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## PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

| Topic | Details |
|---|---|
| Topic 1 | • Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols. |
| Topic 2 | • Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur. |
| Topic 3 | • Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats. |
| Topic 4 | • Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts. |

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|---|---|
| Topic 5 | • Information security incident management process based on ISO<br>• IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO<br>• IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner. |

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## PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q25-Q30):

**NEW QUESTION # 25**
What is a key activity in the response phase of information security incident management?

- A. Restoring systems to normal operation
- B. Ensuring the change control regime covers information security incident tracking
- C. Logging all activities, results, and related decisions for later analysis

**Answer: C**

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
During the response phase, one of the most critical activities-according to ISO/IEC 27035-1 and 27035-2- is the documentation of actions, decisions, and results. Clause 6.4.6 of ISO/IEC 27035-1 emphasizes that all activities must be logged to support post-incident analysis, audit trails, and lessons learned. This ensures that:
Accountability is maintained
Decisions can be reviewed
Investigations are legally sound (especially in regulated environments) While restoring systems (Option C) typically occurs in the recovery phase, logging activities and outcomes is essential during the actual response. Change control processes (Option B) are supporting functions but are not core to the immediate response phase.
Reference:
ISO/IEC 27035-1:2016, Clause 6.4.6: "All incident response actions and decisions should be recorded to enable traceability and facilitate future improvement." Correct answer: A
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**NEW QUESTION # 26**
Scenario 2: NoSpace, a forward-thinking e-commerce store based in London, is renowned for its diverse products and advanced technology. To enhance its information security, NoSpace implemented an ISMS according to ISO/IEC 27001 to better protect customer data and ensure business continuity. Additionally, the company adopted ISO/IEC 27035-1 and ISO/IEC 27035-2 guidelines. Mark, the incident manager at NoSpace, strategically led the entire implementation. He played a crucial role in aligning the company's ISMS with the requirements specified in ISO/IEC 27001, using ISO/IEC 27035-1 guidelines as the foundation. During a routine internal audit, a minor anomaly was detected in the data traffic that could potentially indicate a security threat. Mark was immediately notified to assess the situation. Then, Mark and his team immediately escalated the incident to crisis management to handle the potential threat without further assessment. The decision was made to ensure a swift response.

After resolving the situation, Mark decided to update the incident management process. During the initial phase of incident management, Mark recognized the necessity of updating NoSpace's information security policies. This included revising policies related to risk management at the organizational level as well as for specific systems, services, or networks. The second phase of the updated incident management process included the assessment of the information associated with occurrences of information security events and the importance of classifying events and vulnerabilities as information security incidents. During this phase, he also introduced a "count down" process to expedite the evaluation and classification of occurrences, determining whether they should be recognized as information security incidents.
Mark developed a new incident management policy to enhance the organization's resilience and adaptability in handling information security incidents. Starting with a strategic review session with key stakeholders, the team prioritized critical focus areas over less impactful threats, choosing not to include all potential threats in the policy document. This decision was made to keep the policy streamlined and actionable, focusing on the most significant risks identified through a risk assessment. The policy was shaped by integrating feedback from various department heads to ensure it was realistic and enforceable. Training and awareness initiatives were tailored to focus only on critical response roles, optimizing resource allocation and focusing on essential capabilities Scenario 2 (continued from above) According to scenario 2, in which phase did Mark introduce a "count down" process?

- A. Assess and Decide
- B. Respond
- C. Learn Lessons

**Answer: A**

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
The "count down" process introduced by Mark in the scenario is intended to expedite the evaluation and classification of information security events - determining whether they are actual incidents or not. This aligns precisely with the "Assess and Decide" phase in ISO/IEC 27035-1 and ISO/IEC 27035-2.
The "Assess and Decide" phase, as defined in ISO/IEC 27035-1:2016, involves the timely assessment of events, classification of vulnerabilities, and making decisions about appropriate handling paths. Speed is essential here, as delays in classifying and responding to potential incidents can increase risk exposure.
Mark's innovation-a "count down" timer-demonstrates a procedural enhancement to ensure incidents are not left unreviewed. This mechanism improves the timeliness and structure of incident classification and decision-making, which is a key objective of the "Assess and Decide" phase.
Reference Extracts:
ISO/IEC 27035-1:2016, Clause 6.2.2: "Assess and decide phase aims to determine the significance of reported events and decide how to treat them." ISO/IEC 27035-2:2016, Clause 7.3: "Assessment of events involves determining whether they constitute an incident and the urgency of response." Therefore, the correct answer is C: Assess and Decide.
Certainly! Below is your requested content in the exact structured format for:

**NEW QUESTION # 27**
Who should have access to training materials on information security incident management?

- A. Only internal interested parties
- B. Only personnel involved in technical roles
- C. All personnel, including new employees, third-party users, and contractors

**Answer: C**

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
ISO/IEC 27035 and ISO/IEC 27001 emphasize that information security awareness and training must extend to all personnel, not just those in technical roles. Clause 7.3.2 of ISO/IEC 27035-2 specifically states that
"training should be made available to all staff," including non-technical users, third-party service providers, contractors, and any personnel with access to organizational assets or systems.
The rationale is that every user is a potential entry point for cyber threats. Whether through phishing, social engineering, or misconfiguration, untrained staff can unintentionally compromise the organization's security posture. Therefore, organizations must ensure that everyone-especially new hires, contractors, and third- party partners-is trained on incident reporting procedures, security responsibilities, and escalation paths.
Reference Extracts:
ISO/IEC 27035-2:2016, Clause 7.3.2: "Training and awareness activities should be targeted at all users of the organization's systems and services." ISO/IEC 27001:2022, Control 6.3: "Ensure that personnel are aware of their information security

responsibilities." Correct answer: C
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**NEW QUESTION # 28**
What can documenting recovery options and associated data loss/recovery timeframes assist with during incident response?

- A. Making informed decisions about containment and recovery
- B. Accelerating the incident response process
- C. Minimizing the impact on system performance

**Answer: A**

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
Documenting recovery options and estimating recovery time objectives (RTOs) and data loss tolerances (Recovery Point Objectives - RPOs) is a crucial planning activity that supports decision-making during the containment and recovery phases. ISO/IEC 27035-2:2016, Clause 6.4.6 emphasizes that such documentation allows teams to:
Evaluate trade-offs between containment scope and data loss
Determine acceptable downtime for critical services
Select the most appropriate recovery strategy based on business impact
This documentation supports strategic thinking rather than rushed action, reducing the likelihood of costly decisions. It does not necessarily accelerate the process (Option C), nor is it designed to optimize performance (Option A).
Reference:
ISO/IEC 27035-2:2016, Clause 6.4.6: "Recovery planning should consider documented recovery procedures, acceptable data loss, and system downtime to support business continuity." Correct answer: B

**NEW QUESTION # 29**
Which team has a broader cybersecurity role, including incident response, monitoring, and overseeing general operations?

- A. Computer Emergency Response Team (CERT)
- B. Security Operations Center (SOC)
- C. Computer Security Incident Response Team (CSIRT)

**Answer: B**

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
According to ISO/IEC 27035 and industry best practices, a Security Operations Center (SOC) is the central hub for an organization's cybersecurity operations. Its responsibilities go beyond pure incident response.
SOCs continuously monitor the organization's network and systems for suspicious activity and threats, providing real-time threat detection, incident response coordination, vulnerability management, and overall security infrastructure oversight.
While CSIRTs and CERTs specialize in handling and managing security incidents, their roles are generally more narrowly focused on the detection, reporting, and resolution of security events. SOCs, on the other hand, manage the broader spectrum of operations, including:
Real-time monitoring and logging
Threat hunting and intelligence
Security incident analysis and triage
Coordinating CSIRT activities
Supporting policy compliance and auditing
Integration with vulnerability management and security infrastructure
Reference Extracts:
ISO/IEC 27035-2:2016, Clause 7.3.1: "Monitoring systems and activities should be established, operated and maintained to identify deviations from normal behavior." NIST SP 800-61 Revision 2 and industry alignment with ISO/IEC 27035 recognize the SOC as the broader operational environment that houses or interacts with the CSIRT/CERT.
Therefore, the correct answer is: B - Security Operations Center (SOC)
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**NEW QUESTION # 30**
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