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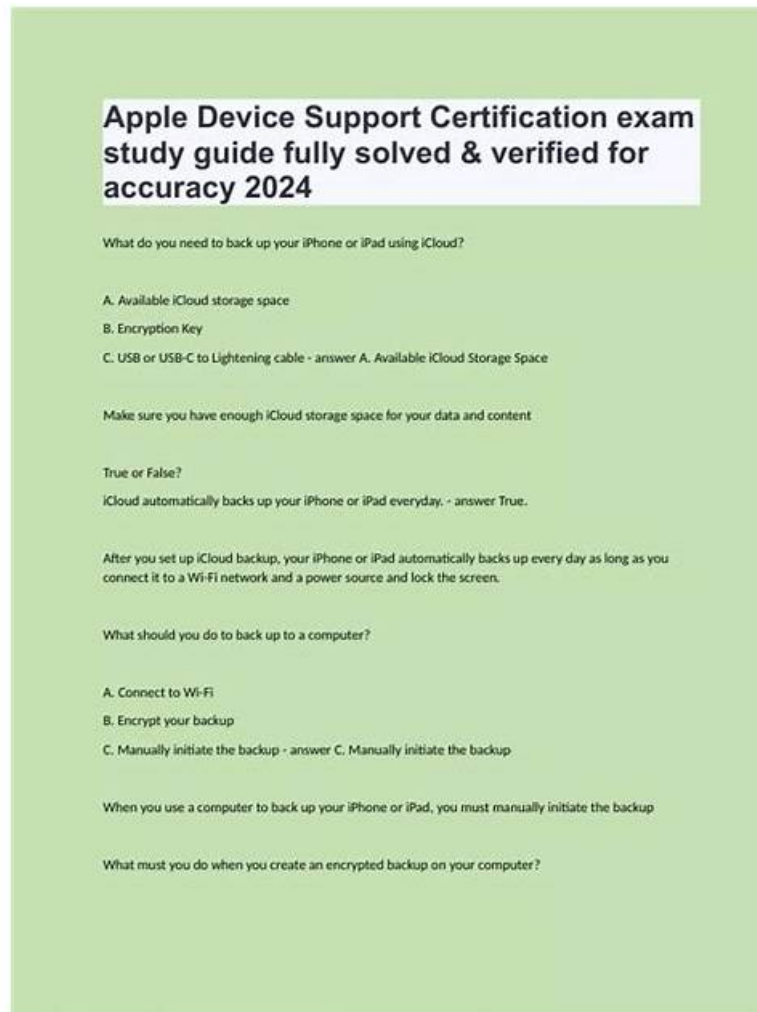
Apple Device Support Certification exam study guide fully solved & verified for accuracy 2024

What do you need to back up your iPhone or iPad using iCloud?

A. Available iCloud storage space

B. Encryption Key

C. USB or USB-C to Lightening cable - answer A. Available iCloud Storage Space

Make sure you have enough iCloud storage space for your data and content

True or False?

iCloud automatically backs up your iPhone or iPad everyday. - answer True.

After you set up iCloud backup, your iPhone or iPad automatically backs up every day as long as you connect it to a Wi-Fi network and a power source and lock the screen.

What should you do to back up to a computer?

A. Connect to Wi-Fi

B. Encrypt your backup

C. Manually initiate the backup - answer C. Manually initiate the backup

When you use a computer to back up your iPhone or iPad, you must manually initiate the backup

What must you do when you create an encrypted backup on your computer?

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Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	• Troubleshooting Apple Devices: This section of the exam describes the console, disk utility, and describing activity monitor.
Topic 2	• Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.

Topic 3	• Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.
Topic 4	• Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.
Topic 5	• Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.
Topic 6	• Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.
Topic 7	• Managing eSIMs and Cellular Data: This section of the exam covers setting up eSIM on iPhone and managing a transfer from a SIM to eSIM on iPhone.
Topic 8	• iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.
Topic 9	• Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.
Topic 10	• Managing Device Networking: Connect iPhone, iPad, or Mac to a secure organization Wi-Fi network.
Topic 11	• Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.
Topic 12	• Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.

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Apple Apple-Device-Support Exam Preparation | New Apple-Device-Support Cram Materials

Dear, you may think what you get is enough to face the Apple-Device-Support actual test. While, the Apple-Device-Support real test may be difficult than what you though. So many people choose Apple-Device-Support training pdf to make their weak points more strong. The Apple-Device-Support study pdf can help you to figure out the actual area where you are confused. Apple-Device-Support PDF VCE will turn your study into the right direction. I believe after several times of practice, you will be confident to face your actual test and get your Apple Apple-Device-Support certification successfully.

Apple Device Support Exam Sample Questions (Q207-Q212):

NEW QUESTION # 207
Which of these would you need to use Continuity features?

- A. All devices signed in to a different Apple Account
- B. All devices connected to the same SSID
- C. Wi-Fi turned on for all devices
- D. Siri turned on for all devices

Answer: C

Explanation:

Continuity features (e.g., Handoff, Universal Clipboard) requireWi-Fi turned on(and Bluetooth) on all devices, plus the same Apple Account. Wi-Fi enables device communication.
* Option A: Siri isn't required.
* Option B: Same SSID helps but isn't mandatory.
* Option D: Different accounts prevent Continuity.
* Option C: Correct-Wi-Fi is essential.References: Apple Support - "Use Continuity" (support.apple.com/HT204681).

NEW QUESTION # 208

You try to start a Mac in macOS Recovery. The Mac has FileVault turned on. Which additional step or steps must you complete to access macOS Recovery?

- A. Select an administrator, then provide the account password.
- B. Mount the volume in Disk Utility, and enter the administrator password.
- C. Enter the administrator's six-digit MFA code after it arrives.
- D. Enter the administrator's Recovery Lock password.

Answer: A

Explanation:
With FileVault enabled, macOS Recovery requires unlocking the encrypted disk by selecting an admin user and entering their password at startup.
* Option A: Disk Utility mounting isn't the initial step.
* Option C: MFA isn't used here.
* Option D: Recovery Lock is MDM-specific, not FileVault.
* Option B: Correct-unlocks FileVault.References: Apple Support - "Use macOS Recovery with FileVault" (support.apple.com/HT201314).

NEW QUESTION # 209

An app stopped responding. How can you use the Dock to force the app to quit?

- A. Fn (Function)-click the app icon, then choose Force Quit from the shortcut menu.
- B. Esc (Escape)-click the app icon, then choose Force Quit from the shortcut menu.
- C. Shift-click the app icon, then choose Force Quit from the shortcut menu.
- D. Control-click the app icon, then choose Force Quit from the shortcut menu.

Answer: D

Explanation:
To force quit an app via the Dock,Control-click(or right-click) its icon; if unresponsive, "Force Quit" appears in the contextual menu instead of "Quit." Select it to terminate the app.
* Option A: Shift-click doesn't trigger this menu.
* Option C: Fn-click isn't a standard action.
* Option D: Esc-click doesn't work.
* Option B: Correct per macOS convention.References: Apple Support - "Force quit apps on Mac" (support.apple.com/HT201276).

NEW QUESTION # 210

Where can you enable the FileVault key on MacOS?

Answer:

Explanation:

Explanation:
System settings > Privacy & Security> FileVault

NEW QUESTION # 211

Which VPN protocols can you manually configure in macOS System Settings?

- A. L2TP over IPSec, Cisco IPSec, and OpenVPN
- B. Wireguard, Cisco IPSec, and IKEv2
- C. L2TP over IPSec, SSTP, and IKEv2
- D. L2TP over IPSec, Cisco IPSec, and IKEv2

Answer: D

Explanation:
According to the Apple Support website, you can manually configure a VPN connection on your Mac by choosing one of the following VPN protocols: L2TP over IPSec, Cisco IPSec, or IKEv2. L2TP (Layer 2 Tunneling Protocol) is an extension of PPTP (Point-to-Point Tunneling Protocol) used by internet service providers to enable a VPN over the internet. IPSec (Internet Protocol Security) is a set of security protocols.

IKEv2 (Internet Key Exchange) is a protocol that sets up a security association in IPSec. The other options, SSTP, Wireguard, and OpenVPN, are not supported by macOS System Settings, and require third-party software to use. References: 1 Set up a VPN connection on Mac - Apple Support

NEW QUESTION # 212
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