelated classes, which is not what happens here. A Class Downgrade would move a CI from a specific class back to a more generic one, typically when discovery confidence is reduced--not the case in this scenario.

By performing class upgrades automatically, Discovery improves CMDB accuracy, reporting precision, and service mapping quality without manual intervention.

NEW QUESTION # 74

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