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## Cisco 800-150 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li><b>Cisco Hardware Replacement:</b> This section of the exam measures the skills of a Technical Support Engineer and teaches how to safely and correctly replace Cisco hardware. It explains safety procedures such as creating safe work zones and handling electrostatic discharge. Students learn the step-by-step processes to replace a wide range of Cisco devices, from switches and routers to firewalls, UCS servers, and collaboration endpoints. It also covers configuring Cisco NX-OS software, including understanding operating modes, boot procedures, and password recovery, and introduces Cisco collaboration endpoint solutions like IP phones and video systems.</li> </ul>

Topic 2	<ul style="list-style-type: none"> <li>• Cisco UCS and Data Center Architecture: This section of the exam measures the skills of a Data Center Engineer and introduces Cisco's UCS and data center solutions. It explains the devices found in a data center, including switches, UCS servers, and director switches, and describes different server deployment models. Students will also learn about virtualization components like virtual machines, hypervisors, cloud computing concepts, and deployment models. The section covers how Cisco UCS devices fit into campus networks, edge locations, and data centers, and explains the key components and connections used in UCS architecture.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• Cisco Infrastructure and Collaboration Infrastructure: This section of the exam measures the skills of a Collaboration Engineer and focuses on Cisco infrastructure devices, endpoints, and collaboration technologies. It introduces network devices, collaboration endpoints like IP phones and video systems, and explains on-premises collaboration deployments using tools like Cisco Unified Communications Manager. It also covers how video systems integrate into collaboration environments and highlights Cisco's cloud services for enterprise communication, including Webex Meetings, Webex Teams, and hosted collaboration solutions.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• Common Service Tasks and Tools: This section of the exam measures the skills of a Technical Support Engineer and focuses on tasks commonly needed to manage Cisco devices. It explains how devices boot up, introduces common Cisco IOS commands, and identifies tools for file management. It shows how to confirm physical connections, remotely access devices, and connect to the console port. It also covers how to capture the status of a device, recover passwords, and replace devices by using proper tools. Students are also taught how to find serial numbers on Cisco equipment to assist with support and maintenance activities.</li> </ul>

## Cisco Supporting Cisco Devices for Field Technicians Sample Questions (Q65-Q70):

### NEW QUESTION # 65

Which hardware platform is Cisco Unified Communications Manager typically deployed on?

- A. Cisco Catalyst switches
- B. Cisco ASR routers
- C. Cisco UCS C-Series servers
- D. Cisco ISR routers

**Answer: C**

Explanation:

Cisco Unified Communications Manager (CUCM) is typically deployed on Cisco UCS C-Series servers.

These rack-mount servers provide the necessary computing resources to support CUCM's call control and session management functions in enterprise environments. The UCS C-Series servers offer scalability, reliability, and integration capabilities essential for unified communications deployments.

Options A (Cisco ASR routers), B (Cisco Catalyst switches), and C (Cisco ISR routers) are networking devices designed for routing and switching functions and are not intended as platforms for deploying CUCM.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Cisco Equipment and Related Hardware

### NEW QUESTION # 66

Which action must be taken when editing a captured configuration of an old device for reuse in a replacement device?

- A. Remove all configurations under line vty 0 4.
- B. Keep all access-list commands intact.
- C. Add the enable password cisco command.
- D. Retain all username entries.

**Answer: D**

Explanation:

Within the FLDTEC training, especially under Maintenance and RMA Procedures, there is a strong emphasis on safely transferring

and adapting configurations from failed or decommissioned devices to replacement units.

The official guidance includes the following:

"When reusing a configuration from an old device, make sure to retain the necessary security elements such as username entries. This ensures the replacement device is still accessible under the correct user credentials." Here's a breakdown of why the correct answer is B:

\* A. Remove all configurations under line vty 0 4: This would eliminate remote access settings, making it harder to manage the device.

\* B. Retain all username entries: Correct. Keeping the username entries ensures continued secure access and avoids loss of administrative control.

\* C. Keep all access-list commands intact: Not always required - ACLs are often tailored to interface-specific settings or environments which may differ between devices.

\* D. Add the enable password cisco command: Not a best practice. Default passwords (like cisco) should be avoided for security reasons, and it's not required if enable secret is already in use.

### NEW QUESTION # 67

Which step must be performed immediately after powering off the device when replacing a Cisco chassis?

- A. Label and remove all I/O cables.
- B. Remove the chassis.
- C. Remove the chassis ground.
- D. Back up the device configuration.

**Answer: A**

Explanation:

After powering off a Cisco device in preparation for chassis replacement, the immediate next steps are to label and remove all I/O cables. This step is crucial to ensure that all connections can be accurately restored after the new chassis is installed.

Proper labeling prevents confusion and potential misconfigurations during reassembly. Only after all cables are safely disconnected should you proceed to remove the chassis ground and then the chassis itself.

Reference: Supporting Cisco Devices for Field Technicians (FLDTEC) - Maintenance and RMA Procedures

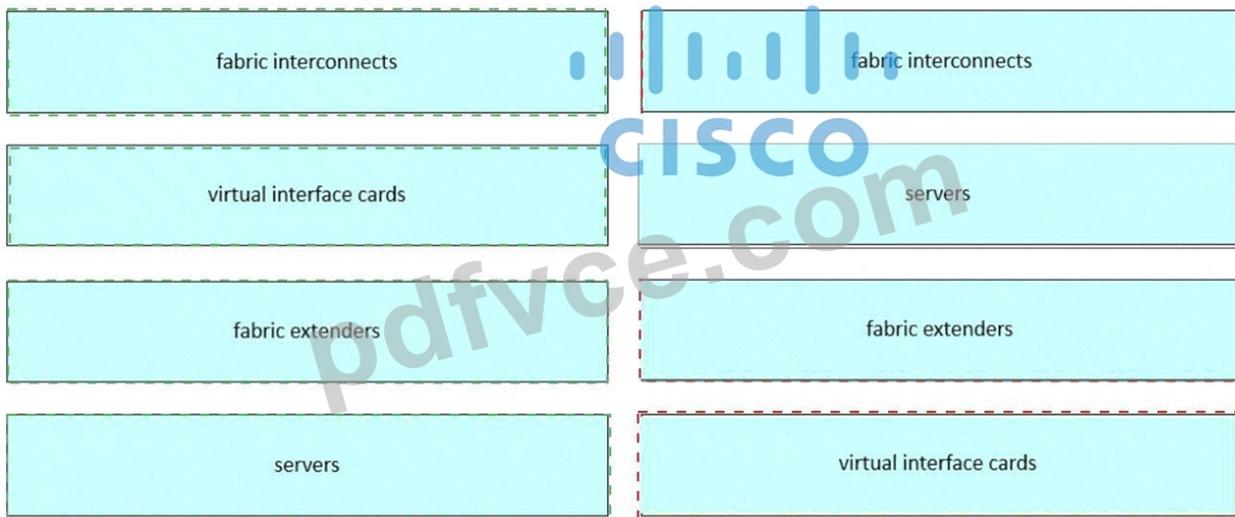
### NEW QUESTION # 68

Drag and drop the Cisco UCS components from the left onto the corresponding functionalities on the right.

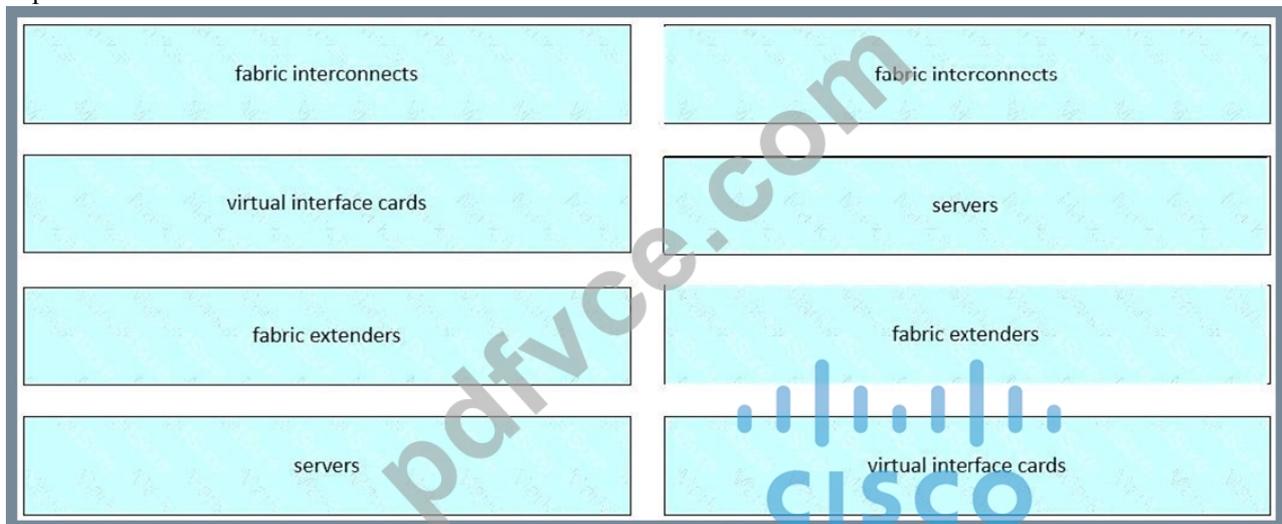
fabric interconnects	primary point of connectivity for all attached devices
virtual interface cards	installed in a chassis and provide compute power
fabric extenders	maintain connectivity by extending ports
servers	network adapters that allow network interface virtualization

**Answer:**

Explanation:



Explanation:



According to FLDTEC documentation and Cisco UCS architecture guides, each of these elements plays a distinct and essential role: Fabric Interconnects (FI)- Act as the central switching and management point for the UCS domain, connecting servers to LAN and SAN.

Virtual Interface Cards (VICs)- Installed in servers, these adapters support virtualization of multiple NICs and HBAs, enabling dynamic profile assignment.

Fabric Extenders (FEXs)- Extend the I/O fabric from the FI to the chassis, reducing complexity and consolidating management.

Servers- Provide the actual compute resources and run workloads. These can be blade or rack servers housed in the UCS chassis. This structure is critical to the Cisco Unified Fabric approach, which simplifies data center management through integration and automation.

#### NEW QUESTION # 69

What happens to the switch operation when a supervisor module in a Cisco Nexus switch is replaced by two supervisor modules?

- A. Only the affected line cards reset.
- B. All modules in the switch are reset due to a stateless switchover.
- C. The switch shuts down completely.
- D. The switch continues to operate without any interruption.

**Answer: B**

Explanation:

In Cisco Nexus switches, when transitioning from a single supervisor module to a dual supervisor configuration, the behavior depends on the redundancy mode configured.

\* Stateful Switchover (SSO): In configurations supporting SSO, the active and standby supervisors synchronize their state and configuration, allowing for seamless failover without resetting other modules.

\* Stateless Switchover (Warm Standby): In certain modes, such as the ACI-mode on Cisco Nexus 9508 switches, the standby

