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ISTQB® – ADVANCED LEVEL TEST MANAGER						
Testing Process	Test Management	Reviews	Defect Management	Improving the Testing Process	Test Tool and Automation	People Skills
Test Planning, Monitoring and Control	Risk-based Testing	Management Reviews and Audits	Defect Lifecycle	Test Improvement Process	Tool Selection	Individual Skills
Test Analysis and Design	Test Documentation	Managing Reviews	Defect Report Information	Improving the testing process with CMMI/PLCTP/STEP	Tool Lifecycle	Test Team Dynamics
Test Implementation and Execution	Test Estimation and Test Metrics	Metrics for reviews	Assessing Process Capability with Defect Report Info		Tool Metrics	Fitting Testing Within an Organization
Evaluating Exit Criteria and Reporting	Business Value of Testing	Managing Formal Reviews				Motivation
Test Closure Activities	Distributed, Outsourced and Insourced Testing					Communication
	Managing the Application of Industry Standards					

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ISTQB CTAL_TM_001 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> Managing the Team: This section of the exam measures the skills of a Test Lead and addresses the human side of test management. Candidates must demonstrate how to identify the skills required for each project, assess and develop team competence, and apply motivating leadership practices. The syllabus also covers stakeholder relationship management, understanding interests and influence, articulating the business case for testing, and balancing cost of quality considerations to ensure testing is properly resourced, communicated, and valued within the wider project.

Topic 2	<ul style="list-style-type: none"> Managing the Product: This section of the exam measures the skills of a Test Analyst and focuses on the artefacts under test and the metrics that describe them. Examinees show how to define and collect test metrics to monitor quality and progress, estimate effort and resources for different test scopes, and organize defect management workflows that fit sequential, iterative, or hybrid lifecycles. The aim is to ensure test outcomes align with objectives and inform stakeholders through clear reporting, while using estimation techniques and defect data to guide ongoing test and process improvements.
Topic 3	<ul style="list-style-type: none"> Managing the Test Activities: This section of the exam measures the skills of a Test Manager and covers the end-to-end coordination of testing work. Candidates must demonstrate how to plan testing—defining objectives, scope, resources, schedule, and risk treatments—then how to monitor progress against those plans, control deviations through corrective actions, and conclude testing with completion reports, archival of testware, and lessons-learned sessions. The syllabus also explores tailoring test activities to project context, applying risk-based testing to focus effort where it matters most, shaping a coherent project test strategy, leading process-improvement initiatives, and selecting and managing test tools throughout their lifecycle.

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ISTQB Certified Tester Advanced Level - Test Manager Sample Questions (Q118-Q123):

NEW QUESTION # 118

IEEE 1028 also defines "management review" as a type of review. What is the main purpose of a management review? 1 credit

- A. To monitor progress, assess the status of a project, and make decisions about future actions
- B. Provide independent evaluation of compliance to processes, regulations, standards etc.
- C. Establish a common understanding of requirements
- D. Align technical concepts during the design phase

Answer: A

NEW QUESTION # 119

Which of the following is an advantage of specifying test conditions at a detailed level? [1]

- A. Saves time
- B. Can be used to identify test coverage gaps
- C. Improves maintainability and reduces ownership costs for the testware
- D. Can be used to leverage use cases for acceptance testing

Answer: B

Explanation:

The correct answer is A. Can be used to identify test coverage gaps. This is because test conditions are the items or events of a component or system that will be verified by one or more test cases. Specifying test conditions at a detailed level can help to identify test coverage gaps, which are the areas or aspects of the component or system that are not covered by the test conditions or test cases. By identifying test coverage gaps, the test team can ensure that the testing is complete and consistent with the test objectives and scope. Test Conditions - ISTQB not-for-profit association Reference: Certified Tester Advanced Level Test Manager (CTAL-

NEW QUESTION # 120

You have directed one of your testers to construct a "smoke test" to execute against new builds prior to starting formal testing. This is an example of which software development lifecycle activity?

[1]

- A. Project management
- B. Software development and maintenance
- C. Technical support
- **D. Change and configuration management**

Answer: D

Explanation:

The correct answer is C. Change and configuration management. This is because a smoke test is a type of test that checks the basic functionality and stability of a new build before proceeding to more detailed testing. A smoke test is an example of change and configuration management, which is the activity of controlling and tracking the changes made to the software and its configuration items throughout the software development lifecycle. Reference: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Managing the Test Team - ISTQB not-for-profit association

NEW QUESTION # 121

Your team has been assigned to test a loyalty card program for a supermarket chain. Because this is a highly competitive market significant investment has been made to determine the shortcomings of the products offered by competitors. While the feature sets are mostly the same, there is a wide variance in usability and performance and the users' perceptions of these quality characteristics. Given only this information, what test approach would be most appropriate?

- A. Model-based
- **B. Risk-based**
- C. Experience-based
- D. Requirements-based

Answer: B

Explanation:

Context Analysis:

Competitive market conditions emphasize the importance of usability, performance, and user perceptions, highlighting risks to user satisfaction and product success.

Evaluation of Test Approaches:

A . Model-based:

Incorrect. This approach is used for validating predefined models, not addressing specific usability and performance risks.

B . Experience-based:

Incorrect. Useful for exploratory testing but does not directly align with prioritizing and addressing risks.

C . Risk-based:

Correct. Focuses on identifying and mitigating the highest risks, such as usability and performance in this context.

D . Requirements-based:

Incorrect. Emphasizes functional completeness, not specific quality characteristics like usability or performance.

Syllabus Alignment:

ISTQB Advanced Test Management syllabus highlights risk-based approaches as effective for addressing high-impact quality characteristics (TM-1.3.4).

Reference:

ISTQB Advanced Level Test Management Syllabus (TM-1.3.4)

NEW QUESTION # 122

Which technique will assist you in determining targeted improvement areas to reduce the number of defects?

[1]

- A. Test coverage assessment
- B. Cost of quality analysis
- C. Defect triage
- **D. Pareto analysis**

Answer: D

Explanation:

The technique that will assist you in determining targeted improvement areas to reduce the number of defects is Pareto analysis. This is because Pareto analysis is a method of identifying and prioritizing the most significant causes of defects, based on the principle that 80% of the problems are caused by 20% of the causes.

By applying Pareto analysis, you can focus on the improvement areas that will have the most impact on reducing the number of defects. Pareto Analysis - ISTQB not-for-profit association References: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Pareto Analysis - ISTQB not-for-profit association

NEW QUESTION # 123

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